Message from Kathy

As the leaves change, and cool weather starts visiting South Texas, November brings thoughts of celebrations with family and friends. At this time of year, I find myself feeling especially grateful for the blessings we have.

I’m reminded every day of our terrific Business Affairs team and am thankful to each one of you who delivers the highest level of service to our campus community. I am grateful for the work of the Business Affairs family in helping to build a great university. You are helping UTSA students expand their knowledge, skills and horizons and achieve success inside and out of the classroom. Your support provides exceptional resources, services and opportunities for them to become world-class leaders.

You’ve also been effective at helping those less fortunate nearby and around the world. Thanks to the many BAers who participated in the SECC campaign and supported the good work of numerous nonprofit organizations. Five of our groups had 100% participation in SECC. Since Business Affairs will be leading the SECC campaign next year, we hope to elevate this culture of caring throughout UTSA.

We have been very busy these past few months with many exceptional projects. I hope you all recognize how blessed we are to have everyone working together to accomplish things that move our university onward towards excellence. By joining forces, we’re able to streamline students’ career pathways toward a successful future. We’re playing a key role in achieving Dr. Eighmy’s aim of making UTSA San Antonio’s university of the future. Our division is helping to advance the five themes in his shared action plan:

Theme 1: UTSA will be a great multicultural discovery enterprise
Theme 2: UTSA will be an exemplary urban-serving university of the future
Theme 3: UTSA will be world engaged
Theme 4: Cultivating the Excellence of our People
Theme 5: Operational and Infrastructure Excellence

Looking Forward

November 2017

Calendar of Events

- Tuition & Fees Meeting: Nov 15
- GIS Day, Facilities: Nov 15
- Thanksgiving Holiday: Nov 23-24
- Durango Conference Center Ribbon Cutting: Early Dec
- BA Holiday Party: Dec 13

Inside this issue:

- Spotlight on...
- Campus Services
- Financial Affairs
- Facilities
- Human Resources
- Welcome New
- Public Safety
- Kudos
- Wellness
- Kudos
- Halloween Photos
- FA Football Pix

Happy Thanksgiving

Anticipating the Month Ahead

While I’m enjoying this wonderful November, I’m sneaking a peak at next month’s calendar and getting ready for the year-end excitement. I look forward to the new basketball season and to supporting our women’s and men’s teams. I’m also keeping my fingers crossed for a Runners football bowl berth. The radio reminded me today that there are 40 days until Christmas. So I’m making my shopping list and checking it twice.

Please check your schedule now and make sure you’ve blocked off mid-day on Wednesday, December 13. We’ll celebrate you and the work you do all year long at our annual Holiday luncheon in the HUC Ballrooms. Wear red and green and come hungry. I hope to see you there!
Spotlight on...Della Reyes

Della Reyes grew up in Donna, Texas and lived there until 2001, when she moved to San Antonio. A member of the Facilities team, Della earned a certification in Computer Accounting in 1989 and is currently a Licensed Irrigator and a Noncommercial Pesticide Applicator.

Della has been at UTSA since 2006, where she has held the positions of Assistant Grounds Supervisor, Grounds Supervisor and currently Quality Assurance Manager for housekeeping and grounds of Tri-Campus. She just took on a new role of assisting with the Housekeeping day porters.

Della describes UTSA as presenting never a dull moment. “There is something different every day, and I love this about my job,” she said. “Watching the university grow throughout the years has been an honor.”

On her free time, Della enjoys spending time with family and hiking with her five puppies.

*Della will receive a Roadrunner meal card for the Roadrunner Café. Thanks to UTSA Dining for its support.*

BASRC Creates Positive Change

The current Business Affairs Staff Relations Council (BASRC) first met in October 2017. After a year on the job, we recollect the team’s efforts and achievements.

The BASRC is an alliance created to promote open communication and improve operations throughout the Business Affairs division. The council represents all staff in Business Affairs and discusses ideas or concerns they may have. The group gathers quarterly to explore solutions to these matters. After the meetings, they share the information with staff, in person or via the website.

This year, several BASRC accomplishments resulted in improved Business Affairs customer relations as well as employee satisfaction. A few issues on which they expressed interest were:

1) **Tobin Avenue Garage:** Campus Services (CS) improved directional signage throughout the garage and redesigned entrances and exits to make it easier for drivers turning into or out of the garage.

