December handed us such a pleasant surprise with snow arriving in Texas this month. The Great Blizzard of 2017 started during a presentation on climate change at our Downtown Campus. I was thrilled to see it and was very thankful it was a brief event and didn’t cause too many issues for campus. Dr. Eighmy enjoyed calling for a half-day snow delay, as much as many staffers appreciated a few hours at home. Snowmen appeared on campus, and plenty of photos were taken documenting this special weather event.

A few more pleasant surprises arrived this month, including DOCUmation’s delivery of a nice big check to Facilities at the last home football game. Yesterday Facilities’ Lani Cabico May attended a City Council meeting and received final approval on a million dollar grant stemming from a collaboration with the UTSA Department of Environmental Sciences and Ecology.

These big strides—and checks—showcase the amazing talents of our BA staff, along with our collaborative spirit on campus and in the community.

We had our holiday luncheon on Wednesday, and I’m glad I got to visit with many of you to thank you for a wonderful year filled with many accomplishments. Tomorrow several colleagues and I will volunteer for a new event that the UTSA PD began this year with Target called Heroes and Helpers.

This month the PD also celebrated news of their reaccreditation by CALEA. They are truly worthy of this, and many hours of work went into preparing the submission and readying the campus for the evaluation by the accreditation team…who voted unanimously in our favor. I thank also the many people who spoke in support of our police department. UTSA PD is to be congratulated for setting a wonderful example of professionalism.

We end the year being informed that UTSA staff members have an opportunity to be nominated for the Regents Outstanding Employee Awards. I hope everyone will consider submitting a nomination by Friday, February 16. More information will be coming from the President’s Office on this new award.

The new year will continue to be filled with activities around strategic initiatives that will advance UTSA’s mission. I am grateful for all those in our division stepping up to be on task forces and working groups. I continue to learn more great things about our university and our division through the work for these initiatives. We have many strengths to build upon as we head into the year ahead.

I wish everyone a joyful holiday and an outstanding kickoff to 2018.
Andrea Chavez has been an active member of the Business Affairs Staff Relations Council (SRC) since October 2016. She represents the Office of Facilities, where she is a Budget Performance and Project Analyst. Andrea is from San Antonio and graduated from Texas Lutheran University with a Bachelor of Business Administration and Bachelor of Science degree in 2010. During her summers in college, she worked for UTSA’s Pre-Freshman Engineering Program. After graduation, she received an Accounting Technician position for UTSA’s University Center. She also worked at ITC as an Accountant and in the Budget Planning and Development Department as a Budget Analyst, prior to transferring to Facilities.

Andrea likes being a member of the Business Affairs Staff Relations Council because she appreciates the positive impact she can have on her co-workers’ work lives. She is always looking for ways to improve the work environment for her colleagues. She believes that the people you work with are what really matters and that we can all contribute to make our workdays more enjoyable.

Andrea helped plan the Business Affairs SRC barbeque this past May. The event was to bring together all Business Affairs department heads and council members. They discussed importance of communication and the various BA functions.

The SRC works on a wide-range of issues, most that affect several Business Affairs departments. One example is when larger cars were unable to make a particular turn in the Tobin Garage. The problem involved both Facilities and Campus Services, and the issue was addressed by the SRC in part because it involved two major BA departments and numerous campus constituents (who like to drive larger vehicles).

Andrea is a big supporter of mothers on campus, and she advocates for issues affecting them. One she feels strongly about is lactation rooms and finding private spaces on campus for them. She believes that mothers should have access to a private space instead of having to use bathrooms. She communicates with Facilities’ Engineering and Project Management Department on the room being added to the North Paseo Building, remaining informed of its progress. She plans to work with student organizations to advocate for student mothers’ access to lactation rooms on campus, as well.

