Important! You must check-in to receive credit in your training history

Three ways for you to check-in:

- Click link in Chat Box provided by facilitator
- Use QR code (open camera on your smart phone)
- Open your browser and type in the web address below



https://mytraining.utsa.edu/apps/checkin

If you get an alert that you are not enrolled in the class, please let your facilitator know.

Enjoy your class!





Rowdy Exchange Requester Training CT0990





Poll before we get started



Course Objectives

- Understand the purchase process in Rowdy Exchange:
 - Processes and terminology
 - Shopping and requisition overview
 - Purchasing forms
- How to create requisitions in Rowdy Exchange:
 - How to locate your supplier and/or catalog
 - How to build your shopping cart
 - How to submit your shopping cart
 - How to track the requisition approval process
 - How to enter a receipt (Receiving Report)





Application Overview





Procure-To-Pay Process







Purchasing Terminology



Terminology

<u>Rowdy Exchange</u> – eProcurement Marketplace offering one-stop shopping for goods and services

 \underline{Cart} – Basket/list of products, services or internal forms captured for the creation of a Requisition

<u>PR Validation</u> – "Purchase Request"; process to confirm valid Chartfield combination and available funds to pay for purchase

<u>E-Invoice</u> – "Electronic" invoice processed through Rowdy Exchange from Punchout vendors for payment

Terminology continued....

Shopper – All UTSA staff have the ability to shop in Rowdy Exchange. A shopper can browse online catalogs, add items to a shopping cart, and assign the cart to a requester for processing and approval.

<u>Requester</u> – Can shop and submit the cart for approval.

<u>Assignee</u> – The assignee must be a requester in order to submit the cart for approval.

Dashboard – A view of the Rowdy Exchange "desktop," which can be customized to present key information for the user.

Showcase – A collection of catalogs available for shopping. Catalogs are awarded through processes that comply with UTSA Purchasing rules.





Navigation & User Profile

Update User Profile Defaults





Time for a Poll



General Navigation

Easy Slide-Out Menu and Breadcrumb Navigation



The upper menu banner provides

easy access to:

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View My Profile

Search (Alt+Q)	Q	12.50 USD	-	2 🔟	4
Requester N	lame				
View My Profile Dashboards)				
Manage Searches					
Manage Search Ex	ports				
Set My Home Page	5				
Search Help For A	Solution				
	You do i	not have any recen	t orders		
				Logout	Help

ñ	Rowdy Exchange
1	My Profile > User's Name, Phone Number, Email, etc. 😎
١	Requester Name
ġ,	
Ê	User Profile and Preferences
2	User's Name, Phone Number, Email, etc.
Ê	Language, Time Zone and Display Settings
= @	App Activation Codes
	Early Access Participation
	Update Security Settings
<u>III.</u>	Default User Settings
A)	User Roles and Access
	Ordering and Approval Settings
n	Permission Settings
<u> </u>	Notification Preferences
	User History



Default User Settings

- Custom Fields and Chartfield Defaults
 - Header (internal/external)
 - Codes (Speed Chart)
 - Delivery Location
- Notification Preferences
 - Search results
 - Shopping, carts and requisitions

Custom Field and Chartfield Defaults

			?
Custom Field Name	Default Value	Edit Values	
Purchasing Business Unit	UTSA1	UTSA	Edit
Next Fiscal Year	1	No Default Value	Edit
Procurement Specialist	Unassigned	Edit	
TIBH Exception	1	Edit	
Purchasing Review Required	1	Edit	
Contract Start Date (mm/dd/yyyy)	I	No Default Value	Edit
Contract End Date (mm/dd/yyyy)	1	No Default Value	Edit
Delivery Location	CR10112M	Central Rcv & Wrhs 1.01.1	2M Edit

Entering Speed Chart Values

- 1. Click on Create New Value
- 2. Search for the desired Speed Chart (cost center) value





Speed Chart (continued)

