Kerry’s Korner

What are you planning to celebrate…a birthday, anniversary, wedding, graduation, retirement, Father’s Day, a newborn? It could be one of a number of important events or unique family traditions. A friend and his wife recently celebrated 26 years of marriage; two other friends are rejoicing in their new jobs. Brenda and I will be celebrating our 10th wedding anniversary in July, and our 4th grandchild is due at the end of July. We are thankful for the many blessings and looking forward to the celebrations. (Actually, with Brenda and her family being Italian descendants, they are usually in a perpetual state of celebrating something.) Taking opportunities to celebrate special occasions brings a certain energy and excitement to our lives, and as a bonus, can help keep our struggles and challenges in perspective. But, what if it’s going to be a long time before that special day or celebration opportunity arrives? Get creative; celebrations don’t have to be limited to the traditional.

We do, however, have one of those ‘traditional’ celebration opportunities upon us. The University was officially 40 years young as of this June 5th. Happy Birthday ya’ll! Just think of all those who have toiled over the years to create the UTSA we enjoy today. Have you ever considered the importance and impact of your contributions? Whether you’ve been a UTSA employee for 35 years like Cindy Orth, or 33 years like Ray Gonzales, or just 7 weeks like Michelle Flores, you are leaving a legacy that will be remembered many years hence. For the first time in its four decade history, the University is at a crossroads of excellence as it becomes The Next Great Texas University, and YOU have a strategic role in its evolution.

I know how much you are invested here. It reflects in your eyes; I hear it in your voices; it screams out in your passionate desire for excellence. It is your commitment and dedication today that’s laying the foundation for the future UTSA. It is your energy, sacrifices, and determination to excel that is etching your legacy in the University’s archives. It’s an honor to work with you, and my appreciation for your service couldn’t be more sincere.

Lest we forget in the midst of our celebrations, be cognizant of those struggling with setbacks and other life and workplace challenges, who may at the time find celebrating to be a momentous effort and heresy to their feelings and state of mind. Perhaps we can find a creative way to celebrate them, if nothing more than with an encouraging note or a friendly phone call. Let’s go non-traditional and celebrate someone else’s life today. Perhaps a creative Napkin Note may even be in order.

Kerry

“Celebrate the little things in life, appreciate tomorrow, love your neighbor or don’t, but never condemn yourself to a life without cause to celebrate and be thankful for what you have. Never forget the people you love and love them when you have an occasion to do so. Celebrate their life and celebrate yours.” (Anonymous)
Maria Mercedes Zuniga is a Building Attendant I who is currently assigned to the Business Building. She has been with UTSA for close to eight years. She originally started in the JPL Building and the Financial Aid Administration Building. Maria thoroughly enjoys the work she does, and the people she works with and most importantly her customers. She personally thanks each of her co-workers and supervisors for making the time at work so fulfilling. She always looks forward to her day—each day!

Maria says that her colleagues have helped her improve tremendously, not only at work but on a personal basis such as helping her improve her language skills. Her immediate supervisor, Velma Tullos, comments that Maria is a hard working and dedicated employee. Sonia Saenz, Housekeeping & Events Manager, also confirms that Maria is a very dedicated employee who can always be depended upon to get the job done while providing the highest level of customer service. She always demonstrates genuine care in the work she does, ensuring that all of her assigned areas are immaculate. Maria proudly states that she is thankful to the faculty, staff and student body of UTSA for giving her one of the best experiences in her life.

Maria’s husband, Herman, is also an employee of UTSA and both love working here. Maria was born in Zacatecas, Mexico, and came to the United States at the age of 18. Maria and Herman are proud parents of three beautiful daughters and two loving sons. They also have five grandchildren.

Maria loves to cook as evident by her weekly family gatherings where she is the main “chef” always preparing special dishes for her family. She is an animal lover with two turtles, Romero and Juliette; one guinea pig, Kieko; her dog, Boy; and cat, Morris.

We thank Maria for her service and outstanding commitment to Business Affairs and the University!

Maria will be receiving a Roadrunner meal card to use for either breakfast, lunch or dinner at the Roadrunner Cafe, compliments of ARAMARK. Our thanks to ARAMARK for their support!

**Auxiliary Services Updates**

The **UTSACard** Office is pleased to announce the redesign of the **UTSACard**! Clay Haverland worked with Michael Zahn and Michaels’ incredible staff to create the new card design. Beginning in June, UTSA faculty, Staff and Students will be able to trade in their old **UTSACard** for a new one at no charge! Please note that on Thursdays the **UTSACard** Office will be very busy with creating cards for those students attending Orientation, so please choose an alternate day to obtain your new card.

