FAR Survey Results

Diane Gomez
Communications Manager
FAR Meeting Satisfaction

- 71.88% Extremely Satisfied
- 15.63% Satisfied
- 12.50% Neutral
- 0% Dissatisfied
- 0% Extremely Dissatisfied
Meeting Day and Time Satisfaction

- Extremely satisfied: 59.38%
- Satisfied: 12.50%
- Neutral: 3.13%
- Dissatisfied: 3.13%
- Extremely dissatisfied: 21.88%
Meeting Length

- 25.81% Too long
- 74.19% Appropriate
- 0.00% Too short

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Amount of Information/Level of Detail Provided

- Level of information is appropriate: 71.88%
- Less information needed; too detailed; too specific: 15.63%
- More detailed information needed: 9.38%
- Other observation: 3.13%
Satisfied With FAR Presenters

67.74%

12.90%

3.23%

16.13%

- Extremely satisfied
- Satisfied
- Neutral
- Dissatisfied
- Extremely dissatisfied
FAR Topics Relevant to Job Duties

- 58.06% Extremely relevant
- 19.35% Mostly Relevant
- 22.58% Somewhat Relevant

Legend:
- Red: Extremely relevant
- Purple: Mostly Relevant
- Blue: Somewhat Relevant
- Green: Rarely Relevant
- Yellow: Not Relevant
Areas, Offices & Processes Requested

- Budget, Accounting, DTS (common errors and FAQs)
- Grants and Contracts
- Financial Services
- Scholarship, Stipend, Tuition Process by Financial Aid
- Updates on known issues in PS that we should be on the lookout for (regular updates would be helpful)
- Training
- Continuing education on business policies and procedures
- Business contracts (types)
- Student Affairs, work-study
Areas, Offices & Processes Requested

- Create a buddy system for Admin staff
- Frequent questions stem from issues on travel, CLIBA, Procard, PeopleSoft Queries, etc.
- Create a spreadsheet for Procard and Travel processes
- Spreadsheet with Queries; would like to see a booklet made
Other Suggestions to Improve FAR Meetings

- Need more seats
- Stream meetings
- Have tables
FAR Web Visits

- Before every meeting to obtain presentations: 10.81%
- Monthly: 27.03%
- Quarterly: 24.32%
- I do not visit the FAR page: 37.84%
Reasons for Not Visiting FAR Web Page

- Not aware of the web page: 60.00%
- Insufficient time: 40.00%
- Other (please describe below): 0.00%
Key Outcomes

- FAR meeting format will remain the same
- Work to incorporate topics requested into future meetings
- Examine how we can incorporate other suggestions
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