# Operational Review Committee FY22

Office of Business Affairs • One UTSA Circle • San Antonio, Texas 78249



# <u>Pilot Year</u>

Patti Ramirez – Asst Vice Provost

Paula Pierson – Sr Director, Budget & Financial Planning

# Transition To

Rita Andrews – Director of Financial Projects & Planning

Sheri Hardison – Sr Assoc VP, Financial Affairs



# <u>Topics</u>

- 1. Committee Membership
- 2. Role of the Operational Review Committee
- 3. Operational Review Process
- 4. Process Flowchart
- 5. Review Summary
- 6. Operational Review Units Grid
- 7. Deck Framework Outline
- 8. Timeline
- 9. 2<sup>nd</sup> Year Unit Reviews
- 10. Questions

#### **Operational Review Membership**

#### **Operational Review Committee - FY22 Membership Recommendations**

Member	Name	Unit	Term - 3 Years
Dean	Sean Kelly	Honors College	8/31/2023
Dean	Lynne Cossman	College for Health, Community and Policy	8/31/2023
College Department Chair	Juan Gutierrez	COS - Mathematics	8/31/2023
College Department Chair	Jon Taylor	COLFA - Political Science and Geography	8/31/2023
Faculty Member at Large	Jae Yong Suk	CEID - Department of Architecture	8/31/2024
Faculty Member at Large	Marie Tillyer	HCaP - Criminology and Criminal Justice	8/31/2024
College Financial Lead	Mike Findiesen	College of Sciences	8/31/2024
Academic Support Unit Leadership	Lynn Barnes	Strategic Enrollment	8/31/2022
Academic Support Unit Financial Lead	Carlotta Bell	Student Success	8/31/2022
Administrative Support Unit Leadership	Paul Goodman	Facilities	8/31/2024
ADD: Administrative Support Unit	Cynthia Arreola	Inclusive Excellence	8/31/2024
ADD: Support Unit Member at Large	Anne Peters	University Relations	8/31/2024
Auxiliary Unit Leadership	Laura Munroe	Campus Recreation	8/31/2023
Faculty Senate Budget Committee Chair	John Wald	College of Business	Coincides with Faculty Senate Term
Staff Senate Representative	Brandy Barksdale	Advising Administration	8/31/2023
Space Committee Representative	Patrick Grant	Intercollegiate Athletics	8/31/2023

#### Red Text Indicates New Members for FY22

# Role of Operational Review Committee

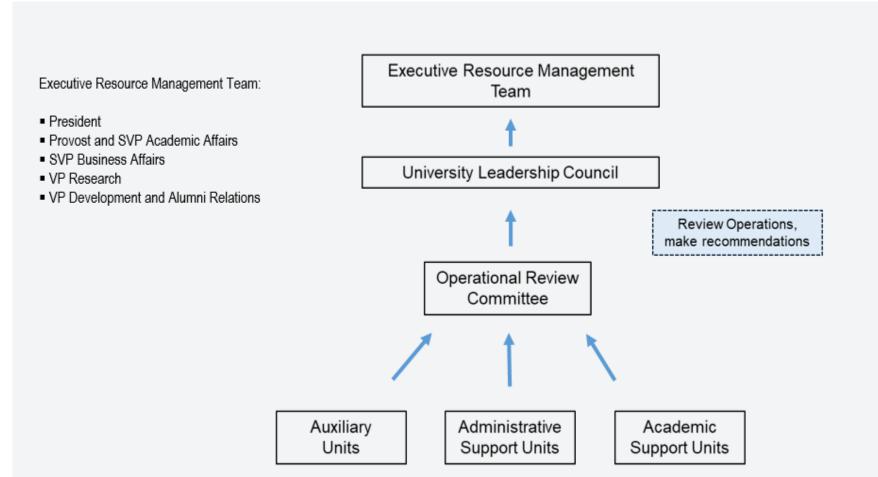
- Participate in operational reviews
  - Academic & Administrative Support Units
  - Auxiliary [Non-Academic Revenue] Units
- Collaborate to make informed recommendations
  - Expected service levels
  - Associated costs
- Review financial performance—Past, Present, and Future
- Encourage units
  - Assess internal policies
  - Review processes
  - Identify improvements
  - Benchmarking & Performance Evaluation Tools
- Evidence-based forum with central leadership on issues important to units
- Governance producing
  - Accountability
  - Efficiency
  - Operational Effectiveness