2) **Returning Parking Permits:** CS reevaluated policies to allow anyone to return a parking permit on behalf of another individual. This has helped many customers who are unable to come to campus to return their own permit.

3) **UTSA Vehicle Parking Space Study:** CS evaluated the various locations and numbers of UTSA vehicle parking spots. This has resulted in implementation of new policy regarding UTSA vehicle spaces and associated time limits. CS implemented this idea around the Main Building and will expand to other areas over time.

4) **Holidays during Spring Break:** BASRC sought time off and requested that be considered in setting the year’s holiday calendar. For 2018, UTSA now will have March 15 as a skeleton day and March 16 as a holiday.

The council has also focused its energies on the subject of lactation-friendly rooms and raising awareness about their availability on campus. The group is considering additional locations around campus. Visit the website to find out who is serving from your department and what else is being discussed. The council changes members every two years. If you are interested in joining BASRC next year, inform your department head.

GIS Day Comes to UTSA

On November 15 the Office of Facilities, in collaboration with the Alamo Area GIS Users Group, will hold GIS DAY in the HUC Ballroom.

GIS Day brings Geographic Information Science to school-age children. Through demonstrations and lectures, GIS exhibitors and speakers will allow participants to experience firsthand GIS technology and its applications. This is a wonderful opportunity for students to experience and learn about successful careers in GIS and real-world applications of GIS in their community.

The school track focuses on classes that are already using GIS or about to use GIS in the social sciences, sciences, and technology. Alamo Area GIS Day hosts a variety of organizations who will showcase their GIS capabilities as well as share their insights and expertise of GIS technology. The focus this year is the group’s educational initiative, with presentations dedicated to K-12 education throughout the day. A professional networking presentation allows exhibitors to offer participants and sponsors a chance to meet others in the GIS community, catch up on the latest technologies, and introduce their services to a new market. Come see how GIS is used, get project ideas, and meet new colleagues at GIS Day. Learn more.
Mooyah’s “Moo-Over”

Mooyah, known for its made-to-order burgers and shakes, unveiled a new menu with shorter wait times and lower prices on October 18. UTSA Dining celebrated the “Moo-Over” with free t-shirts, games, prizes, balloons, and samples.

Stop by the University Center Food Court to try the new and improved Mooyah!

Toys for Tickets

It’s back! In partnership with the Student Government Association and Elf Louise, Campus Services will host Toys for Tickets from November 27 to December 1. During Toys for Tickets, customers receive 50% off any one outstanding parking citation in exchange for the donation of a new, unwrapped toy. Donations without citations are welcome and encouraged. Keep an eye on Campus Services’ social media pages for full details after Thanksgiving break. Until then, help us keep this pop-up event a secret.

Roadrunners Give Back

As part of Homecoming week, UTSA Volunteer Services invited university affiliates to help beautify the Main Campus on Sunday, October 15. Projects included improving landscaped areas and cleaning garage signs and shuttle stops. Thank you to the volunteers who helped enhance the campus experience!

SECC: Cruising in Style

Campus Services extends a huge thank you to our employees for contributing to our “Cruising in Style” basket for the SECC online auction!

This is Campus Services’ first donated basket, which proved a great way to participate in the campaign, support the department, and help the university meet its SECC-donation goals.

Burt Reynolds Appointed to Two-Year Term on the NACAS Communications Services Committee

Congratulations to Burt Reynolds, Director of Services, for his recent two-year appointment as Vice Chair, then Chair, for the NACAS Communications Services Committee. The committee advises all aspects of the College Services magazine, including philosophy, composition, production, and quality, among other items. In addition, the Communications Services Committee serves as an advisory committee on all aspects of the NACAS website, e-communications, and public relations, as well as acting as the selection committee for NACAS communications awards.

Burt is a UTSA alum who has worked for Campus Services since 2008. As Director of Services, he oversees communications and marketing, customer service, garage and event services.
Admin Toolbox Class Revamped

Financial Affairs recently modified the Admin Toolbox class to allow more time for in-class activities that support the learning goals. Training Coordinator Brad Jones worked closely with presenters to develop new content that would reinforce content and help with knowledge retention.

Latasha Nelson Promoted to Director of Payroll

Congratulations to Latasha on her recent promotion! She will manage key operational activities, support the HCM PeopleSoft Payroll and Time Labor modules and processes, and will provide support for and implement new payroll business requirements. Latasha is now responsible for maintaining the department’s customer service standards, compliance, accurate and timely regulatory reporting and taxation, as well as reviewing and ensuring that payroll financial data is valid and processed timely. Her initial priorities for the coming year include time and labor stabilization, the new TRS system, e-forms, and identifying ways to gain efficiencies within the Payroll Department.

