

ITA Meeting Announcements January 2009

RowdySpace Upgrade Update

Functional testing was held December 17 in the HSS computer lab – the testing was incomplete due to server problems. Thanks to all of you who gave their time and participated!

We will send out another testing request in the near future. This time we would like you to work from your UTSA computer for your convenience. More details will be sent out as they become available.

We have been working on issues with the test server over the last two weeks. I know many of you tried connecting over the holiday break, and could not access the application. We will update you on the status as it is available.

You may also explore the new application on your own at any time by logging in at <https://rowdyspacetest.utsa.edu>. Use your Network ID (abc123) and password to log in.

For more information on the new RowdySpace or any problems you encounter with the test application, e-mail us at oit@utsa.edu.

New Computer/Web Training for Spring 2009

Information Technology Trainers, Shelley Underbrink and Bradley Jones are offering new courses for the Spring 2009 semester.

New classes will be taught using a different approach than previous semesters. Each class will be an hour and half versus last semester three-hour class.

Office 2007 courses – such as Word, PowerPoint, Access, and Excel – will be available in a step-by-step, comprehensive format.

Adobe Photoshop will be offered for the first time this semester. The Dreamweaver class has been overhauled, and the individual classes will go into more detail than the previous Dreamweaver class.

Below is a link to the classes that are available this semester:

<http://www.utsa.edu/hr/training/CourseSchedules/CN-Computer.cfm>.

Shelley and Brad are responsible for delivering all classes on this list except Banner, Business Objects XI, Embark, and Web Intelligence.

To enroll, visit the Human Resources Web site at <http://www.utsa.edu/hr/> and go to **Training and Development** then **How to Enroll**.

New Hours Of Operation For OIT Help Desk

The OIT Help Desk hours have changed slightly to better cover peak hours and to employ a better use of our resources. They are:

- **Monday-Thursday: 7AM - 6PM** (used to be 7PM)
- **Friday: 7AM - 5PM** (same as before)

The hours of operation are in line with the operating hours of other UTSA services offered to staff, faculty and students. **The change was effective January 5, 2008.**

Follow OIT Updates Through Twitter

OIT is using Twitter to deliver real-time alerts and breaking news that affect the UTSA community. The alerts are first posted to the OIT Web site (<http://www.utsa.edu/oit>) and are automatically forwarded to our Twitter followers.

To sign up for Twitter or to learn more about the tool, visit <http://twitter.com>. If you are interested in receiving the OIT Twitter feed, add **UTSAoit** to the list of feeds that you are following from your Twitter account.

*****For more information, please e-mail us at oit@utsa.edu. *****