

Announcements:
Information Technology Assistant Meeting
April 2008

Reminders:

Software Updates:

Reminders in Software:

- **Office 2008 for Mac:** Office 2008 for Mac is now available. The new software is available for installation on UTSA-inventoried Macs through the OIT Help Desk at x5538 or via e-mail at helpdesk@utsa.edu.
- **LabVIEW:** The LabVIEW site license has been purchased and is now available. Please coordinate installs with the Help Desk at x5538 or via e-mail at helpdesk@utsa.edu.

For more information call Matthew Marr in the Software Licensing Office at x7271.

Telephone Services:

- **Departments' telephone bills going paperless:** Departments will have the freedom to view their bills online instead of having to wait until they receive their paper bill. By viewing their bills online customers can discuss discrepancies with OIT Telephone Services within a short period of time rather than waiting one to two months. The expected launch of paperless billing will start in May or June 2008.

For more information contact Rigo Garcia at x5280.

SANS Training:

- **SANS to provide online training to ISAs:** UT System is working with SysAdmin, Audit, Network, Security (SANS) to provide online training to University of Texas Information Security Administrators (ISA). The current plan is to split the costs three ways; one-third System, one-third UTSA and one-third the department. There are about 25 proposed courses, and most of the classes are \$225 and \$500. Certification will be available at an additional cost. Once the contract is finalized, more information about the training will be available.

For more information contact Lance Pritchard at x7218.