“We are excited that Latasha has accepted the director position. Her many years of payroll and accounting experience will help continue to move payroll processes forward and create positive change,” said Assistant Vice President for Financial Affairs and Controller Sheri Hardison.

GPCC to Elizabeth Raymond

A Guiding Principle card was presented to Elizabeth (Liz) Raymond for her efforts to assist departments in making the transition from UTShare PeopleSoft to Rowdy Exchange. Liz has embraced Rowdy Exchange and works daily reviewing exception reports and working with departments to correct Requisition and Purchase Orders that have issues to ensure they make it to the supplier and departments receive their items on a timely basis.

She also spent countless hours during the end of the fiscal year to ensure purchase orders were rolled over to FY 2018 correctly. Thank you for your continued support, Liz!

Kudos for Mariano Alaniz

I just wanted to say thanks to Mariano Alaniz. He is knowledgeable, eager to help and provides excellent customer service. Sometimes civil servants at public institutions want to do the bare minimum, have a less than stellar attitude or “pass the buck,” but Mariano has never acted that way toward me and the Department of Computer Science. He always goes above and beyond.

Most recently, he listened to our concerns as a department with finding reliable copy service and is advocating our concerns. He doesn’t have to give Computer Science a voice, but he chose to so that our department can be as successful as possible. With a large institution such as UTSA, it is easy for voices to get lost or issues to fall through the cracks. Mariano is one of those special staff members who helps tie up loose ends and grease the wheels. I really appreciate his service-oriented attitude and can-do spirit.

Lisa S. Ho
Administrative Associate II
Dept. of Computer Science

Best Fest Volunteers

Assistant Director of Disbursement and Travel Services Elisabeth Cuadros and Financial Affairs Communications Manager Diane Gomez volunteered during UTSA’s homecoming weekend at BestFest.
Facilities Preventive Maintenance Contributes to Lab Certification

Congratulations to the Facilities Preventive Maintenance and Operations teams for their outstanding support in the recertification of the Biosafety Level 3 (BSL-3) lab located in the Biosciences Building. Electricians Omar Sierra, Joe Hernandez, and Simon Perez along with mechanical maintenance technicians Adam Quintero, Angel Ipina, Harry Cortez, and John Avalos partnered with Operations staff James Jinks, Bill Marcus, and Alfredo De Anda to complete the heating, ventilation and air conditioning equipment’s preventive maintenance ahead of the recertification.

Staff arrived early on September 25 and immediately got to work, despite the heavy rain that day, replacing a worn exhaust fan and motor sheaves and performing other preventive maintenance tasks. The teams’ troubleshooting and analysis expertise ensured that the HVAC system worked properly in automation and contributed to the successful recertification of the BSL-3 lab. The collaborative efforts of the Facilities teams demonstrate that we can accomplish great things through teamwork.

Belinda Dovalina Earns CEFP

Special recognition goes to Belinda Dovalina, Facilities Business and Customer Services Director, who earned the APPA, Leadership in Educational Facilities, Certified Education Facilities Professional (CEFP) credential.

Belinda holds a Master’s Degree in Business Administration (MBA), is a Certified Public Accountant (CPA) and has worked in the accounting field for most of her career. “Since joining the Facilities team in 2008, Belinda has expanded her knowledge and understanding of the facility management profession,” said Associate Vice President for Facilities Dave Riker. “She has worked hard to advance the performance of the organization and to provide excellent facilities support to students, faculty, and staff at UTSA.”

Achieving the CEFP was challenging for Belinda because the certification required the completion of a demanding formal curriculum, months of study, and passing a grueling four-hour written examination. The exam placed her in real-world situations and required her to make key decisions as a senior facilities manager.

Belinda explained that the source of her success was “the endless opportunities that arise in the world of facilities.” The CEFP was designed to test the knowledge, skills and experience of facilities professionals. The CEFP written exam gauges individuals’ knowledge over the span of their professional careers.

Business Affairs congratulates Belinda Dovalina for earning the APPA, Leadership in Educational Facilities, Certified Education Facilities Professional credential.