Congratulations to Clay for his innovativeness and marketing!

**Burger King is coming!**

Construction is underway in the UC I for the Burger King®. Located next to Panda Express® this venue is expected to open in mid-August 2009. Thanks to ARAMARK for their continued support.

**Student Activities**, drew the winning permit number from a field of over 2,000 permits. Congratulations to Shair Ahmad!

**Fast Pass**

A recent upgrade of the T2 Flex software, the parking management software system, has afforded the Parking Division to incorporate a new program that will enhance customer service for those paying to park on a daily basis in the South Garage.

**Fast Pass** is a preloaded value card that allows a customer to access the garage using a card to enter and exit the garage without pulling a ticket or paying at the cashier office. Visit: [http://www.utsa.edu/parking/](http://www.utsa.edu/parking/) for more information.
Hi Victoria (O'Connor),

I wanted to extend my gratitude to you and your staff for setting up the JPL Assembly Room for an event that the Library sponsored this past Tuesday. The request came in late just before the Memorial Day weekend, and your staff were quick to move the furniture to help us meet our goals so that our event could be a success.

When I checked the room on Tuesday morning, everything was set up perfectly. Cheri Bratton, who worked with Brenda Tamayo to coordinate the move, told me that the room was ready within a few hours after she spoke with your office.

Thank you for your efficiency and flexibility. Our event couldn’t have taken place without your excellent staff members. Please thank them for me. Have a wonderful rest of your week!

DeeAnn, Reference Librarian

Jane (Wilcox),

I need to confess that I haven’t eaten downtown in a long while, and when I went across the street to get something for lunch today, I was really surprised! I love the new entrance. I talked to the staff and asked them when it opened, and they told me two weeks ago. It’s going to be great for Monday when classes begin for the summer.

Thanks, Jane, it makes such a difference,

Janice Kelsey Ferguson, Administrative Services Officer II

Dear Mr. Riker and Ms. Saenz,

A brief note to say how positively impressed I am with the appearance of the hallways in the Business Building. They are always spotless and shiny, in spite of the heavy volume of foot traffic in our building. Your cleaning staff does an exceptionally good job.

Best regards,

Eugene F. Stone-Romero, Ph.D.
Professor of Management

Dear Everyone,

I cannot begin to tell you how wonderful the Spring 2009 UTSA Official Ring Ceremony was again! So I thought I would share this photo gallery. These pictures tell the story of what you do behind the scenes to make students super happy. As you can see, their parents are happy too. Your attention to detail makes this event look very polished and we simply cannot do without you. So enjoy this photo gallery that Marcia Mattingly in our office put online. Please share this with everyone who worked on Ring Ceremony setup. Ray and Eric and the rest of the Facilities team are just dynamite.

Anne (Englert),
Assistant Director for Student Relations

Dear Lenora (Chapman),

Each year, during Small Business Week, the Institute for Economic Development hosts an awards event to recognize their clients who have performed exceptionally well, and other folks associated with the IED who have provided outstanding service to the Institute.

This year, they honored Lila (Martinelli) with a plaque reading: “In appreciation for your continuous dedication, enthusiasm and outstanding contributions to our IED Organization.”

Carol (Holingsworth)

Thank you all for striving for excellence every day!
Participating employees choose both a username and password and identify UTSA. For privacy concerns, employees will be identified on the website solely by their usernames. Starting June 1, employees may begin logging their smart miles in the “My Page” section, within the “Commute Tracker” area.

To find out more about the Walk & Roll Corporate Challenge, please e-mail parking@utsa.edu or call 210-458-7275. For technical questions about using River Cities Rideshare (www.rcride.com), contact Annette Prosterman at aprosterman@aacog.com.

Let’s show our competition that UTSA’s employees have what it takes to win the Walk & Roll Corporate Challenge!

Go Team UTSA!
Construction Update

If you ride a bicycle on campus, you can now park it in style. Two new bike parking areas were constructed at the center of campus that will accommodate over 200 bicycles. Located along the UC Paseo near the MS Building and the PE Building, these attractive new areas provide shade, seating and soon-to-be-completed landscaping and were constructed with field stone and brick pavers to match Paseo construction. With a growing number of students riding bicycles on campus, adding bike parking is a priority.