3. Select the desired value (cost center)

4. Click Add Values

- If you have more than one cost center click all that are applicable
- 5. Set Default update







Catalogs, Non-catalogs & Procurement Forms





Non-Catalog Items

ñ	Home	Rowdy - Exchange		Purchase Orders -	Search (Alt+Q)	۹	0.00 USD	♡ №	<u>,</u>
E	Shop	Shop • Shopping Dashboard						Ę	
Í.	Documents	Organization Message							-22 . 2
0	Contracts	Welcome to RowdyExchange							
血	Accounts Payable	 Purchasing TIP - Early submission of a <u>funded</u> requisition will help expedite procurements. STAPLES has been added to the catalog showcase for Office Supplies. 							
.	Suppliers	 HiEd has been added to the catalog showcase for Apple Products. Coordinate Copy Machine and Multi-Function Device renewals or new leases through Purchasing. Remember to keep your Airgas cylinder rental payments up to date 							
39	Sourcing								
հր	Reporting	Shop ···· My	Draft Carts						
ē ī	Administer	Simple Advanced Go to: Favorites Forms Non-Catalog Item Browse: Suppliers Categories Contracts Dra	ft All Drafts	~					
\$	Setup	Search for products, suppliers, forms, part number, etc.	t Type o results found						

<u>Hosted Catalog</u> – A supplier listed on the home page that provides product content (description, manufacturer part number, etc.).

Punch-Out Catalog

Procurement Forms





Non-Catalog Navigation



Non-Catalog Navigation Continued

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Add Non-Catalog Item	5						×
Existing Supplier							Î
Belect Supplier	٩						
Item							~
Description \star	Catalog No.	Quantity *	Price	UOM			
254 characters remaining				Each	े 🕶		_
Additional Details							~
Commodity Code	Q				Product Flags	ance	
★ Required fields					Save Sa	ve And Add Another	Close



Unable to Locate a Non-Catalog Vendor

UTSA PaymentWorks

How to Navigate to PaymentWorks Initiator Role Navigation: Log in to UTShare/PeopleSoft and click on UTSA Business Solutions Center tile



Initiator Role – Job Aid

Vendor must complete Supplier Registration through PaymentWorks





General Stores Orders

Process flow for General Stores orders:



- 1. Requisition approved and PO created (prefixed with "GS-")
 - No encumbrance since orders are not exported to UTShare
- 2. Purchase order is automatically emailed to Central Receiving
- 3. Central Receiving processes and delivers order to department
- 4. At the end of month, Central Receiving bills the department through the IDT process in UTShare





Requisition to Purchase Order



Commodity Codes

• **UNSPSC** (*United Nations Standard Products and Services Code*) coding will be used in Rowdy Exchange to categorize each item. UNSPSC website: <u>www.unspsc.org</u> UNSPSC codes are required on requisition lines and defaulted with catalog items.

