DATE  
March 28 & April 17, 2012  

TIME  
8 am - 5 pm  

PLACE  
Denman  

This event is a time that UTSA Student Affairs staff have to attend a professional development conference. The conference is held twice to provide for office coverage to allow staff to attend. Session topics are new each year and encompass a wide variety of professional development topics ranging from student development, to leadership skills and much, much more. If you’ve never attended our conference, check out this video to catch the excitement!

We look forward to seeing you there!  
Registration Email was sent on March the 1st.  
Contact staffdevelopment@utsa.edu

A silent auction benefiting the Student Affairs Transformation Fund will be held both sessions. More details forthcoming regarding the silent auction.

For questions, please contact staffdevelopment@utsa.edu
### Program Title

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<tr>
<td>Keynote Speaker</td>
<td>James Studer</td>
<td>Denman</td>
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<tr>
<td>Colorful Decision-Making</td>
<td>Gage E. Paine</td>
<td>Bexar</td>
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<td>Hidalgo</td>
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<tr>
<td>Take a Planning and Assessment Road Trip</td>
<td>Kasey Neece-Fielder</td>
<td>Mesquite</td>
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<td>John Kaulfus</td>
<td>Travis*</td>
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<td>You’re Never Too Old for Play-Doh!</td>
<td>Cié Gee</td>
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Lunch Provided and presentation by VPSA Gage E. Paine (UC Denman)

* Harris for second date
Keynote Speaker
James Studer, Retired Associate Vice Chancellor for Student Affairs for UT System

Bio
Dr. James D. Studer is an educational consultant and lecturer based in the Austin, Texas area. He retired in December 2010 from day to day involvement in higher education after 45 years as a senior level administrator and tenured faculty member.

In the summer of 2007, Dr. Studer joined The University of Texas System as Associate Vice Chancellor for Student Affairs. In this role, he was responsible for the planning, management and evaluation of programs, and the development of policies focused on student affairs, such as tuition, financial aid, enrollment management, developmental education, student success assessment, and campus life at the System level and in cooperation with the student affairs and academic affairs staffs on The University of Texas campuses. He was the first person to hold this newly created position.

Prior to coming to The University of Texas System, Dr. Studer was an administrator and faculty member at Texas State University in San Marcos, Texas for over sixteen years. For fourteen years he was the Vice President for Student Affairs leading a comprehensive student affairs division on a campus of 27,000 students. As the chief student affairs officer, he was responsible for directing enrollment management efforts, student support services, intercollegiate athletics, police, residence life, student health, and student life engagement programs while addressing critical student and university issues. At that time the Student Affairs budget was $47 million with over 450 employees and numerous student employees.

He was also an Associate Professor in the Department of Educational Administration for twelve years where he was the program coordinator of the College Student Affairs Master’s degree program. From August, 2005 to June, 2007, he was a full-time faculty member and for nine months in 2005, he served as Special Assistant to the President of Texas State.

Prior to coming to Texas State, Dr. Studer was the Assistant Vice President for Student Affairs and Services and Director of Student Life at Michigan State University for eleven years. He was also an Assistant Adjunct Professor of Higher Education at Michigan State as well as the Associate Program Director of the MSU Health Promotion Program. Other professional positions Dr. Studer has held are Dean of Student Life at Ohio Wesleyan University in Delaware, Ohio (1969-1980) and Assistant and Associate Dean of Students at The Defiance College in Defiance, Ohio (1965-1969).

Dr. Studer received the B.S. degree from The Defiance College (major—Biology), the M.A. Degree from Bowling Green State University (Counseling and Guidance) and the Ph.D. degree from The Ohio State University (Higher Education Administration). He also holds certificates from the Harvard University Management Development Program and the Texas Governor’s Executive Development Program in the Lyndon B. Johnson School of Public Affairs at the University of Texas at Austin.

Dr. Studer is involved in a number of state, regional, and national professional organizations. Amongst his honors are the Alumni Citation for Academic Excellence from The Defiance College, the Texas State Black Student Alliance Jerome H. Supple Leadership Award and the Texas Association of College and University Student Personnel Administrators Faculty Member of the Year award in 2008 and in 2010 the James Caswell Distinguished Service Award from the same association. He was named a Diamond Honoree of the American College Personnel Association Foundation in 2009 for his outstanding and sustained contributions to higher education and to student affairs.