James Jinks Volunteers Time to Help UTSA Students

James Jinks, Assistant Director of Operations for Facilities, brings to life the principles and practices of field work for students of the College of Business, Embrey Real Estate Finance & Development (REFD) program. Since 2012, James has used his 20 plus years of experience and knowledge of the operation of UTSA’s campuses to provide tours to students enrolled in Facilities Management Policy and Procedures (FM 4303) and Facility and Property Management Practices (FM 4313). These three credit-hour courses, taught by Dr. Tom Thompson and Michael D. Noll, CPM, CCIM, provide instruction in the implementation of professional policies, standards, practices, and procedures for the leasing, operation and maintenance of facilities. Most recently, James hosted an after-hours tour for more than 25 students.

Thanks to James for volunteering his time to further the education and field experience of UTSA students.

Facilities Preventive Maintenance Contributes to Lab Certification

Construction continues this month on the Roadrunner Memorial Garden. Ribbon cutting is expected in January.
Reports from Leadership UTSA: HR’s Kathleen Carter-Stiggers

Our first LUTSA class in September far surpassed my expectations. The presenters helped us delve into the key aspects of the book *Watership Down* by Richard Adams. While this book did a comparative analysis of the rabbits in it, I quickly learned that many of the people I work with became the characters in my mind. The paradigm was a mirror image of the UTSA roles that our leaders have to exhibit on a daily basis. I learned that while all our journeys are different, they are in many ways the same.

I am looking forward to the class dissecting the finite details that establish a leader as one who is willing to roll up his/her sleeves and get into the trenches with employees. I know this experience will help me strengthen the leadership skills I already possess while educating me on other ways of leading that I can share with the people I interact with on a daily basis.

A Sign of Effective Customer Service

Wanda Boller, Training and Development Specialist II, received a “We Value and Empower People” card for going above and beyond to make sure a new employee was able to benefit from New Employee Development class.

On September 6, Wanda taught a New Employee Development Class. A few days before the class she found out that a new employee wanted to enroll in the class but was hearing impaired and needed the support of sign language interpretation. Wanda is fluent in American Sign Language. Normally, she would either teach or sign, not both. In this instance, both of the other NED instructors were unavailable, and Wanda agreed to both teach and sign the class.

This action is above and beyond the normal duty of a staff member! If she had only been signing for the class, at least two interpreters would be assigned a class of this length. Typically, 90 minutes is the maximum length of time someone would sign before a rest is provided.

We appreciate Wanda’s extraordinary dedication and stamina to provide this service and teach the class as well to make sure this employee got a good beginning at UTSA!

Kudos to Wanda for a job well done and for valuing and empowering people!

HR Training and Development Celebrates 20 Years of the Supervisory Series and Congratulates Wanda Boller!

The Supervisory Series was created and implemented by Training and Development 20 years ago for faculty and staff new to a management role or those wanting a refresher course on management skills to increase their effectiveness. This series covers topics such as effective supervision and management skills, communication skills, motivating staff, situational leadership, delegation, employee and team development, problem analysis, strategic planning, and managing different personality styles.

Participants in the series must analyze a selected workplace problem, recommend a solution and complete a project plan by submitting it to their supervisor as a proposed work plan to complete the series. The series has been taught to hundreds of UTSA supervisors over the 20-year period. The Fall Semester 2017 series was facilitated entirely by Wanda Boller, Training and Development Specialist II, who joined UTSA 2 years ago. We congratulate her in this achievement!

The Fall 2017 Supervisory Series Celebration was held on November 7 with Dr. Jesse Zapata as the keynote speaker. The celebration recognized the successful completion of the six-week series by 23 participants representing various areas of the university.

Interested in attending the next Supervisory Series course? Look for the Spring 2018 course newsletter in January. The series is offered twice a year, and the 25 slots always fill up very quickly.

If you are interested in other classes for your professional development, please go to www.training.utsa.edu for the latest classes available.
Welcome New Staff

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<td>John Eager Safety Specialist III</td>
<td>Alberto Flores Warehouse Worker II, Surplus</td>
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<td>Calesa Franke Disbursements/Travel Specialist I</td>
<td>Anna Marie Munoz Rodriguez Faith Hirschi Parking Garage Attendants</td>
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Leading the Charge Toward a Sustainable Future

UTSA played a key role in the Association for the Advancement of Sustainability in Higher Education (AASHE) Conference, held in the Henry B. Gonzalez Convention Center October 15-18. Several UTSA students attended the Student Sustainability Summit and networked with like-minded allies from around the world. Student activist Lisa Cervantes presented on UTSA’s collaboration with the EcoExchangeEdu (EEE) program, which facilitates the advancement of sustainability programs at all San Antonio area collegiate institutions.

