What do you think of dreams, those sequences of sensations, images, thoughts, etc. passing through a sleeping person’s mind? Can you recall your dreams? My wife, Brenda, dreams in Technicolor and can most always remember her dreams, sometimes in startling detail; I, however, usually only have a faint recollection that I dreamed at all. Last weekend, we awoke and after, “Good morning, honey, how’d you sleep,” she responded rather matter-of-factly and proudly, I might add, “I dreamed I was dating Matthew McConaughey.” I was speechless. One of my first thoughts was that I must quickly cancel her People magazine subscription. What do you say to your wife with a wakening comment like that? It seemed nightmarish to me! I’m glad I am a reasonably secure man. A day or so later, she dreamed someone was trying to suffocate her with a pillow. That was probably me (in her dreams) upon learning she was dating Matthew!

Well, dreams can be fun or they can be very disturbing (see example above), and we have no control of them – they seem to come in bizarre and random ways. But the dreams we do have control of are those aspirations and hopes that we hold for ourselves, our loved ones, the future, etc. What are your aspirations for a great 2008? We dream a lot about ‘retirement’ in my office these days, though not to be a near-term reality for any of us.

I have several work-related aspirations and dreams. They range in significance. For instance, I dream of that day when we have a driving rain storm and it doesn’t result in a foot of standing water in the president’s and my office! I dream of a day when a student, asked what UTSA’s New Year’s resolution should be, doesn’t say, “more parking.” These are not as insignificant aspirations as one might imagine!

As we begin 2008, let’s be reminded that Excellence is the result of….

- **Caring** more than others think wise,
- **Risking** more than others think safe,
- **Expecting** more than others think possible, and
- **DREAMING** more than others think practical.

Dreams are important motivators and often keep us focused on the most important things in our lives – at home and at work. Dream with me about a 2008 at UTSA, where our service levels will excel and we’ll see significant breakthroughs in excellence like never before. And if we concentrate really hard, maybe we can ALL dream those dreams in

**Technicolor.**

*Kerry*
Barbie Hanna, Administrative Systems Specialist, with DEFINE Administrative Services will be retiring on January 31st after 33 years of service to UTSA. Barbie began her career at UTSA in 1974 within the Division of Environmental Sciences. In 1981, she joined the Office of Information Technology holding several positions during an 18 year period. In 1999, DEFINE Administrative Services department was created and recruited Barbie to join their team where she was responsible for DEFINE security administration and supporting structure of electronic transaction processing for the university’s financial system. Barbie’s creative, technical, and analytical skills have been a great asset to the department and the university.

Barbie’s superior customer service to countless employees over her 33 year career has earned her a reputation of loyalty, dependability and trust from her colleagues and friends.

Barbie plans to spend time enjoying her hobbies of cross stitching, painting, stain glass, and photography. She and her husband, Jim, will also be doing some traveling. We are grateful for Barbie’s dedicated service and loyalty to the university and wish her the best in her retirement.

**HAPPY RETIREMENT BARBIE**

—WE WILL MISS YOU!
Kudos to Business Affairs Staff

Dear Mr. Kennedy:

Thank you so much for the privilege and honor of participating in the 2007 UTSA Police Department Promotion Ceremony. Chief David Hernandez and his team represented the University, our community and law enforcement very well.

Mr. Kennedy, as a criminal prosecutor, especially one responsible for facilitating a collaborative community response to domestic violence, I have the privilege—and sometimes challenge—of working with the multitude of law enforcement agencies within our community. When I say the UTSA Police Department is the cream of the crop, I do so with experience. In the past two years, Chief Hernandez has taken this law enforcement agency to the next level. Our community is richer and safer because he is here. As a parent of a UTSA alum and as an adjunct professor, I say “Thank you” for your fine leadership which has made this all possible.

Very truly yours,

Bettina J. Richardson, J.D.
Executive Director
Bexar County Family Justice Center

Mr. Jon Spellman,

On behalf of the TRC Managers and Staff, we would like to thank you for the wonderful Christmas Holiday Buffet Luncheon.

It was a true success with our staff and students. The food was wonderful and so delicious!! The turkey and ham were hits with everyone. The extras were also appreciated.

We wish to extend our thank you to everyone who assisted us with making our event successful. Irene with her warm reception, to Brenda with her efficiency and professionalism, to Brandon and his attentive service, and, of course, to Chef Brienne Reboli for the delicious dishes, we say thank you!!!