‘Favorite Collaborator’

Joe Rubio, downtown campus Facilities director, was recently recognized by Clay Haverland of Business Auxiliary Services and Powell Trotti of Business Operations—DT for his creative and cost-effective assistance with the Frio Street Building dining renovations, Monterey Building pay station relocation, and various other collaborative partnering efforts. In presenting Joe with a ‘Favorite Collaborator Award’ certificate, Powell stated, “In the many years I’ve worked with Joe, I’ve never heard him use the word ‘no’. Joe continually offers a can-do attitude to every project and event, and we wanted to take the opportunity to say thank you Joe for being a great Business Affairs partner.”

Law Enforcement Appreciation Month

In honor of Law Enforcement Appreciation Month, ASIS International Chapter 092 hosted the 19th Annual Law Enforcement Appreciation Luncheon. The function was held on Thursday, May 14, 2009 at the Oak Hills Country Club to recognize outstanding law enforcement officers from area law enforcement agencies and departments.

UTSA’s own Corporal Joseph LoBrutto was one of 14 nominations accepted for the prestigious “Distinguished Officer of the Year” award. Corporal LoBrutto was recognized for his outstanding service to the community. Corporal LoBrutto has served the university and the UTSA community for more than three years. He is a steady and reliable officer who is always trying to improve and give extra effort. The past three years he single-handedly organized an annual UTSAPD Food Drive. The food drive has been a tremendous success and in its first two years the San Antonio Food Bank has received more than 2,100 pounds of food and food products. Corporal LoBrutto has continued to be proactive in officer safety and has taken a keen interest in tactics training. He is a certified Advanced Law Enforcement Rapid Response Training (ALERRT) instructor and teaches a course so officers are ready in the event there is an active shooter situation. Corporal LoBrutto has also participated in the San Antonio Police Department’s Basic SWAT class. Corporal LoBrutto is a member of the UTSAPD Honor Guard and was instrumental in the planning of the 2008 Police Week memorial held at UTSA in May, 2008. As part of the UTSAPD Honor Guard, he was part of a collection of Honor Guard teams from the law enforcement community that provided their services during the memorial ceremony. Corporal LoBrutto has made a difference in people’s lives. One young woman wrote the department thanking Corporal LoBrutto for helping her through an ex-boyfriend situation that resulted in his conviction for harassment. In October, 2008, Joseph LoBrutto was promoted to Corporal after earning the top ranking during the Corporal position hiring process.

Please join me in congratulating Corporal LoBrutto. It was a great achievement and honor to have been selected as a finalist. Congratulations Corporal LoBrutto and keep up the great work!!!!
...And Envisions Long Range Master Plan

Main Campus

Park West

Downtown Campus
**University Architect**

The Office of Facilities is pleased to announce the hiring of James “Doug” Lipscomb, AIA, LEED AP, as the Director of Facility Planning and Development and University Architect. In his role as University Architect, Mr. Lipscomb will provide recommendations and assist in ensuring consistency with the new UTSA master plan and architectural standards, and will be the primary Facilities point of contact for the UTSA Capital Improvement Plan. Mr. Lipscomb will also lead Facilities planning activities to insure the effective establishment of capital improvement, deferred maintenance, and renovation projects, and will play an important role in the planned development of the institution.

Mr. Lipscomb is a graduate of The University of Texas at Austin with a Bachelor of Architecture Degree, and he holds a Master of Architecture degree from the Harvard University Graduate School of Design. He is a registered architect with more than twenty years of experience, and has worked for the San Antonio firm, Marmon Mok Architects, for the past five years. Doug has also worked for several other top architectural firms in San Antonio and the Boston Area. He will be joining our staff in June.

**Pilot Program Expands**

The Transportation Services division of Business Auxiliary Services will expand the hours of our pilot program providing van service from the 1604 campus to University Heights. Beginning on June 16th, service will be offered every Tuesday and Wednesday between 7:30 am and 5:30 pm. The program is expected to continue through August 12th, at which time, an evaluation will be made for continuation.

The capacity of the van is limited to six (6) passengers. Service from the Main Building to University Heights (main entrance at Human Resources) will begin at 7:30 a.m. and be offered every 30 minutes. Service from University Heights will begin at 7:45 a.m. and be offered every 30 minutes as well. The last shuttle will leave from the Main Building at 5:00 p.m. and from University Heights at 5:15 p.m.