Tabling in the exhibit hall was supported by students and Dr. John Clifford, UTSA Director of Purchasing and Distribution, who made new contacts with vendors who emphasize sustainable products and purchasing. UTSA also hosted a Sustainability Tour around the main campus, attended by 24 guests. Topics covered included water sustainability, food insecurity and community gardens, pollinator gardens and ecological sustainability and energy conservation. During the reception, guests read the posters outlining UTSA’s sustainability research and spoke to presenters about their projects.

BIS Smokes the Competition at NCAA Chili TipOff

Team Business Information Services stirred up a big victory at the NCAA Chili TipOff on Nov. 13 at the UC Lawn. BIS (Best Incredibly Scrumptious) Cookers Rene Paniagua, Cindy Orth, Dennis Layman, Marta Petiton, and Paul Sanguinetti took home trophies for Fan Favorite and judges’ Third Place. The event launched volunteer recruitment for the NCAA Finals.
Ready to Rumble? UTSA PD is Fighting for a Good Cause

San Antonio’s second annual Guns & Hoses Boxing Tournament featured two UTSA Police Department officers, Christopher Charo and Keith Parsons. The two went toe-to-toe against some of San Antonio’s finest public servants on October 14 at the San Antonio Event Center. Guns & Hoses is a charity boxing event where local law enforcement and firefighters “slug it out” for a cause. Proceeds go to the 100 Club of San Antonio, which aids families of fallen local, state and federal officers.

More than 1,000 locals gathered to watch matches that featured 42 police officers and firefighters competing from across the city.

Sgt. Jovany Vega of the UTSA Police Department, who cheered on his colleagues that night, said he was proud as the announcer recognized Charo and Parsons as part of “the brave men and women of the [UTSA] Police Department.” He added, “as soon as the match started, the crowd got involved and began to cheer chants of ‘Go Blue!’ for the fighting officers.”

They both fought admirably and scored well in their matches. Parsons demonstrated quickness with a combination of blows, and Charo matched his competitor’s aggressiveness—forcing his opponent into submission and bringing home the belt (and a win for UTSA.)

“I wanted the efforts of both Chris and Keith to be noticed, especially since they represented something bigger than themselves,” Jovany said.

Charo’s and Parsons’ achievements were the culmination of months of dietary discipline, tough training and balancing their everyday responsibilities. With coaching, they worked out about five days a week for 2-3 hours, doing boxing drills and running two to three miles per session.

They hope their efforts and engagement in events like these will help bring the community and first responders closer together and strengthen ties—including at UTSA. Charo plans to compete next year and hopes to inspire other officers from the UTSA PD to join next year’s event as well.

He said, “I have met many police and firefighters, and the camaraderie I’ve seen has been something I hope others can experience too. I am extremely happy to be part of this great cause.”

Rowdy Watch Student Patrol

UTSA PD launched its Rowdy Watch Student Patrol (RWSP) program in late October to serve as an additional set of eyes and ears for campus security. Six work-study students have begun training to assist in monitoring the safety of campus community members and facilities. These students will be paired up in teams of two and will provide walking and golf cart escorts from one on-campus location to another; check the security of buildings (to include JPL and UC); check bicycle racks for unsecured bicycles; and report on lighting and other safety issues.

Members of the RWSP have received training in the use of radios, flashlights and golf carts. They have all been issued policies and procedures, have gone through teambuilding exercises, and received a general overview of the duties assigned to them. Beginning the week of October 30, RWSP members began walking with a Public Safety Officer to learn more about the safety and security of campus. RWSP members will receive training in first aid and CPR.

The RWSP will soon begin their assignments and work on Thursdays, Fridays and Saturdays from 6 p.m. until midnight. The hours of assignment and days of the week will be monitored and could be adjusted to better meet the needs of the campus community.
Thank You UTSA Hurricane Harvey Responders!

President Taylor and First Lady Peggy Eighmy invited a special group of UTSA employees to an appreciation BBQ in the HUC Ballrooms on October 19. Invitees included first responders, staff, and faculty who assisted with preparations for, response to, or recovery from Hurricane Harvey. Dr. Eighmy recognized the 130 attendees for their contributions to the safety and wellbeing of our students before, during and after the storm.