We appreciate you and your team and thanks for making our event memorable!!!

In gratitude,
Leticia
Leticia Duncan-Brosnan, MA
Executive Director
Tómas Rivera Center for Student Success

Thank you all for striving for excellence every day!

New at JPL

Chartwells has partnered with AFC Sushi to expand the current offering to include a complete sushi menu. Stop by the JPL Food Court to watch the Sushi chefs in action! Sushi is available in JPL Food Court, the Marketplace at the Business Building, and Mainstreet Grill in the UC.

Join us soon at our new store:
University Center
(formerly the Food)
Mon through Thur: 7 am to midnight
Fri: 7 am to 7 pm
Facilities Update

The Physical Plant Building renovation project included the renovation of approximately 27,200 square feet to include accommodations for the UTSA Police Department, Parking and Transportation Services, and Information Technology.

According to Roy Garza, Facilities Project Coordinator, the renovation project also provided space for offices, a communications center, training rooms, locker rooms, access control, prisoner entry and holding, upgraded building systems, public restrooms, circulation space, and additional building security.

Work Control - One Stop

Facilities has brought the tri-campus Work Control staff together in one location giving customers the convenience of obtaining all facilities needs in one stop. Facilities Work Control is located at the 1604 campus in the Facilities Annex, West Campus. For additional information on how to contact Work Control, please visit them at: http://facilities.utsa.edu/WC.htm.

Branding Promise on Facilities University Vehicles

Facilities is committed to delivering on the brand promise of partnering with other departments to find successful solutions to customer’s needs. As a symbol of their commitment, Facilities has begun displaying the Business Affairs brand promise “your partner for successful solutions” on their University vehicles.

Did you Know

UTSA shuttle usage increased over 70% from Fall 2006 to Fall 2007, totaling 758,853 passengers, or 9,745 passengers per day.

The Lot 13 shuttle passenger trips alone increased by over 240% during this same period, totaling 278,638 passengers, or 3,572 passengers per day.

Free Flu Shots

Environmental Health, Safety and Risk Management is offering free flu shots while supplies last. They have 53 shots left and will be given out as first come, first served at the Student Health Services Office during regular office hours.

Student Health Services is located across from the Recreation Wellness Center.

Worth Remembering

I have a dream that one day this nation will rise up and live out the true meaning of its creed: We hold these truths to be self-evident: that all men are created equal.

- Martin Luther King, Jr.
2007 Police Promotion Ceremony

On December 28, 2007 The University of Texas Police Department held their Promotion Ceremony in the Liu Auditorium. Family, friends and co-workers gathered to see seven police officers promoted in rank:

Sergeant Paul English to the rank of Lieutenant, Corporal Mark Brushwiller to the rank of Sergeant, Corporal Thomas Calucci to the rank of Sergeant, Corporal Douglas Macintosh to the rank of Sergeant, Officer Elizabeth Carter to the rank of Corporal, Officer James Price to the rank of Corporal and Officer Joshua Robinson to the rank of Corporal.

The invocation and benediction were given by Bettina Richardson, J.D., Executive Director, Bexar County Family Justice Center. Ralph Diaz, Special Agent In Charge, Federal Bureau of Investigation—San Antonio Field Office was the guest speaker.

Starbucks Under Construction—Opening February 2008
Terra Ve, located in the Roadrunner Café, is a Chartwells program centered on the philosophy to Nurture Our World™. The Terra Ve venue includes fresh and exotic vegetables prepared by certified chefs, for refreshing new vegetarian and vegan dishes.

### Hours of Operations

Business Auxiliary Services has partnered with Chartwells to ensure that food service locations on campus meet the needs of the university community. As a result, hours of operation have been adjusted throughout campus. Check our website for a complete listing of venues and hours of operation at www.utsa.edu/auxiliary.

#### Marketplace Café & Taqueria
- Monday – Thursday 7:00 a.m. – 8:00 p.m.
- Friday 7:00 a.m. – 2:00 p.m.

#### Subway
- Monday - Thursday 10:00 a.m. - 9:00 p.m.
- Friday 10:00 a.m. - 4:00 p.m.

#### JPL Food Court
- Monday – Thursday 7:00 a.m. – 8:00 p.m.
- Friday 7:00 a.m. – 3:00 p.m.

#### Mainstreet Grill
- Monday - Friday from 10:30 a.m. to 2:30 p.m.

### New Public Information Coordinator

Colleagues,

It is my pleasure to announce that Sharmane Walker has accepted the position of **Public Information Coordinator (PIC)** for the university. This position will reside in and report to the Human Resources Department in the Business Affairs division effective January 14, 2008. Sharmane comes to us with over 10 years experience from various Missouri state agencies and conducting statewide investigations. Most recently, Sharmane served as a Fraud Investigator with TriCenturion in Dallas, Texas. She received her dual MA degrees in Sociology and Criminal Justice from Lincoln University, Jefferson City, Missouri. Her experience and education will be a great asset to UTSA.