Status	item		Catalog No.	Size/Packaging	Unit Price	Quant	зту	EXC Price	
~	Clorox(R) Disinfecti Box Of 6 Tubs	ing Wipes, 7 x 8, Fresh Scent, 75 Wipes Per Tul), 536373	ст	38.13	Qty: 1	ст	38.13	
TEM	DETAILS O								1
Mani	ufacturer Name	THE CLOROX COMPANY	Contract	no value	Regulation N	umber	144827935	view print	
Manu Num	ufacturer Part ber	10044600159499	Taxable	×	External Note	to Suppliers	no value		
	New York Accelling 17	21/171	Commodity Code	47131502 / Cleaning cloths or wipes	Attacnments	for suppoer	Add		
mace	infe	230373	Service End Date (mm/dd/yyyy)	no value	Internal Note		no value		
			Amount Only	×					
			Canulas Chart Field						
			(mm/dd/yyyy)	no value					
~	Paper Mate Gel Per	n, Profile Retractable Pen, 0.7mm, Black, 36 Co	(mm/dd/yyyy)	PK	17.47	Qty: 1	РК	17.47	
V ITEM	Paper Mate Gel Per	n, Profile Retractable Pen, 0.7mm, Black, 36 Co	(mm/dd/yyyy) unt 8012081	PK	17.47	Qty: 1	РК	17.47	
V ITEM Mans	Paper Mate Gel Per	n, Profile Retractable Pen, 0.7mm, Black, 36 Co NEWELL BRANDS INC.	(mm/dd/yyyy) unt 8012081	PK no value	17.47 Requisition N	Qty: 1 l	РК 144827935	17.47	
V ITEM Mani Mani	Paper Mate Gel Per IDETAILS of acturer Name ufacturer Part	NEWELL BRANDS INC.	(mm/dd/yyyy) unt 8012081 Contract: Taxable	PK no value ×	17,47 Requisition N External Note	Qty: 11 umber to Suppliers	PK 144927935 no value	17.47	
V ITEM Mans Num	Paper Mate Gel Per IDETAILS utacturer Name ufacturer Part iber	n, Profile Retractable Pen, 0.7mm, Black, 36 Co NEWELL BRANDS INC. 2095473	(mm/dd/yyyy) unt 8012081 Contract: Taxable Commodity Code	PK no value × 44121701 / Rollerball pens	17.47 Requisition N External Note Attachments	Qty: 11 umber to Suppliers for supplier	PK 144827935 no value Add	17,47 view print	
Mani Mani Num Supp	Paper Mate Gel Per DETAILS utacturer Name utacturer Part ber siler Part Auxiliary ID arts	NEWELL BRANDS INC. 2095473 8012081	(mm/dd/yyyy) unt 8012081 Contract: Taxable Commodity Code Service End Date (mm/dd/yyyy)	PK no value × 44121701 / Rollerball pens no value	17,47 Requisition N External Note Attachments Internal Note	Qty: 1 I umber to Suppliers for supplier	PK 144827935 no value Add no value	17.47	
V ITEM Mans Num Supp	Paper Mate Gel Per IDETAILS utacturer Name utacturer Part ber Siler Part Auxiliary ID arts	n, Profile Retractable Pen, 0.7mm, Black, 36 Co NEWELL BRANDS INC. 2095473 8012081	(mm/dd/yyyy) unt 8012081 Contract: Taxable Commodity Code Service End Date (mm/dd/yyyy) Amount Only	PK no value × 44121701 / Rollerball pens no value ×	17.47 Requisition N External Note Attachments Internal Note	Qty: 11 umber to Suppliers for supplier	144827935 no value Add no value	17,47 view print	

Adding Account & SpeedChart

- Account codes and SpeedChart entered at the <u>Header Level</u> will default to all lines
- Both Account codes and SpeedChart can be overwritten at the <u>Line</u> <u>Level</u>, as appropriate
- If multiple Account codes are used, add Speed Chart at <u>Line Level</u>

tatus	Summary	Revisions	0 Co	onfirmations	Shipments	Receipts	Vouchers	Comments	Attachments S	History			
ccounti	ing Codes											ø	•••
Values v	ary by line, Speed	Chart GL	Unit	Fund	Department	Cost Center	Function	Program	PC Business Unit	Project- Activity	Project2 P	roject3	
53001 Consumabl Non-Office Supplies	EGELO MECHA ENGINE LAB FEI	S UTS NICAL ERING	A1	2100 ESG General Funds	AEN004 COE MECHANICAL ENGINEERING	EGEL03 MECHANICAL ENGINEERING LAB FEE	100 Instruction	no value	no value	no value	no value n	o value	
2 Items	s												• 🗆
Statu	us Item				Cat	alog No.	Size/Pac g	kagin	Unit Price	Quantity	Ext. Price		
1	RS 200	micrometer	inch adjus	st assy	MM 55	IP200-0204	EA		304.72	Qty: 3 EA	914.16		· □
•	Freight						EA		75.00	Qty: 1 EA	75.00		· □
~ A(CCOUNTING C	DDES							Values	have been ove	rridden for this line	/ 1	[
A	Account	Speed Cha	rt GL Uni	it Fund	Depart	ment Cost C	enter Funct	ion Progra	PC Busines am Unit	s Project- Activity	Project2	Project:	3
6 F 5	50373 Freight Delivery Services	EGEL03 MECHANIC/ ENGINEERIN	UTSA1	E&G Gen Funds	AENOO erai COE MECHA	4 EGELO MECHA NICAL ENGINE	13 100 INICAL Instruct	<i>no va</i>	lue no value	no value	no value	no valu	e