The UTSA Office of Emergency Management also thanks everyone involved in keeping the campus safe and secure: Job well done! As a reminder, preparedness is EVERYONE’s responsibility! For tips on how to better prepare yourself and others around you, visit the UTSA Campus Alerts website at www.alerts.utsa.edu.

Be Rowdy Ready!

Kudos to Campus Services, Police and Facilites

Here is an email that is going out to all students with classes at the Downtown Campus through the mass student email process. It compiles all of the information provided by your team. They have been keeping us in the loop. Thank you so much for thinking of ALL of the details of the impact on students. The shuttle, the extra presence and the town hall – all SO student focused. Thank you.

Jan McKinney
Director of Communication and Administration
UTSA Student Affairs

Kudos to Danielle Williams, Campus Services Customer Service Supervisor

My name is Gerald “Jerry” Juhnke. I am a professor in the Counseling Department. I was mugged at a conference in Chicago last week and had to “prove” who I was to fly back to San Antonio as I had no ID. People from police to hotel (have you ever attempted to check into your reserved hotel room without identification, money, credit cards, etc.?), were not the most helpful or kind. However, when I came to your office at 7:55 am this morning, you allowed me inside into the AC, and your customer service person, Danielle Williams, graciously and enthusiastically took my picture. I can’t fully express my gratitude or appreciation to your staff and YOU!

Oh it is too bad the other parts of America do not function like YOUR TEAM! They and you were exceptional. The woman (reddish hair, big smile, exceptionally gracious and kind) MADE UTSA GREAT! How blessed I am to have the privilege of working with your staff and you.

Blessings!
Jerry Juhnke
Professor, Counseling

Kudos to Robert De Hoyos, Facilities’ Auxiliary Zone Maintenance Leader

My name is Masa Umeda, a visiting assistant professor in Kinesiology at UTSA. I am emailing you to share my very pleasant experience with your teammate, Mr. Robert De Hoyos.

As an active research scientist, I have been conducting research studies with my students in my lab. Very unfortunately, when I relocated my lab to a new space this semester, my research equipment broke for some reason. This incident totally stopped my research for a while. I talked to many people around me to find someone who can solve the problem. It took me some time until I found Robert. He was very kind and professional, and actually visited my lab several times to figure out the nature of the problem. In the end, he was able to solve the problem that stopped my research for a couple of months. My research is now back on right track! I am very grateful for all the work he has done for me.

Many thanks for facility staff like Robert, who are supporting faculty research on UTSA campus!

Masataka Umeda, PhD
Visiting Assistant Professor, Department of Kinesiology, Health, and Nutrition

Kudos to Debra Villanueva

I’m writing to let you know the HURON consultants have mentioned on more than one occasion how great it has been working with you. All your efforts prior to their visit have not gone unnoticed. I know how difficult it can be to work magic with calendars of deans and VPs. You managed to make it look easy and have done an amazing job representing UTSA to this external group.

Thank you so much for every minute spent working to ensure their time on campus goes smoothly.

Heather Foster
Executive Assistant to VPBA
Facilities Helps Football Team Recover From Injuries

The UTSA Football Team can point to many players who contributed to its winning record. One of them is our Facilities Department. The team is benefiting from the four new state-of-art hydrotherapy pools recently constructed in the “Cooling Alley” at the PE building. The four new temperature and jet-controlled hydrotherapy pools help the student athletes have a better and faster recovery time. This practice is more effective than the older technique of using ice baths, in which the temperature was harder to maintain.

Thank you Facilities for another successful collaboration. Athletes now and in the future will be able to enjoy this new chilly therapy.

Advancing Wellbeing

Taking a Shot for Health

The EHSRM team reports that 359 shots were given at this year’s flu shot clinics, October 24-26. If you missed out, you can use your UTSA insurance coverage at area pharmacies and get reimbursed for a flu shot up to $35.

These BA departments reached 100% SECC participation.

- Office of VP of Business Affairs
- Facilities, Institute of Texan Cultures
- Facilities Admin
- Facilities Business Operations
- Fiscal Services Main
- Capital Asset Management
- Fiscal Services Collections

Congratulations on earning this level of participation!