Julie Olson will be providing additional information and particulars of the transition of public information responsibilities from the Office of Business Affairs to Human Resources. Our sincere thanks to Julie who, in addition to other Office of Business Affairs responsibilities, has been the PIC for the past 5 years. With Sharmane’s addition to our staff, Julie will now have the opportunity to devote most all of her time to other Business Affairs initiatives and Business Affairs operations.

Please join me in welcoming Sharmane to UTSA and to Business Affairs.

Kerry

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![Sharmane Walker](image)

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### Department of Accounting

Lenora Chapman, University Controller and Ana Longoria, Director of Accounting, are pleased to introduce the newest member of the Accounting team, Ms. Charlotte Mikulec, Associate Director of Accounting.

Ms. Mikulec is a CPA and a Certified Government Finance Manager. She has a BS degree from Purdue University and 25 years of accounting experience in both municipal and higher education. She recently worked at Texas A&M University in Qatar as the Financial Manager. We know Charlotte has a lot to contribute and will be a great asset to the Accounting and Financial Affairs team.

Ms. Mikulec says she is excited to be back in Texas! Ms. Mikulec’s first day at UTSA was January 14, 2008. She will assist Ana Longoria with the Accounting operations and external reporting. Her office is located at University Heights and her contact number is 458-4841.
Happy Holidays for All—2007
Parking, Police & IT Have Moved

The UTSA Office of Parking and Transportation Services (PTS) and UTSA Police Department have moved to the Physical Plant Building at the 1604 Campus. PTS former location was in the JPL. The Police departments former location was in the MS. All phone numbers remain the same.

The Physical Plant Building is south of the Laurel Village residence facility and north of the University Center on the 1604 Campus. An Announcement of the new name for the building is anticipated shortly.

IT also moved into the Physical Plant Building from the Science Building and is located on the second floor.

Spring 2008 Apartment Shuttle Changes

Parking and Transportation Services has added one apartment shuttle route to provide service to The Reserve Apartments, on Babcock Road near Hausman Road. This route was added to serve over 700 students residing at this new apartment complex. The additional route will result in three apartment routes, with the following stops.

North Route: Chase Hill, Las Colinas, Alpin, Maverick Creek

South Route: The Highlands, Broadstone Ranch, The Outpost

West Route: (NEW) Bluebonnet Hill, The Reserve, Campus Side

Please note that Bluebonnet residents will no longer be served by the North Route, and Campus Side residents will no longer be served by the South Route. Also note the campus drop-off and pick-up points for the new West Route will be in Lot 8 (where the South Route currently stops).

Hours of service will remain 7:30 a.m. - 9:45 p.m. Monday - Thursday, and 7:30 a.m. - 7:00 p.m. Fridays, on spring semester class days.

For more information, visit the Parking and Transportation Services at http://www.utsa.edu/parking/, or phone (210) 458-PARK (7275).

This Month in History brought to you by ITC Courier

January 1, 1925 Governor Pat M. Neff appointed the first all-woman State Supreme Court. The case before the court involved the Woodmen of the World. All three justices belonged to this organization and were consequently disqualified. Since most of the other judges in Texas were also Woodmen, Neff decided to choose female lawyers, who were ineligible for lodge membership. Women did not serve on juries in the state until 1954.

January 8, 1884 The state legislature made fence cutting a felony punishable by one to five years in prison when damage from wrecking of fences in Texas was estimated at $20 million. Fence cutting had become a major source of friction between landless cattlemen and those who fenced their land with barbed wire.

January 20, 1881 The first issue of the San Antonio Light was published. The Light was first published as a daily, except Sunday, at the office of the Texas Sun, which was published by A.W. Gifford and James Pearson Newcomb.

REMINDER.....

Please email us the new employees in your department, so we can add them to the newsletter mailing.

Business Affairs Promise

We are committed to helping you achieve your goals through excellence in service -- every person, every day, every job.