

The University of Texas at San Antonio

# UTSA Campus Services

**Financial Area Representatives Forum**

**November 13, 2024**



# Campus Services Functional Areas

- **Dining Services** – Campus dining and vending options, dietary needs, hours.
- **Residence Halls** – Maintenance, custodial and capital planning
- **Parking & Transportation** – Shuttles, accessibility, parking management.
- **ID Card Services** – Student, Faculty, Staff IDs, access, and campus benefits.
- **Bookstore & Retail** – Course materials, supplies, branded gear, and essentials.



# Commitment to the Guest Experience



- **Convenience** – Making essentials accessible on campus.
- **Comfort** – Creating spaces for students to live, eat, and study comfortably.
- **Engagement** – Supporting a sense of community and belonging.
- **Safety, Accessibility and Well-being** – Ensuring safe, healthy, and accessible facilities and transportation options.



# Campus Services Leadership Team



**Lee Myers**

*Director*

*Facilities and Partner Management*



**Carrie Charley**

*Associate Vice President*



**Julia Poo**

*Manager*

*Business Service Center*



**Leonardo Amaro**

*Customer Relations Manager*



**Ricardo Escobar**

*Director*

*Parking, Transportation and  
ID Card Services*



**Stephanie Edgett**

*Associate Director*



**Jose Barerra**

*Housing Maintenance Manager*



**John Stratton**

*Information Tech*



**Jose Moralez**

*Assistant Director*

# Campus Services SWOT Workshop

- Gain Clarity on Operations and Processes:**

Understanding what we're doing well and where we need to improve helps us refine and streamline our services for all Roadrunners.

- Identify and Address Key Challenges:** proactively address operational gaps and prevent potential issues.

- Explore Growth Opportunities:** Look forward and see where Campus Services can expand or innovate to better support the university's growing needs.

- Energize and Unite the Team:** A collaborative setting allowed our team members to voice their insights and ideas.





# *Harvesting* ideas and *driving* initiatives forward



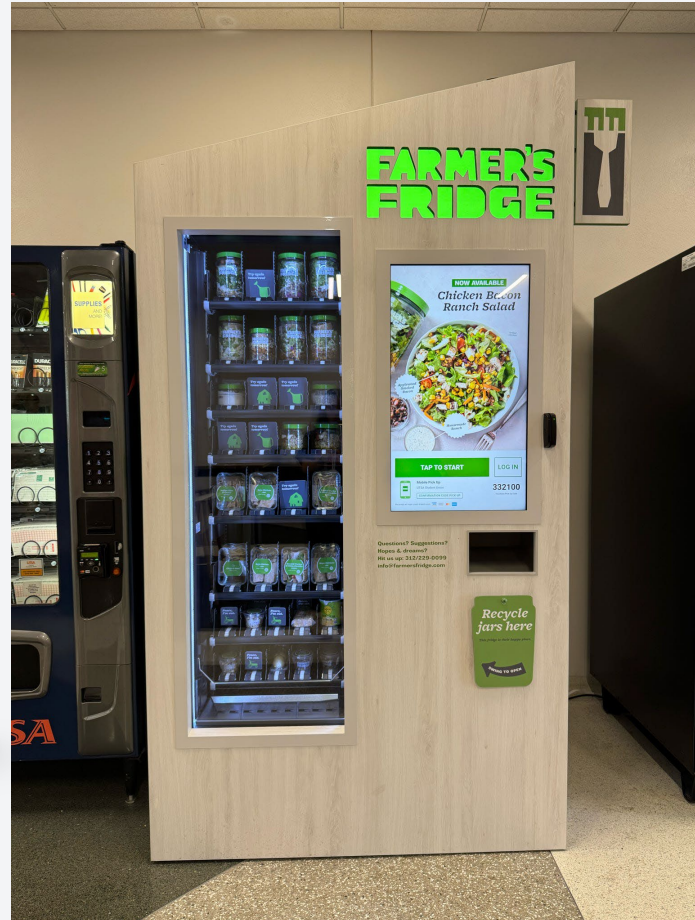
• **Sustainable Practices** – Supporting strategies that enhance sustainability



• **Innovative Initiatives** – Alternate transportation such as micromobility



## *Cultivating* a new dining experience



•**Farmer's Fridge**: Chef-crafted healthier meals on the go!

