

# UTSA<sup>®</sup> Office of Equal Opportunity Services Title IX Office C.A.R.E.S.

**COMPLIANCE. ACCOUNTABILITY. RESOURCES. EDUCATION. SUPPORT.**

This guide provides an overview of information, reporting options, and resources that provide assistance and support. Detailed information can be found on the [EOS/Title IX website](https://www.utsa.edu/eos/) at <https://www.utsa.edu/eos/>.

**What is Title IX?** Title IX is the law that prohibits discrimination based on sex/gender in every education program that receives federal funding. Title IX incidents include many types of behaviors, such as gender discrimination, sexual harassment, sexual violence, intimate partner violence and dating/domestic violence, sexual misconduct, and stalking.

**University Commitment:** The University of Texas at San Antonio is committed to provide an educational and working environment that is free from discrimination and misconduct based on sex/gender, including discrimination on the basis of sexual orientation, gender identity, or gender expression. The University will conduct a prompt, fair, and impartial investigation and, where appropriate, issue remedial measures and/or sanctions.

## Emergency Resources:

It is helpful to report as soon as you are able, and to preserve evidence, in case you wish to pursue a criminal, civil, or university investigation. Evidence can include physical evidence through a forensic medical exam, clothing, pictures, texts, and social media communications.

### LAW ENFORCEMENT



**University Police Department (UTSA PD):** Individuals may report an incident, with or without filing charges. Call 911 for emergencies. 210-458-4911. Use the UTSA **SafeZone app** which allows students, faculty, staff and visitors to report an incident and access emergency services and UTSA PD at the touch of a button. To Download "SafeZone" from Google Play or the App Store. Enter your UTSA email and log in via UTSA's SSO.

**San Antonio Police Department (SAPD):** If the incident is occurring (occurred) in San Antonio, but off-campus, a report may be filed with SAPD. Call 911 for emergencies. To report non-emergency situations please call at **210-207-7273**.



### MEDICAL ATTENTION

**Methodist Specialty and Transplant Hospital :** Provides confidential medical care, such as STI and pregnancy testing, x-rays, medical exams, provides a private space for forensic medical exams by a Sexual Assault Nurse Examiner (SANE), and provides patient education to students. 210-575-8110.

## Reporting Resources:

Report incidents of sex discrimination, sexual assault, interpersonal violence, stalking, and sexual misconduct. Submitting a complaint or report to the EOS/Title IX Office, does not require you to pursue a complete investigation in order to obtain supportive measures. We can assist in many ways including obtaining a no-contact orders, making classroom or housing adjustments, and accessing on-and-off campus resources.



**UNIVERSITY ONLINE REPORT:** [utsa.edu/eos/report-an-incident/](https://utsa.edu/eos/report-an-incident/)

**Title IX Coordinator**  
210-458-4120  
[eos.office@utsa.edu](mailto:eos.office@utsa.edu)

**Anonymous Report**  
University Compliance Hotline  
210-458-5365  
[www.utsa.edu/Compliance/Hotline.html](http://www.utsa.edu/Compliance/Hotline.html)

**OCR Report**  
Office for Civil Rights, Dallas Office  
1-800-537-7697 Online:  
[ed.gov/ocr/complaint.form](https://ed.gov/ocr/complaint.form)

## Confidential Resources:

Services below are considered confidential by Federal and State Law.



**Wellbeing Services** provides confidential individual and group counseling services to students, including services to discuss safety, legal, housing, academic, and medical options. 210-458-4142. Urgent and crisis counseling is available by calling the counseling center at 210-458-4142 and remaining on the line or dropping into the main campus location at the Student Union (SU) 1.02.04. <https://www.utsa.edu/students/wellbeing/services/counseling.html>

**Wellness 360(Healthcare)** Provides quality medical care and innovative health education to empower and support student success. As a medical and wellness resource, they contribute to student success through quality care as well as health education focusing on personal health and literacy of the health care system. 210-458-4142. <https://wellness360.uthealthsa.org/wellness-360-at-utsa/>

**Employees Assistance Program (EAP):** The EAP offers a wide variety of counseling, referral and consultation services designed to assist in resolving work or life issues and support a more balanced life. All EAP benefits and services are completely confidential. 1-888-993-7650. [utsa.edu/eap](https://utsa.edu/eap)

## PRIVATE RESOURCES

Services below are considered non-mandatory reporting options. These resources are not required to report to the University. There are limits to their privacy, and it is not protected under law.



**UTSA Peace Center:** Is a safe, confidential setting for students to share disclosure of incidents related to sexual assault, domestic violence, dating violence, stalking and hate crimes; to discuss their rights and obtain information on reporting options; to receive assistance with decision making processes and supportive services. Supportive services are victim-centric, trauma informed and holistic. Advocates provide crisis intervention, safety planning, needs assessment, case management, referrals as appropriate and resources as needed. Advocates may provide coordination of campus support services to comprehensively address the survivor's immediate needs as well as their longer term needs, in an effort minimize risk factors leading to academic failure. [utsa.edu/peacecenter/](https://utsa.edu/peacecenter/)

**University Ombuds Offices:** Neutral, informal and independent space to discuss university-related issues and processes. For students contact Student Assistance Services: 210-458-4985 or email [studentassistance@utsa.edu](mailto:studentassistance@utsa.edu). For more information visit: <https://www.utsa.edu/students/services/> For faculty and staff: 210-458-5605 or visit <https://www.utsa.edu/ombuds/faculty-and-staff.html>

## BEHAVIORAL INTERVENTION TEAM (BIT):



As with any community, there may be times when UTSA faculty, staff or students become concerned with the behavior of another community member. An interdisciplinary partnership that includes staff members from the Office of Student Life, Counseling Services, Legal Affairs, Academic Affairs, People Excellence (HR) and UTSA PD, is in place to respectfully, confidentially and professionally respond to such concerns that members of the university community may have and to report at [utsa.edu/bit](https://utsa.edu/bit)

## COMMUNITY RESOURCES



**Texas Advocacy Project:** Free legal advice on issues of family violence, dating violence, and sexual violence. 800-374-HOPE. [texasadvocacyproject.org](https://texasadvocacyproject.org)

**Family Violence Prevention Services Inc.:** Is able to offer residential and non-residential clients shelter, transitional housing, counseling for adults, children, families, and legal services. 24/7 Hotline: 210-733-8810. [fvps.org](https://fvps.org)

**National Sexual Assault Hotline:** Live, secure, anonymous crisis support for those effected by sexual violence. 800-656-4673.

**Rape Crisis Center:** Provides 24-hour crisis intervention free and confidential counseling and a prevention education program. 24/7 Hotline: 210-349-7273. [rapecrisis.com/immediate-resources/](https://rapecrisis.com/immediate-resources/)

**Bexar County Family Justice Center:** Assists with protective orders and other resources. [www.bcfjc.org](https://www.bcfjc.org).

**Texas RioGrande Legal Aid, Inc.:** Is a non-profit organization that provides free legal services to low-income residents in sixty-eight counties of Southwest Texas. [www.trla.org](https://www.trla.org).

**Community Justice Program (CJP) and St. Mary's Center for Legal and Social Justice (210-431-2596):** Provides some legal assistance for matters related to family and other areas of law. CJP: <https://sanantoniobar.org/index.cfm?pg=CJPHome>

**Whataburger Resource Room:** The UTSA Student Union Food Pantry helps students reach their full academic and personal potential, by providing access to healthy and nutritious foods. 210.458.EATS (3287) email: [RoadrunnerPantry@utsa.edu](mailto:RoadrunnerPantry@utsa.edu)