Diversity Rewarded! Nominate a colleague for the 2018 UTSA President's Distinguished Diversity Awards. These awards bestow the highest level of recognition to individuals or groups for work that helps the UTSA community think about and practice diversity and inclusion in creative and collaborative ways. Faculty, staff and students (individuals and groups) are eligible to be nominated for this award. Two faculty/staff awards of up to $1,000 will be given; one to an individual and one to a group. Learn more.
Facilities

UTSA Hosts Sustainability Pros

UTSA was a host institution for the Association for the Advancement of Sustainability in Higher Education (AASHE) Conference, held in the Henry B. Gonzalez Convention Center October 15-18. Several UTSA students attended the Student Sustainability Summit and networked with like-minded allies from around the world. SGA Sustainability Director and TSERI researcher Alejandro Trevino presented on UTSA’s sustainability initiatives. Student activist Lisa Cervantes spoke on UTSA’s collaboration with the EcoExchangeEdu (EEE) program, which facilitates the advancement of sustainability programs at all San Antonio area collegiate institutions.

Tabling in the exhibit hall was supported by students and Dr. John Clifford, UTSA Director of Purchasing and Distribution, who made new contacts with vendors that emphasize sustainable products and purchasing. UTSA also hosted a Sustainability Tour around the main campus, attended by 24 guests. Topics covered included water sustainability, food insecurity and community gardens, pollinator gardens and ecological sustainability and energy conservation. During the reception, guests read and spoke to poster presenters about their sustainability research.

Recognizing Excellence

During the November 18 UTSA football game at the Alamodome, DOCUmation awarded the UTSA Office of Facilities a grant for $2,000 for its excellent service to the university.

Kudos

Kudos to several of the staff members who contributed to the success of the October 18 AASHE Conference tour of UTSA’s Main Campus.

Recipients were Director of Sustainability Keith Muhlestein (2nd from right), for organizing and hosting the campus tour, Energy Manager Dagoberto Rodriguez (2nd from left) and Research Zone Mgr Justin Lowe (not pictured) and his team, who ensured the condition and coordination of the mechanical room tour.

Facilities Seeks Feedback from UTSA Community

The Office of Facilities invites the UTSA community to take a customer satisfaction survey. The survey will run until December 22, 2017 and will measure how well Facilities performs in areas such as building maintenance, custodial services, events support, and grounds maintenance.

Facilities will use the survey responses to evaluate our processes and services. Your candid feedback is vital for us to improve our support to the university. This survey should only take 4-5 minutes to complete, and all responses are anonymous.

Please take the Facilities Customer Satisfaction Survey. For information, contact Scott Reuter, Assistant Director of Facilities Customer Services, at 458-7155.

Facilities Manages Lab Control Upgrades in BSB

Vladimir Andzic with Facilities Engineering and Project Management recently completed a project to improve lab controls in the Biosciences Building (BSB). This nearly 100% research building is 20 years old this year and its original pneumatic equipment was replaced with digital equipment. Airflow valves were replaced with modern, high-precision valves. Airflows were tested, and building controls programming and graphics were adjusted. BSB occupants have already noticed a difference in comfort levels, and Facilities hopes to achieve energy savings with the adjustments and improved control. Thanks to the Biology department for collaborating with Facilities to achieve a successful project.
Facilities Racks Up the Kudos

UTSA Earns CPS Energy Rebate

Congratulations to Facilities’ Utiliies and Operations staff for their collaboration with CPS Energy to develop the Automated Demand Response (ADR) program. Through their efforts, UTSA recently received a rebate from CPS Energy for $45,000. The ADR program automatically reduces UTSA’s energy usage for windows of time during the summer months when CPS Energy expects to see extremely high electric demand.

Special thanks go to Rene Colunga and Byron Reeder, who spent many hours in planning and coordination sessions with CPS Energy and Siemens to achieve this result. Rene and Byron would be the first to say they did not achieve this alone and had plenty of support from the whole Operations staff (especially Joel Powell who was the operator on duty during most of the ADR events this summer) and from Rene’s staff.

This effort is a great example of UTSA partnering with the community and establishing an ongoing practice that provides a financial reward for reducing UTSA’s electric demand.