•**Union Perk** coffee café opening in January

## ***Building*** the future

“As UTSA continues to grow, we remain committed to achieving our strategic destination of becoming a **model for student success**, and **on-campus housing plays a significant role** in providing the resources and sense of community our Roadrunners need to succeed,

**President Eighmy**

”



**BLANCO HALL – OPENING FALL 2025**

**594 Beds**

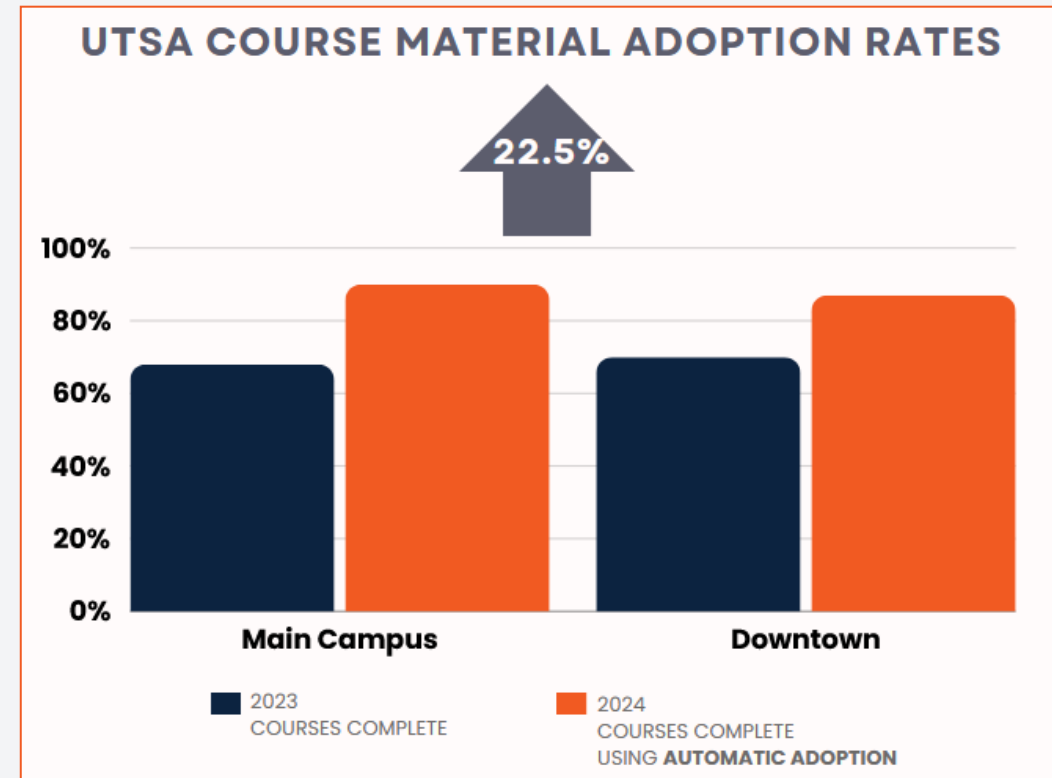
**\$86 Million**



# On the right *course* - Textbook Adoption Process



- Results in cost savings to students
- Reduction in courses with missing materials – which means students are ready for the 1<sup>st</sup> day of class
- Stronger compliance with HEOA



## *Showcasing* campus pride and collaboration



## Homecoming Fashion Show



# Rowdy Store Refresh





# Let's Work Together

- **Focus Groups** – Looking for participants for spring 2025 focus group to assess dining options on campus
- **Campus Events** – Participate in or help us promote events like orientation, fall move-in, and welcome week
- **Always open to Ideas** – Please continue to share your suggestions for improvements





**Thank you**

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