

Student Health Insurance

United Health Care Student Resources

All international students are automatically enrolled in the University of Texas System student health insurance plan at the time of registration. The Student Insurance Plan is underwritten by:

United Health Care Insurance Company
2301 West Plano Parkway, Suite 300
Plano, Texas 75075

Customer Service: (888) 344-6105
Monday-Friday
7:00 am -4:00 pm Central Standard Time
Closed on Weekends

HOW TO FILE A CLAIM

In the event of Injury or sickness, students should:

- 1) Report to the Student Health Services, RWC 1.500, for treatment or assistance, or to their Physician or Hospital.
- 2) Mail to the address below all medical and hospital bills including diagnosis along with the patient's name and Insured student's name, address, Student Resources' ID number and statement that you are enrolled at the University of Texas@ San Antonio. Attach our personal statement to request refund for money incurred/spent due to injury or sickness.
- 3) File claim within 30 days of injury or first treatment for a sickness. Bills should be received by the United HealthCare Insurance Company within 90 days of service. Bills submitted after one year will not be considered for payment except in the absence of legal capacity.
- 4) Submit all claims or inquiries to:

United Healthcare Student Resources
P.O. Box 809025
Dallas, Texas 75380-9025

NOTE: In case you receive medical care on campus from the UTSA, Student Health Services, RWC 1.500, a claim will be filed for you by the Student Health Services.