Kudos to Tyler Boehme and Alex Perez for the creation of the training videos on the inspection of the grounds for voids/karst features. They Created Positive Change, going above and beyond in using technology to advance the education of others.

Great job Roland Zavala (2nd from right), Armando Ramos (middle), and Ray Rios (2nd from left) for Partnering to Deliver Excellent Service in quickly preparing and placing signage on the road closures taking place at Downtown Campus and ensuring the safety of our university community.

Recertification of MBT BSL-3

Thanks to Facilities staff, the Margaret Batts Tobin BSL-3 was successfully recertified last month.

The new epoxy coating eliminates the floor problems that plagued the facility for years. The custodial staff cleaned, stripped and waxed the floors with excellent results. The laboratory manager told staff that the laboratory has not looked as good in a long time. She thanked the Research Zone, Operations, and Housekeeping teams.

Facilities is taking great strides to provide a superior student experience and ensure Operational and Infrastructure Excellence.

Kudos to (LtoR) Frank Salinas, Della Reyes, Joe Alderete, and Juan Villarreal (not pictured) for Partnering to Deliver Excellent Service on a last-minute request to obtain proper lift equipment and delivering it to the site to ensure the timely securing and moving of valuable materials.

Great job!

Kudos to David Holster for lighting work in Multidisciplinary Studies Building MS1.02.02. Super Dave is always professional, prompt, helpful, and always makes sure he leaves the place clean. He is a joy to have in our office and a tremendous asset to UTSA!

Kudos to Roland Zavala for door placard signs at Frio Street Building, DTC. The sign shop is always responsive, and Roland always does a great job.
Campus Services Annual Report

Campus Services’ 2016-17 Annual Report is now available to view online. Learn about our services, our accomplishments over the past academic year, and our goals for the current year, including how we’re enhancing the campus experience for our customers.

Late Night Breakfast

Late Night Breakfast is a fun and tasty way for students to unwind and take a break before finals. This year, Campus Services, UTSA Dining, Student Affairs, Campus Living Villages, and Housing and Residence Life partnered to host this fun and delicious evening on December 5.

Intersession Parking

Intersession takes place from December 16, 2017 through January 7, 2018. During this time, you may park in resident or commuter spaces, regardless of your permit type.

Please note that parking rules and regulations remain in effect. Employee A, Employee B, and Reserved spaces are not included in intersession parking rules.

Toys for Tickets

This year’s Toys for Tickets event was a success! Thank you to everyone who participated. Toys for Tickets ran from November 27 to December 1. During the event, customers received 50% off one outstanding parking citation with the donation of a children’s toy. At the end of the campaign, Campus Services received a total of 180 toys, saving customers $3,667.50 in citation fees. AVP Clay Haverland said, “At least 80 of the toys were donated by campus members who weren’t paying off fines. We thank all these donors for their gifts.”

All toys were donated to the Elf Louise Christmas Project, which then wraps and delivers the gifts to children and families in need throughout San Antonio.
Helping Area Children Celebrate the Holidays

UTSA Police Department is partnering with Target for its annual Heroes & Helpers event. The program brings together local law enforcement and Target representatives to help in-need youth purchase holiday gifts. The event is slated for Saturday, Dec 16, 2017, beginning at 9 a.m., at the Target store at 11311 Bandera Road, San Antonio. UTSA volunteers are greeting families and wrapping gifts.

To ensure all participants are able to travel to the event, Campus Services will provide shuttle service for families in need.

Kudos to TCO Hill, Volz and Maldonado, who did an excellent job on a vehicle pursuit and recovery of a stolen vehicle on Nov 18-19.

The dispatchers did an excellent job communicating with the officers on scene and with SAPD to coordinate joint efforts that allowed both departments to communicate effectively.

The TCOs were outstanding, and I appreciate their professionalism especially during my 1st week running 3rd shift. They truly made my job easier.