BA Walkers on “Health Trails”

Business Affairs rocked the leader board in the Health Trails competition, ending November 5. Three of the top five finishers at UTSA featured Business Affairs members:

At #2—YeeYee!! with Campus Services’ Wendy Trotter, Sandra Sanchez, Leonardo Amaro, Denise Boyett, James Rodríguez. The team averaged 13.1 miles/day and ranked 10th overall.

At #3 Financial Affairs Walking Queens with Ernesto Valdez, Kaye Steinhour, Maria Zayas, Min Ren. The team averaged 12.6 miles/day and ranked 19th overall.

At #5 were the MFL Gym Class Heroes with Financial Affairs’ Rosa Varela, Elena Villanueva, Gary Lott, Julie Alley, Lenora Chapman. The team members averaged 11.6 miles/day and ranked 41st overall.

Three campaign goals:

- Physical Activity: 10,000 steps per day
- Daily Water Consumption: 8-10 glasses
- Sleep: 7-9 hours per night

Congrats to everyone who participated in this UT System fitness challenge.

Wellness Connection

Rowdy New U held two classes in the UC on November 8 for staff and faculty as part of the Rowdy Wellness Health Fair. HR and CS were represented at the fair, on the Sombrilla.

“Smart Foods for Brain Health,” was presented by the UTSA Kinesiology, Health and Nutrition and “We’ve got your back,” was presented by Airrosti.

Learn healthy eating tips and follow Rowdy New U online.

Facilities Helps Football Team Recover From Injuries

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Thank you Facilities for another successful collaboration. Athletes now and in the future will be able to enjoy this new chilly therapy.
A Job Well Done

Kudos to Facilities’ Frederick Wiedner, Della Reyes and Joe Alderete
Kudos to Campus Services’ Hillary Klingman and Sarah Caruso

I would like to thank all of you for your support with UTSA Day! It was a huge success and it could not have been accomplished without all of your help.

UTSA Day was awesome, and I appreciate all of your hard work! Everything was perfect.

Nicholas Hernandez
Senior Admission Counselor-Welcome Center
Undergraduate Admissions

Kudos to Elizabeth Raymond

I want to thank you for always providing patient, thorough help. I really appreciate your knowledge and good customer service!

-Lisa S. Ho, Administrative Associate II, Dept. of Computer Science

Kudos to Cordell Robinson, Steven Pedroza and Leo Flores

Steven, Cordell and Leo (left to right) did an outstanding job with this rekey project and provided outstanding customer service to this department. So much so that they wrote a letter to thank them as well as our department. Within the past couple of years we have worked hard to change the image of this department and it is because of the level of work noted here by these team members that this is possible.

I am very thankful for the care and professionalism shown by this team. I will proudly post this letter on our customer service-kudos wall and present them with the VPBA Guiding Principles Collector Card.

Steven, Cordell and Leo, thank you for the hard work, dedication and professionalism exhibited! Customer service and security are our top priorities, and you all have demonstrated this. Keep up the outstanding effort and teamwork!

Jessenia Skelton, Director of Security Services

On behalf of the Office of Graduate Studies in the College of Business, I would like to recognize exemplary service provided by Cordell, Steven and Leo. We greatly appreciate your continued dedication to provide excellent service to our office.

Pamela C. Smith, Ph.D
Associate Dean of Graduate Studies, Professor, Department of Accounting

Paul Sanguinetti of Business Information Services received a GPCC for "Partner to Deliver Excellent Service" from Ron Golenski, Director of HR Information Technology Operations. Paul was instrumental in supporting HR with data and reporting information during a time when they were short staffed.

Saraswathi Chandrasekaran deserves the Guiding Principles Collector Card because she is an outstanding person and co-worker. Sara always goes out of her way to help others and is working with our RSC to reconcile items that wouldn’t otherwise get reconciled. She is extremely helpful and knowledgeable. Working with her is always a pleasure.

Miriam Colunga, MBA, MSA, Senior Research Award Coordinator, Research Service Center for Engineering
Financial Affairs Celebrates Halloween

Financial Affairs held a costume contest with several teams and individual entries. Held during the potluck luncheon, the contest featured many fun costumes, such as the weather app, Wonder Woman, murderous doctor, Dia de los Muertos, the acCOUNTant, Dracula and the Countesses, the Publisher’s Clearinghouse Prize Patrol and Captain America. The Prize Patrol took home the top honors. View a short video from the event.
The Office of Financial Affairs showed their UTSA spirit as they came together to tailgate before the Rice Game.