Amount Only POs

For orders that require ongoing invoices (i.e., freight, service contracts or long-term lease agreements)

Enter the following information as a non-catalog item:

- 1. Quantity of "1"
- 2. Total quoted/contracted amount
- 3. Accept default unit of measure of "Each"
- 4. Set line item(s) to "Amount Only"

NOTE:*Freight charges may result in multiple deliveries requiring multiple invoicing which is why we use "Amount Only" DO NOT RECEIVE!!!

✓ Freight		EA	75.00 Qty: 1 EA	75.00 🗌
∧ ITEM DETAILS				1
Contract:	no value	Requisition Num	iber 144524634 view print	
Taxable	x	External Note to	Suppliers no value	
Commodity Code	78121603 / Freight fee	Attachments for	supplier Add	
Service End Date (mm/dd/yyyy)	no value	Internal Note	no value	
Amount Only	\checkmark			
Service Start Date (mm/dd/yyyy)	no value			



Entering Freight and Discounts

Freight charges entered as a Non-Catalog item

	3 Shipping		Each	5.00 1 Each	5.00 🗌
	Contract:	Select price or contract	Internal Note		
	Taxable			1000 characters remaining	expand 1 clear
•o==o*	Commodity Code	78121603 Q Freight fee			
	Amount Only	\checkmark			

Enter "Net Amount" – Price less discount (negative amounts are <u>not permitted</u>)

	Pens at \$1.50 per pack le	ess discount of .25 cent pe	er pack	Pack	1.25	3 Pack	3.75 · · · □
	Contract:	Select price or contra	ict	Internal Note			
	Taxable				1000 ch	aracters remaining	expand clear
	Commodity Code	60121524 Gel pens	Q				
~	Amount Only						

Modify/Update Requisition

Accounting Co	des										Ø
Codes Added Her	re Will Be Applied to	o All Lines									
O Values vary by b	e. Copy to other lines										
Account	Speed Chart	GL Unit	Fund	Department	Cost Center	Function	Program	PC Business Unit	Project-Activity	Project2	Project3
63003 Office/Computer Supplies	DXM033 PURCH DISTR SERV OPS INST	UTSA1	3105 DES Designated Tuition	BAA004 PURCHASING DEPARTMENT	DXM033 PURCH DISTR SERV OPS INST	700 Institutional Support	no value	no value	no value	no value	no value
nternal Notes	and Attachment				1	External N	otes and Attachr	nents			1
nternal UTSA No	tes	no value				Note to all S	uppliers	no value			
nternal Attachme	ents	Add				Attachment	for all suppliers	Add			