Officer I. Garcia # 609
UTSA PD, 3rd Shift Patrol

National Night Out Organizers Lauded

Three UT police departments (UT Arlington PD, UT Dallas PD, UT San Antonio) were recognized as among the best in the nation for National Night Out programs.

Community Affairs liaison Cpl. Maranda Tupper orchestrates the NNO activities at UTSA.

Volunteer to Guide Little Roadrunners!

Monroe May Elementary School is looking for mentors for their students. Visit their website for more information on the program https://nisd.net/volunteer/partnerships/mentoring-information. The school is five minutes from campus.

Holiday Safety

’Tis the season! It’s that time of year to spread holiday cheer, and the UTSA Office of Emergency Management would like to share some great tips to keep you in the know when decorating your workspaces and homes with holiday fun.

Care for Your Tree

If buying a fresh tree, do not place close to a heat source, including a fireplace or heat vent. The heat will dry out the tree, causing it to be more easily ignited by heat, flame or sparks. Be careful not to drop or flick cigarette ashes near a tree. Do not put your live tree up too early or leave it up for longer than two weeks. Keep the tree stand filled with water at all times. Never put tree branches or needles in a fireplace or wood burning stove. When the tree becomes dry, discard it promptly. The best way to dispose of your tree is by taking it to a recycling center or having it hauled away by a community pick-up service. If you are using a metallic or artificial tree, make sure it is flame retardant.

Maintain Your Holiday Lights

Inspect holiday lights each year for frayed wires, bare spots, gaps in the insulation, broken or cracked sockets, and excessive kinking or wear before putting them up. Use only lighting listed by an approved testing laboratory.

Do Not Overload Electrical Outlets

Do not link more than three light strands, unless the directions indicate it is safe. Connect strings of lights to an extension cord before plugging the cord into the outlet. Make sure to periodically check the wires—they should not be warm to the touch. Do not leave lights on unattended.

Avoid Using Lit Candles

If you do use them, make sure they are in stable holders and place them where they cannot be easily knocked down. Never leave the house or go to bed with candles burning.

Finally, as in every season, make sure you have working smoke alarms installed on every level of your home, test them monthly, and keep them clean and equipped with fresh batteries at all times. Know when and how to call for help, and remember to practice your home or work evacuation/escape plan.

With these tips, you and your loved ones can be safe while having a jolly ‘ole time this holiday season. For more information on emergency preparedness, visit the Campus Alerts website at www.alerts.utsa.edu. Share article online.

Be safe UTSA!

*Article Source for Holiday Tips: US Fire Administration, FEMA
Fiscal Services Renovations Improve Counter Transactions

After 13 years, the Fiscal Services JPL office is getting a facelift. Planning discussions began in 2015, and work started in February 2017. Renovations are almost complete, and the difference in how staff serves students can already be seen.

The biggest challenge was the old walkup windows, which shared the space with the JPL loading dock. This meant students and staff stood in line while construction supplies, deliveries, custodian workers and a variety of other traffic moved through the same hallway. This was a less than ideal introduction to UTSA for first-time visitors.

The Office of Financial Services collaborated with Office of Facilities and Fisher Heck Architects to determine the best option for a new front counter. “Facilities gave up hallway space (where the new front counter is located) to ensure a smooth transition with limited interruptions for our student transactions,” said Gary Lott, Director, Financial Services & University Bursar. They decided to create a more welcoming space by moving the counter to the corridor on the other side of the office.

Improvements to the customer service area include a new modern counter design, light colored walls, new LED lighting, new carpeting with a modern flare, a bright inviting entrance from the JPL main hallway. An art wall was also added into the design. Staff were involved in the design of the cashier stations to ensure the most comfortable and efficient workspace.

Improvements to the staff area include new furniture, new working space for work-study students, a new break/storage room, a small conference room, and a dedicated space for file cabinets that used to be scattered across any open wall in the office. Fiscal Services worked with Public Safety’s Security Services to update cameras and doors to current university standards.

Fiscal Services welcomed customers to the new walkup area before the fall 2017 payment deadline. Today, we have a brighter and more inviting space for our students to ask questions and conduct their university financial activities.

