



Center Points

Direct from the University Center

Notes from Director Lowa Mwilambwe

A guest's first impression of the University Center and the university may be solely based on one visit.

More than 15,000 visitors pass through the UC each day, and the UC housekeeping staff works diligently from 5:00 a.m. to 2 a.m. to make sure each of those visitors finds an inviting facility.

Students, faculty and staff who visit and work in the UC tell me they are impressed by the housekeeping

staff's commitment to excellence. Monthly evaluations sent to UC tenants also show a high level of satisfaction with the UC's custodial services.

This fall marks the first anniversary of the UC managing its own housekeeping staff. After assessing our services and what we've learned over the past year, we have made a few adjustments we hope will improve effectiveness.

First, we adjusted staff schedules to provide more support dur-

ing the busiest hours of the day. Second, we rotated the UC housekeeping staff to provide them with the opportunity to cross-train, develop new skills and learn more about how other areas of the UC function. Third, we will continue to enhance our services by training staff on environmental service, risk control and injury prevention techniques.

The UC welcomes your thoughts and comments as we strive to better serve you.

UCPC Grows Membership

The University Center Program Council (UCPC) held its first recruitment meeting of the semester in October and welcomed more than 20 new members to its ranks.

Members spent the week prior to the meeting talking to students in the UC and inviting them to a meeting for pizza and information.

"So far we've been getting a lot done with a core group of students," said Lindsey Hrcir, president of the UCPC. "I am excited to broaden our membership so we can bring



Lindsey Hrcir (far right) welcomes new University Center Program Council members to their first meeting. The UCPC plans regularly scheduled weeknight and late-night programs as well as other special events in the University Center.

new ideas and opinions to the planning of our great student events."

These new members will be placed on

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November UC Events

- **6-7:** UCinema Nights: District 9
- **7:** Mega Ultimate Game Night Extravaganza (UCPC)
- **11:** Coffeehouse Wednesdays
- **12:** Open Mic Night
- **13-14:** UCinema Nights: GI Joe
- **14:** Roadrunners Late Night: Game Night (CAB)
- **18:** Coffeehouse Wednesdays
- **19:** Poetry Jam with Death From Below and Alvin Lau
- **20-21:** UCinema Nights: Inglorious Basterds
- **21:** Roadrunners Late Night: Night of Laughs and Magic
- **24:** Thanksgiving Meal (UCPC and CAB)

Congratulations

to

Becky Sanchez

Becky works in Financial Affairs and won the Starbucks gift card at the recent UC "Welcome Back" coffee for faculty and staff sponsored by Frost Bank.

We hope you will join us next semester!

EMCS Planning Tip

A Facilities Work Order is required for event setups, housekeeping, grounds, greenery or other event needs in spaces outside of the University Center such as outside space, academic buildings, the Convocation Center, and Campus Recreation.

Forms must be submitted with an on-campus account number 10 business days prior to the event using a form available on the [Facilities Web site](#). The EMCS staff will be happy to answer any questions regarding facilities event work orders by calling 210-458-4155.

Center Stage

UC Student Superstars

The following students were recognized by both student and full-time staff as UC Superstars. Congratulations!

Professionalism

Will Gomez
EMCS

Customer Service

Dayna Morales
Operations

Teamwork

Aaron Martinez
A/V

Performance

Veronica Castaneda
Operations

Overall

Sergio Maltos
Operations

UC Names Superstars

One full-time staff and five student staff members were selected to be the UC's first monthly superstar award winners. These staff members were nominated by co-workers as being examples of superior professionalism, customer service, teamwork, performance or an overall star.

Sandra Tatum was selected to receive the first full-time Superstar award and was recognized for her strong performance and productivity. She received a \$25 HEB gift card purchased with funds from UC staff member donations and will also be considered for the overall UC superstar at the end of the academic year.



Sandra Tatum, UC Operations assistant was named the UC's first full-time Superstar Award Winner.

"Sandra is always hard at work making sure the UC is clean for all of our guests," said Herb Ganey, UC business manager and one of the full-time staff members who nominated Sandra.

Several students were also recognized for their contribution and were named UC Superstars. Both full-time staff and fellow students recognized these students for their contributions to the UC (see sidebar).

Any UC visitor can nominate employees who they think are Superstars by filling out a [nomination form available online](#) or in UC Administration.

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committees to help organize and execute the UCPC's regularly scheduled slate of events—Coffeehouse Wednesday acoustic concerts, open mic nights, UCinema Nights movie screenings as well as poetry

jams and game nights.

While some UCPC members attended the National Association for Campus Activities Central Regional Conference in Arlington, Texas, other members attended their first UCPC planning meeting

"The UCPC is off to a

strong start this semester," said Tabitha Byrne, UCPC advisor and assistant director of UC programs. "Attendance at UCPC events has more than doubled last year's and these new students will help to increase our already great momentum."

ticketmaster

EVENTS

Available at the
Information Center

On Sale	Event Date	Event
Now	11/22	Lyle Lovett
Now	11/27	Manheim Steamroller
Now	11/27	The Nutcracker
Now	12/26	Trans-Siberian Orchestra
Now	12/30	Disney's The Lion King

Visit our [list-serv Web site](#) to sign up for UC News updates.

To include news, events or photos for UC-based events please contact [Jared Jones](#), asst. director for UC marketing and communications.