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Submit a Requisition

equisition + : 14	4764889						
Summary PO Provine	Commenta Attactivitetta Hatory						
General	/	Shipping	1	Billing	1	Draft	
Cart Name:	Pens	Ship To		BIII To		Total (14.00 USD)	
Description	no salue	The University of Texas at San Antonio 501 W Cesar E. Chavez Bivd		UTSA Disburgements and Travel Services		Subtotal	
Preparent by Department	Elzabeth Raymond PURCHASING DEPARTMENT (BAA004)	Durango Bidg - Central Receiving Sain Antonio, TX 78207 United States		One UTBA Circle San Antonio, TX 78249 United States		Suppl Results	
Prepared for	Elizabeth Raymond					Assign Cart	
PO Clautes	C EST View details.	Ship Via Best Carrier-Best W	lay			What's next for my outset	
Purchasing Business Unit	UTEA1	Requested Delivery Date Individue				next Step Wait for initial PR Validation	DM -
Next Focal Year	×					Approvers There are no approvers	
Purcharing Review Required	×					Workflow	
COVID-19 Related Purchase	×					Oraft Active Discover Represent	
Department Contact Infom	nation					Parallel States	
Department Contact Name	Elizabeth Raymond					Dail by one	
Department Contact Email	Elzabeth Raymond@utsa.edu					Cost Center Approval	

Approval Workflow

Workflow driven by method of finance (Accounts/SpeedChart) and Commodity Codes; can be previewed at any time during approval process

quiotton . 14										- L
Summary PO Preview	Comments Attachments History									
General	ø	Shipping		ø	Billing	ø v	Workflov	N		
art Name	Pens	Ship To			Bill To			Show skipped	steps	
escription	no yalue	The University of Texas at 501 W Cesar E. Chavez Bl Durango Bldg - Central Re	t San Antonio vd ceiving		UTSA Disbursements and Travel Services One UTSA Circle		9	Draft Active Elizabeth Raymond	ŧ.	
epartment	PURCHASING DEPARTMENT (BAA004)	San Antonio, TX 78207 United States			San Antonio, TX 78249 United States		0	EAJ is Under \$1	5К	3
epared for							Y	and below		
0 Clauses	Edit View details	Ship Via	Best Carrier-Best Way				\Rightarrow	Parallel Steps Click to view		
urchasing Business Unit	UTSA UTSA	Requested beinery bate	novalue				4	Cost Center App	proval	
ext Fiscal Year	×						\square	Cost Center: DX	M033 (PURCH DISTR	SERV OPS IN
rchasing Review guired	×							(All Values) Bruce Williams		
OVID-19 Related	×							bruce williams@ut +1 210-458-6491	sa edu	
urchase								Curtis Brinson curtis brinson@utt +1 210-458-4056	a.edu	
Department Contact Inform	hation							Ynes Alderson	(a 620)	
Jepartment Contact 4ame								+1 210-458-4950		
Department Contact Email							0	Cost Center Cat Skipped	ch-All	
epartment Contact										



Time for a Poll



Locating a Returned Cart

If you receive an email that your requisition has <u>failed PR Validation</u> or <u>rejected workflow approval</u>, navigate to the My Draft Cart (Dashboard or My Carts and Orders view).

My Draft My Draft My View: View:	Drafts fts Assigned To Me Drafts Drafts Assigned to Others Returned Requisitions
Number 🗢	Cart 🛆
1847874	2017-05-04 ghawxhurst 01
1845756	2017-05-02 ghawxhurst 03
1845753	2017-05-02 ghawxhurst 02

Ì	📜 Shop > My Cart	s and Orders > View Dra	ft Shopping Carts 🗢 > Shopping Cart - Drafts
١	Create Cart		
47.	Assign Substitute		
M	My Returned Re	quisitions	
Î	Active Cart	Cart Number	Shopping Cart Name
	- 5 -6	1845753	2017-05-02 ghawxhurst 02
	- 7	1845756	2017-05-02 ghawxhurst 03
s)		1847874	2017-05-04 ghawxhurst 01

Viewing Document History

To view comments or action taken against a requisition or purchase order, open the documents and click **History** to view the details.

owdy -Exchar	nge							All 👻
Requisition	n ▼ : 144764889							
Summary	PO Preview Comments	Attachme	ents History					
Start date	End date		▼ User		Q	Filter	Clear All Filters	Export CSV
mm/dd/yyyy 1-12 of 12 R	mm/dd/yyyy esults	Action						20 Per Page 💌
Line No	Date/Time 🗸	User	Step(s) Action	Field Name	From		То	Note
Line 1	6/4/2021 11:21 AM		Requisition modified	NON	EA		РК	
Line 1	6/4/2021 11:21 AM		Requisition modified	Unit Price	0.75		1.25	Price changed automatically due to an update to Price Source:Manual
Line 1	6/4/2021 11:21 AM		Requisition modified	Product Description	Pens		Pens at \$1.50 per pack less discount of .25 cent per pack	

Document Search

Use document search features to retrieve a requisition or purchase order that is outside the 90 day view of the dashboards.

