Registering with myUTSA ID+

Note: Accessing the UTSA VPN service uses the myUTSA ID+ protection feature and is powered by Duo software. Duo offers several methods to protect you, including a mobile device app, SMS text message, and voice phone call options. UTSA users will not be required to own a mobile device to enjoy myUTSA ID+ protection, but this is the most convenient option and the one that most users preferred in tests.

1. Navigate to a myUTSA ID+ enabled website, such as vpn.utsa.edu:

![Secure Logon for UTSA VPN](Image)

On November 2, UTSA will implement myUTSA ID+, a two-factor authentication service to protect sensitive and financial data. You will be required to set up your myUTSA ID+ the first time you remotely access the UTSA VPN. For more information about Two Factor Authentication, please [click here](#).

**myUTSA ID:**

**Passphrase:**

**Logon**

2. Log in with your myUTSA ID and Passphrase:

![Secure Logon for UTSA VPN](Image)

**myUTSA ID:**

**Passphrase:**

**Logon**
3. If you have not configured your myUTSA ID+ powered by DUO, you will see the following prompt, where you will click **Start Setup**:

![Start Setup Prompt](image)

4. Choose Your Device:

- **For Tablets**, choose this option if you wish to use a tablet device to connect to your myUTSAid+
Registering with myUTSA ID+ using Two-Factor Authentication (DUO)

- Choose Tablet Platform (iOS / Android)

- Install Duo Mobile on your device using the appropriate service (Apple’s App Store, Google Play Store). After the app is installed, choose I have Duo Mobile installed and click Continue:
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- From your Tablet open the Duo Mobile app and tap on the + symbol in the upper right hand corner:

- For tablets that have a camera

  - Point the camera on your phone at the barcode on your screen, when the green check mark appears, click Continue:

- For Tablets without a camera.

  - Verify that your tablet device has your Email account set up and active.
  - Click on link “Having problems? We’ll send you an activation link instead.”
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1. Input your email address into space provided.
2. Choose Send email. Email will be sent by Duo Mobile Activation to the email address supplied.
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- Follow the link provided using your tablet device.
- Your myUTSA ID+ profile is now set up. You can access myUTSA ID+ enabled services or set up additional devices in Duo Mobile.