Sign Up for Electronic W-2

Do you really want to wait by the mailbox for your W-2?

The online W-2 consent process is now open and available to employees. The online W-2 consent is an election process that allows you to designate your option to download your electronic W-2 form.

Electronic W-2s will be available after Payroll Services finalizes the W-2 process, which is prior to January 31. An additional announcement will be sent when electronic W-2s are ready for download. You’ll need the Adobe Acrobat Reader to open your W-2.

Avoid the risk of your W-2 getting lost in the mail or landing at an old address

If you have NOT made a consent selection, or withdrew a previously submitted consent, a paper W-2 will be mailed by January 31, 2018 to your home or mailing address, if it is on file in UTShare/PeopleSoft. Please review your current home and mailing address to ensure accuracy.

Visit the Payroll Services homepage for specific instructions on the following: Employee Self Service W-2 Consent to receive electronic W-2, Update or add Home/Mailing employee address. If you have additional questions, contact Payroll Services at payroll@utsa.edu.
## Human Resources

### Business Information Services
- Cynthia M. Ortiz
  - Admin Systems Specialist II

### Financial Affairs
- Renee Canete
  - Disbursements/Travel Specialist II

### Human Resources
- Cory James Thomas
  - Human Resources Specialist I

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## Filling the Pantry for the Holiday

In the spirit of Thanksgiving, the HR Team Building Committee coordinated a food drive for the UTSA Roadrunner Pantry. More than 20 pounds of food was collected and will be donated to the pantry, benefiting our UTSA students.

Lead HR Specialists Veronica Longoria and Henry Barrera

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## Kudos for Catina Rover

Thank you so much, Catina, for talking with me this morning! I was freaking out about not being able to get anyone on the phone and running out of time for out processing my employee. Thank you for taking time for something that is not technically within the scope of your regular job duties to help me.

Your professionalism, friendly demeanor, willingness to help and to answer questions, is greatly appreciated. You are awesome.

Kristi Meyer, Director, UTSA Top Scholar program

Senior Director, Honors College, Special Programs and Student Development

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## You Are My Shining Star

Congratulations to HR-IT staff recipients of the 1st Quarter FY 2018 HR Shining STAR award.

(L to R) Cheryl Nunn, for the eForms Project, and Martha Hinojosa, for Ask HR Ticketing System Cloud Migration.

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## Employee Discounts

Visit the UTSA & UTHSCSA Employee Discount Program website for discounts of 10% or more.

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## NCAA Men’s Basketball Final Four

NCAA Men’s Basketball Final Four is coming to San Antonio. Want to be a part of this major happening? Learn how to volunteer to be part of the winning team.

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## Baby News

Analise Fe Peyer was born at 2:04 p.m., November 4, at 4 lbs. 3 oz. to Antainette and Greg Peyer.

Greg serves as Facilities, Groundskeeper III.

“We’re honored to become parents to one so beautiful,” said Greg. “And hope to teach her that life can be beautiful as well. Thank you to all faculty and staff who had our new family in their thoughts. And gave from their hearts everything our Analise would need.”
Staying **GREEN** this Holiday...and Every Day

Thanks to the BA staff who supported the SGA Student Sustainability Committee’s Sustainability Exhibit Thursday, Nov 30, in the UTSA Plaza. The Office of Sustainability, Facilities Planning and Development, and Campus Services showcased the work they’re doing to keep UTSA green. EHSRM brought a trailer showing how much the campus recycles every day.

Educating students and staff about sustainability is in line with the City of San Antonio’s **SA Climate Ready** program. UTSA partnered with COSA and CPS to host this Dec 7 meeting on climate change at our Downtown Campus.

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Advancing Student Success

Facilities’ Dave Riker (left) handed GPCCs to Brent Tyroff, Matt May, Mark Vale, Juan Villarreal, and Steven Walker for their support of Physics Ph.D. candidate. They helped him build and erect a weather data collection station on the south side of campus. Brent (second from left) helped the student tremendously and followed up with him on a regular basis to address new challenges to ensure all systems were ready to work. Brent also used and gave the student his own equipment to perform needed repairs and adjustments.