Use (1) **Quick Search** if you know the document number or (2) **Document Search** to use more advanced search criteria.





Methods for Approving a Requisition

Three (3) methods for approving: 7 Online 2) Email 3) App



For Approver training go to: <u>http://www.utsa.edu/pds/rowdyexchange/</u>

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Non-Catalog Manual Distribution

- 1. Open PO from the dashboard or via Search Documents
- 2. From "Document Actions," select "**Print Fax Version**"
- 3. Print and **fax**, or save as a PDF and **email** as an attachment to the **vendor**

î	Rowdye-Exchange								All ▼
5	Purchase Order + :	PO0096044 Revisi	on 0						
-	Add Comment		Shipments	Receipts Vouchers	Comments Attachments	History			
0	Add Notes to History	ſ.							
Q	Cancel PO		1	Shipping Information		ø	Billing/Payment		ø v
	Finalize Revision			Ship To			Bill To		
щ	Create Quantity Rece	eipt		The University of Texas at	San Antonio		UTSA		
JI,	Print Fax Version		4	One UTSA Circle Central Receiving			Disbursements and Trave One UTSA Circle	el Services	
70	Close PO			San Antonio, TX 78249 United States			San Antonio, TX 78249 United States		
5	Add Non-Catalog Ite	m	4 United						
Шı	Resend to Supplier		1	ShipTo Address Code	CR10104		BillTo Address Code	U21216	
8		*****	-						
Ĩ	Total	85.00		Delivery Options			Billing Options		
Ö	Requisition Number	144815900 view print		Ship Via	Best Carrier-Best Way		Payment Terms	0% 0, Net 30	
	PO Clauses	3 Edit View details		Requested Delivery Date	no value		F.O.B.	Destination	
	Purchasing Business Unit	UTSA1							



PO Change Order (POC)

- Reasons to submit a POC request
 - ✓ To change the Account or Speed Chart (funding source)
 - ✓ To change quantity on non-catalogs orders
 - ✓ To change amount or price on non-catalog orders
 - ✓ To cancel a PO
- DO NOT submit a POC request
 - X To add products to a catalog order; instead create a new requisition
 - X To cancel lines on catalog orders; instead send email to <u>Purchasing@utsa.edu</u> to have line or PO closed and the remaining funds disencumbered





PO Change Order (POC) continued...

Key Points:

 ✓ Enter new total amount on the POC form for approval

 ✓ Once POC completed, buyer will approve change request; requisition will show approved





Close or Cancel

- PO's with activity receipts, invoices, vouchers should be closed Please send an email to close PO's to <u>Purchasing@utsa.edu</u>. Once closed PO history of payments and receiving reports will still be available to view.
- PO's with no activity not sent to vendor, wrong vendor ID, no receipts, no invoices, no vouchers can be cancelled - Please process a PO Change request form in Rowdy Exchange to cancel PO's. Once cancelled PO will be removed from the history of UTShare and will no longer be available.
- Both Cancel and Closing will disencumber funds.





Receiving & Invoicing



Receiving

A receipt is **required** for POs funded with <u>State or Federal Funds</u>, <u>Capital and</u> <u>Control Assets or PO total is greater than \$4,999.99</u> (excluding Amount Only)

1	Rowdy - Exchange	All 🕶
	Purchase Order - : P00096044 Revision 0	
6	Status Summary Revisions 1 Confirmations Shipments Receipts Vouchers Comments Attachments 3 History	
ö	Records found: 0	+
Ē	There are no receipts for this PO.	

