

Announcements:

Information Technology Assistant Meeting

March 6, 2008

Software Updates:

New in Software:

- **Office 2008 for Mac:** Office 2008 for Mac is now available. The new software is available for installation on UTSA-inventoried Macs through the OIT Help Desk at x5538 or via e-mail at helpdesk@utsa.edu.
- **LabVIEW:** The LabVIEW site license has been purchased and is now available. Please coordinate installs with the Help Desk at x5538 or via e-mail at helpdesk@utsa.edu.

For more information call Matthew Marr in the Software Licensing Office at x7271.

Java Software Update:

- **Java software update for Banner/Appworx users:** A Java software update will be pushed to the desktops of all Banner/Appworx users this week. Although the install is silent and no reboot is required, a message will be sent to all users prior to the electronic push.

For more information contact Glenda Norton at x4103.

Network Password Reset:

- **Faculty and staff can reset their passwords without going through the Help Desk:** Answering the three security questions at <http://email.utsa.edu> will allow all faculty and staff to reset their passwords without going through the Help Desk.

For more information contact Carolyn Ellis at x6616.

McAfee ePO Server Updates:

- **ePO agent on desktops:** The McAfee ePO agent (not the actual application) will be pushed to desktops on March 15-16. PCs must be left on. We will send an e-mail message that week to let people know it's coming and to remind them to leave their PC on.

For more information contact Johnny Melendez at x5559.

Telephone Services:

- **Departments' telephone bills going paperless:** Departments will have the freedom to view their bills online instead of having to wait until they receive their paper bill. By viewing their bills online customers can discuss discrepancies with OIT Telephone Services within a short period of time rather than waiting one to two months. The expected launch of paperless billing will start in May or June 2008.

For more information contact Rigo Garcia at x5280.

SANS Training:

- **SANS to provide online training to ISA:** UT System is working with SysAdmin, Audit, Network, Security (SANS) to provide online training to University of Texas Information Security Administrators (ISA). The current plan is to split the costs three ways; one-third System, one-third UTSA and one-third the department. There are about 25 proposed courses, and most of the classes are \$225 and \$500. Certification will be available at an additional cost. Once the contract is finalized, more information about the training will be available.

For more information contact Lance Pritchard at x7218.