Matt, Mark, Steven (pictured middle to right) and Juan (missing) assisted in various capacities:

- Matt May was very supportive in “running interference” and assisted with coordinating a 45’ boom-lift to work on the ropes and pulleys at the top of the 33-foot tower.
- Mark Vale contributed significantly by fabricating a custom-made base, which was incorporated into the concrete tower foundation. He and Steve Walker dug holes, set steel supports, and poured concrete for the tower guy cables. They also fabricated and installed custom-built hardware to secure the gate and portable generator. Mark welded custom, aluminum brackets for the instrument rack that were essential to the experiment.
- Juan Villarreal dug holes for instrument poles inside the compound and set them in concrete. He dug trenches for the conduits that were used to route cabling from these poles to the trailer. He also cleared brush around the field site that would have interfered with normal wind currents around the experiments.

Team members provided their time during evenings and weekends to support this student and advance this research. Thank you for **Doing the Right Thing** and **Partnering to Deliver Excellent Service**.

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Losing Sleep over Quality Construction

The first major concrete pour for the **Large-Scale Structural Testing Facility (High Bay)** took place on Nov 9 at 4 a.m. It consisted of placing 316 cubic yards of concrete to complete the first floor of the service chase. The floor is slab on grade and 40 ft by 80 ft by 2 ft thick.

The High Bay is on the far-north portion of Barshop Blvd., adjacent to Barshop Blvd. Lot 2.

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**UTSA Police**

**PD Thank you!**

UTSA Department of Public Safety received words of thanks from a UTSA family directed at Sgt. Vega and Cpl. Samaniego. The family was grateful for the support and compassion they provided while assisting the student and family.

Situations involving mental health concerns can be difficult, so the extra steps and support gave all involved peace of mind.

Good job and keep up the good work,

Sgt. Allan V. Crocker
New Kayako Software System Is Live

Business Information Services and Human Resources officially unveiled the new Kayako ticketing system Monday, November 27, 2017. While the front-facing customer interface added some functionality from the previous version, the backend staff/agents and system administrators are the ones who will get enhanced functionality and greater fluidity.

The main project team consisted of Martha Hinojosa (Kayako System Administrator for Ask HR brand), Carlos Gonzales (Kayako System Administrator for SPOC brand) and Ruben Ortiz (Technical support and Database technician). Although the project team performed the bulk of the work, John Bautista and Mark McCoy from OIT provided email reconfiguration and routing support, while Araceli Pacheco, Ana Rodriguez and Cynthia Orth provided data validation and prototype testing.

Kudos to everyone who helped make this transition a success!

Kudos to Dennis Layman, BIS

Please give Dennis Layman a Partner for Successful Solutions Rowdy Card from Accounting. Dennis is always helping us get things done in PeopleSoft from everything like an access issue to a process not completing properly and involves SIS. He jumps right in to get it done and he even goes beyond by following up with us to make sure that it is working now. I’m sure that we aren’t the only ones he does this for but I would like to give him Kudos for what he does do for us and always with a wonderful attitude.

Cynthia Schweers, CPA

Director of Accounting & Financial Reporting

BA Walker Scores Big on “Health Trails”

Ernest Valdez, Mail Clerk II of PDS, was the top male walker with 408.26 miles traveled!

Yay Ernest!

Winter Health Challenge: Health for the Holidays

Start 2018 on a healthy high note and stick to those New Year’s Resolutions. Sign up for “Health for the Holidays” starting January 1, 2018. In this whimsical wellness campaign, you’ll build an engaging animated scene — and sustainable healthy habits — to help you skate through the new year feeling your best.

Bonus: The top 50 participants who complete the challenge will be eligible have their registration to the Diploma Dash paid if they are interested! Keep an eye out for future emails to register!