**Director Security Systems**

David De Los Santos joins the University Police Department as the Director of Security Systems. He will be responsible for the overall planning, development and implementation of security policies and procedures associated with security administration to include information technology, security cameras and access control.

David served in the United States Air Force for twenty six years as a Law Enforcement specialist. His duties included Antiterrorism, Resource Protection, Physical Security, Law Enforcement, and Emergency Management. He’s been trained and certified on numerous security alarm, access control and CCTV systems. His most recent assignment was at Lackland AFB, where he worked at the Headquarters Air Force Security Forces Center as a Subject Matter Expert for the Force Protection Cell. David was also selected and assigned to Goodfellow AFB where he helped in coordinating the installation of a new access control system to high security facilities.

David has a Bachelor’s Degree in Occupational Education with a major in Justice Administration from Wayland Baptist University. He and his wife, Amy, have three children - Alexandra, David Jr. and Joshua. David is excited about the opportunity to provide the best possible service and protection to UTSA faculty, staff and students.

**New CIO**

Dr. John Frederick, Provost, announces the hiring of Kenneth R. Pierce as our Vice Provost for Information Technology and Chief Information Officer (CIO). Ken is currently the CIO at UT-EI Paso and will join us on July 27th.

Ken has a B.S. in Mechanical Engineering from the University of Houston and an M.S. in Information Technology from Capella University. He has been the CIO at UTEP for the past seven years and, before that, spent 13 years in the private sector, including nine years at Boeing.
Lt. Padula to Attend FBI National Academy

Lieutenant Stephanie Padula has been accepted to attend the 238th Session of the FBI National Academy in Quantico, Virginia. She will be attending July through September of this year. The FBI National Academy is a 10 week professional course of study for U.S. and international law enforcement leaders that serves to improve the administration of justice in police departments and agencies at home and abroad and to raise law enforcement standards, knowledge and cooperation worldwide.

Lt. Padula has been with the UTSA Police Department for over 16 years. She began as a Lost and Found Clerk and then attended the 60th Basic Training Academy in 1995 to become a police officer. She graduated from UTSA with her Bachelor of Arts Degree in Criminal Justice in 2000. She holds a Master Peace Officer license and completed the College Business Management Institute in 2008. She was promoted to Lieutenant in 2006 and is now responsible for the Administrative Operations of the Department, including, budget preparation, internal affairs, purchasing, criminal background checks and other administrative functions. Previous positions held include Patrol Sergeant, Training Sergeant and Criminal Investigations Division Supervisor.

Lt. Padula is married, has two boys ages 5 and 16 months. She enjoys spending time with her family camping in the beautiful State Parks of Texas! Her husband, David, is the Deputy County Fire Marshal for Comal County.

Stephanie will be the Fourth UTSA police officer to attend the FBI National Academy. Way to go Stephanie!!

Assistant Controller

The Office of the Assistant Vice President for Financial Affairs and Controller welcomed their new Assistant Controller, Diana Macias-Ollervidez, on May 4, 2009.

“We are so pleased to be able to hire a seasoned manager to help Financial Affairs implement our strategic goals and continue to provide excellent customer service to the university community,” said Janet Parker, Associate Vice President for Financial Affairs.

Diana joins UTSA from the Alamo Community College District where she served as the Assistant District Treasurer for the past four years.

A San Antonio native, Diana brings a wealth of knowledge, including 10 years of experience in higher education fund accounting and financial operations. She received her Bachelor of Business Administration in Accounting from St. Mary’s University and a Masters of Business Administration in Management from Our Lady of the Lake University.

“These years of experience have allowed me to continually enhance my accounting and analytical skills as well as develop and improve processes in a variety of environments,” said Ollervidez.

In addition to providing direct oversight and leadership of the Disbursements, Travel Services and Payroll Offices, Ollervidez is responsible for analyzing business functions and internal controls, facilitating audit compliance and coordinating technology implementation.

Diana is also leading the Business Affairs Process Improvement Project where she is responsible for streamlining the Disbursements and Travel Services business processes.

When not working, Diana enjoys spending time with her family, traveling with her husband and Lampwork Beading, a process where glass rods are melted using a torch to create glass beads.

Worth Remembering

“There are no such things as limits to growth, because there are no limits to the human capacity for intelligence, imagination, and wonder.”

~ Ronald Reagan

Business Affairs Promise

We are committed to helping you achieve your goals through excellence in service -- every person, every day, every job.