### **Process**

- Units route presentation packets
  - Vice Provost [Academic Support Units]
  - Vice President [Auxiliary & Administrative Support Units]
  - Submit to IRM Unit
- Committee reviews entail
  - Questions
  - Concerns
  - Requests for additional information
  - Evaluating presentation material we will provide guidelines
- Routed
  - University Leadership Council (ULC)
  - Resource Management Team (RMT)
- Feedback
  - Shared directly with units
  - Posted on IRM website

### **Process FlowChart**



#### **Review Summary**

- Total Units = 34
  - 12 Academic Support Units
  - 9 Administrative Support Units
  - 13 Auxiliary [Non-Academic Revenue Units]
- Unit reviews
  - Rotational Basis
- Presentation format submission to IRM Unit
  - Framework Provided that Addresses
    - Mission Statement & How Goals of University Align
    - Organizational Chart
    - Reserves & Balances
    - Benchmark and/or Surveys
    - 5 Year Pro-Forma
    - What is going well? What requires improvement?
  - Other slides keep to minimum
- In Person
  - Review committee
  - Answer questions

# **Operational Review Units**

		Academic		Academic								
	Academic	Affairs -	Academic	Affairs -	Academic		Academic	Academic	Academic	Academic		
	Affairs -	Graduate &	Affairs -	All Other	Affairs -	Academic	Affairs -	Affairs -	Affairs -	Affairs -		School of
Academic	Global	Postdoctoral	Honors	(inc SVP	Academic	Affairs -	Academic	Strategic	Student	Student		Data
Support Units	Initiatives	Studies	College	Office)	Innovation	Library	Success	Enrollment	Success	Affairs	Research	Science

												Campus	
			Child		Student		Campus	Campus	Campus	Campus	Campus	Services-	Campus
Auxiliary		Campus	Development	Housing	Health	Student	Services-	Services-	Services-	Services-	Services-	UTSA	Services-
Revenue Unit	Athletics	Recreation	Center	Services	Services	Union	Bookstore	Business	Food	Parking	Transportation	Card	Vending

Γ										
						University				
			Development-			Technology				
	Administrative	Business	Alumni		People	Solutions	Inclusive	President's	Public	University
	Support Units	Affairs	Relations	Facilities	Excellence	(UTS)	Excellence	Division	Safety	Relations

# **Deck Framework Outline**

- Mission Statement
- Unit Goals Align to University Goals
- Organizational Chart
- Reserves & Balances
- Benchmark and Surveys
- 5 Year Pro-Forma
- What is going well?
- What requires improvement?
- Other Slides Keep to Minimum

# **Timeline**

Date	Task
Sept	Committee Meet to Discuss Overview, Timeline, Deck Format, and Units Being Reviewed
Dec or Jan	Kickoff Meeting with Evaluators on Committee
Jan	Inclusive Excellence Presents - Mid Month
Jan	Committee Meet to Discuss Inclusive Excellence [1 or 2 times prior to next unit presentation]
Feb	Child Development Center Presents - Mid Month
Feb	Committee Meet to Discuss Child Development Center [1 or 2 times prior to next unit presentation]
Mar	University Technology Solutions Presents - Mid Month
Mar	Committee Meet to Discuss University Technology Solutions [1 or 2 times prior to next unit presentation]
Apr	Strategic Enrollment Presents - Mid Month
Apr	Committee Meet to Discuss Strategic Enrollment [1 or 2 times prior to end of month]
Apr/May	Committee Submits all Evaluations/Feedback
May	Share Evaluation with ULC & RMT by Mid May
May/June	Feedback to Inclusive Excellence and Post on IRM Website
June	Feedback to CDC and Post on IRM Website
June	Feedback to UTS and Post on IRM Website
Jun/Jul	Feedback to Strategic Enrollment and Post on IRM Website

### 2<sup>nd</sup> Year Unit Reviews

- Last Year
  - Facilities, Campus Recreation, and Student Success
- This Year
  - Inclusive Excellence—Target is mid Jan
  - Child Development Center (CDC)—Target is mid Feb
  - University Technology Solutions (UTS)—Target is mid Mar
  - Strategic Enrollment—Target is Mid Apr
- Currently Working on Developing Future Scheduled Unit Reviews



# **Overarching Goal**

- Governance Process
  - Resulting
    - Improved Fiscal Accountability
    - Management of Resources

# Questions?

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