Who Earned a GPCC in Financial Affairs?

Linda Martinez analyzed FA’s full phone report, matching every line to a person, so she could see if the department could achieve any cost savings. She identified eight unused phone lines, saving money annually and doing the right thing by properly stewarding UTSA resources.

Arturo Bocanegra

For excellent service

Maria Zayas coordinated and developed the FA wellness program for the third year with a positive attitude and much enthusiasm. She organized great workouts and lunch & learn events. She sent emails, put together a calendar of events, and worked with external partners.

Yolanda Arreola

For excellent service

Nnennaya "Nnenna" Ikwuagwu

Partnered with Julio in BIS to create a query that gains efficiencies in FICA fund process.

Retirement News

Congratulations to Transportation Manager Jim Strahan on his upcoming retirement. When he started at UTSA in 2006, the campus shuttle operation was significantly smaller. “During my first year, there were approximately 700,000 passenger rides; there are currently over 2 million.” Read more. Have a fun and fruitful retirement, Jim!
Kudos to the Facilities Quality Assurance team and JPL Housekeeping Team

Applause to Della Reyes, Myrtle MacDonald, Frederick Wiedner, Josephine Izbinski, Henrietta Vasquez, Julio Guzman, Marcella Duran and Sofia Nieto for the extraordinary high level of support provided at the Libraries’ JPL location on a daily basis. Averaging 50,000 patrons per week, up to 10,000 per day Monday through Thursday, there is never a slow time for anyone on these teams!

These team members are extraordinary representatives of the Office of Facilities. The pride they take in a job well done is reflected in the appearance of the JPL. They consistently go the extra mile—coordinating additional coverage during study days and finals; identifying potential gaps on the weekend and midnight shifts, and notifying me of building issues and recommended solutions. The helpful and “can-do” attitude of the Quality Assurance and JPL Housekeeping staff is greatly appreciated.

Thank you for Partnering to Deliver Excellent Service!

UTSA PD: CALEA ACCREDITED

On Saturday, November 18, 2017, the University of Texas at San Antonio Police Department was formally presented their reaccreditation award from the Commission on Accreditation for Law Enforcement Agencies (CALEA). Associate Vice President for Public Safety and Chief of Police Gerald Lewis, Accreditation Manager Gene Garcia and Executive Director of Strategic Initiatives Annette Parker appeared before the CALEA Commission where Chief Lewis answered questions about the UTSA Police Department. The commissioners unanimously approved the reaccreditation of the department. This is the fourth accreditation award for the department. CALEA is an international accrediting authority whose purpose is to improve the delivery of public safety services through a body of standards used to recognize professional excellence in law enforcement.

The UTSA Police Department went through a rigorous on-site assessment conducted in late July/early August by two CALEA assessors. Chief Judith King, retired chief from the California State University Fullerton, was the lead assessor. Retired Chief King commented that this, her last assessment as an assessor, was the easiest and best assessment she had ever conducted. UTSA Police Department had no issues during the on-site assessment, which is rarity.

The report completed by the two assessors was used by CALEA Commissioners to determine whether the agency met the criteria to be reaccredited.

Kudos to Robert De Hoyos & Carlos Morales in appreciation for the support you provided to Dr. Masataka Umema in getting the research equipment operational so the research could continue. Dr. Umema, Research Assistant Professor Kinesiology, Health, and Nutrition, stated he had a very pleasant experience with our teammates Robert and Carlos.

Dr. Umema had been conducting research studies with his students, and when he relocated to a lab in a new space, his equipment broke. He had been talking to many folks to get someone to solve the problems, until he found Robert. Robert and Carlos figured out the problem and resolved it.

After a couple of months’ delay, he was able to get back on track and resume his research. “Many thanks for Facilities’ staff like Robert and Carlos, who are supporting faculty research on UTSA campus!” said Dr. Umema.

They Partnered to Deliver Excellent Service!
Public Safety Door Decorating Contest

WINNER

RUNNER UP

RUNNER UP