State Fund Codes: 21xx (any fund code starting with 21)

Fund Codes: 5100 – 5499 (Federal, state, local and private grants, contracts and agreements (majority is federal)

Capital: Any equipment, other than software purchased on 09/01/09 or later, with a unit cost of \$5,000 or more is considered 'capitalized equipment' and is recorded to UTSA's inventory.

Controlled Items (\$500 to \$4,999.99): Stereo Systems, Cameras / Video Recorders, Computers, Data Projectors,

TV/VCR/Camcorder/Laserdisk Player,

Controlled Items (at any cost): Guns: handguns, rifles, automatic weapons, shotguns, Artwork

NOTE: DTS will not process payment if receiving report has NOT been completed

Receiving

counts Payable F Receipts	Search For Receipts	Summary - Receipt 29248814								
ceint Create Date	5/4/2021 2-34-17 PM	4								
urce I	Manual									
									Delete Add PO Save	Updates
ummary Comments (0)	History									
and a land of the	THACTY									
act Match: PO No. POO	096044									
Header Information	a									
Receipt Name		2021-06-04 6001019173 01								
Pasain	+ N -	Persist Date	Deek	ing Clip No		Cumplier Name			Persived by	
To Ro An	(NO	Receipt Date	Packi	ing slip ivo.			101110		Received by	
10 DE AS	signea	6/4/2021				STATE UNIVERSITY OF	IOWA			
		RECEIPT ADDRESS					DELIVERY			
Location				Carrier	Other	~				
Location		The University of Texas at San Antonio		Tracking No.						
		One UTSA Circle		Attachm	ents		Attach/Link			
		Central Receiving San Antonio, TX 78249		Notes						
		United States		(1,000 Ch	nars. Max)					
							l			
leceipt Lines										
Line Details										
								For	r Selected Lines: Remove Selec	acted Items *
Show Receipt Details	DO LINA NA	Product Name	Catalog No.	Otv/UOM ordered	Previous Receipts	Quantity	Add to	Line Status	Actions	1
Show Receipt Details	Di i ine No.	FIGURE INTE	catalog ito.	Qty/Comoracion	Previous neserpes	Quantity	Inventory	Line Status	ACTION &	
Show Receipt Details PO No.	PO Line No.					1			Remove Line	L.
Show Receipt Details PO No. PO0096044	1 1	TROMA-IProduct Form: Concentrate 0.1 ml		1 EA						
Show Receipt Details PO No. PO0096044	1	TROMA-IProduct Form: Concentrate 0.1 ml		TEA				Do not update the	Receive & Return	
Show Receipt Details PO No. PO0096044	1 2	TROMA-IProduct Form: Concentrate 0.1 ml Estimated Shipping		1 EA		1		Do not update the Line Status	Receive & Return Remove Line	ĺ



Order Exception Handling

Receiving/Invoice issues for orders that <u>DO NOT</u> require a receipt in Rowdy Exchange

Conditions of Item Ordered:

- Not received
- Backordered and never received
- Discontinued or no longer available
- Received damaged or defective
- Received wrong item or substitute item
- Invoiced incorrectly





Rowdy Exchange & UTShare Support

Additional Technical Support (Tech Café)

The Tech Café is ready for your questions!

- 1. Telephone: 210-458-5555
- 2. Email: techcafe@utsa.edu

Additional Rowdy Exchange Resources: http://www.utsa.edu/pds/rowdyexchange/

Thank you for attending class
Please complete the electronic evaluation form

Go to: https://mytraining.utsa.edu/apps/evaluations

- Click 'Load classes' (orange tab)
- Click the name of the class you took today
- Click 'Start Evaluation'
- Click 'Give Feedback'
- IMPORTANT '1' is LOW and '7' is HIGH

Please add your comments in the open comment box at the end