Dr. Studer has been a consultant to college and university campuses over his career on topics such as staff development, organizational change, strategic planning, staff evaluation, and assessment as well as a being a workshop facilitator. He has regularly been a presenter or co-presenter at professional conferences and meetings and on college campuses.
Colorful Decision-Making
Gage E. Paine, Vice President for Student Affairs, UTSA

Session Summary
Each of us brings our own style to making decisions and our True Colors are one aspect of that style. In this presentation we will discuss the way ‘color’ impacts our own decision-making and work to discover ways to bring the best of each color into group processes so all of our decisions will be of the highest caliber. This session assumes knowledge of True Colors, therefore participants are asked to review information about True Colors before the session and be ready to engage in discussion and activities.

Bio
Dr. Gage E. Paine has served as Vice President for Student Affairs at The University of Texas at San Antonio (UTSA) since 2007. She earned her Ph.D. in Educational Administration from The University of Texas at Austin and J.D. from Texas Tech University. Dr. Paine has worked extensively in university student affairs, serving as Vice President for Student Affairs at Trinity University in San Antonio, Texas, as Associate Vice President for Student Affairs and Dean of Student Life at Southern Methodist University (SMU) in Dallas, Texas and Associate Dean of Students at The University of Texas at Austin. As the Vice President for Student Affairs at UTSA, she leads a staff of 480 full-time employees and an equal number of student employees, including overseeing the Intercollegiate Athletics program.

Dr. Paine has presented at numerous conferences, including NASPA national and region III conferences. In 2008 and 2009, she served as the director of the New Professionals Institute for SACSA/NASPA Region III after serving as a faculty member for 4 years. In June 2011, she was awarded the John Jones Award for Outstanding Performance As a Senior Student Affairs Officer by NASPA Region III. Dr. Paine has also held leadership roles with the Texas Association of College and University Student Personnel Administrators (TACUSPA), including serving as President in 1992-93. In 2009, Dr. Paine was awarded the Dr. James (Jim) E. Caswell Distinguished Service Award for Excellence in Leadership by TACUSPA.

We are proud to announce that at the March 2012 NASPA national conference, Dr. Paine was recognized as the recipient of the 2012 Scott Goodnight Award for Outstanding Service as a Dean* and as a Pillar of the Profession – Class of 2012.

*Dean refers to any title that denotes the lead student affairs officer on campus.
Living Well: Make it a Priority
Kristee Phelps, Environmental Health, Safety and Risk Management, UTSA

Session Summary
Chronic diseases are destroying the health care in America. Chronic diseases can be prevented through proper decisions we make every day. This presentation will help individuals set up their defense against chronic disease. We will cover health, fitness, and nutritional standards. The group will also learn about what resources are available to them on campus. A better lifestyle will lead to a healthier and happier person/family/employee.

Bio
Kristee Phelps is the Faculty and Staff Worksite Wellness Coordinator at UTSA. The program is called Rowdy New U, and it helps employees to start their wellness journey in the right direction. Kristee has spent 7 years working with employees at the University level. She is also certified in Personal Training, Health Promotion, Master Fitness, Group Fitness, and Law Enforcement Fitness. She holds a M.S. in Sports & Exercise Science.
Enrollment Management: Starting From Scratch
George Norton, Admissions & Orientation, UTSA

Session Summary
Enrollment Management: Starting From Scratch. A discussion about how UTSA is taking steps toward improved retention and graduation rates. Topics covered will include organization, targeting, strategy, program development, key partners, and future directions.

Bio
Dr. George Norton has worked in College Student Affairs for 28 years and has served 10 years at UTSA as Assistant Vice President for Student Affairs. His areas of responsibility include Admissions, Orientation and Family Programs, and Recruitment Information Systems. His background includes work across the enrollment areas to include admissions, orientation, registrar, and financial aid. George has also worked across multiple state institution types to include technical college, junior college, medium-sized commuter college, and both small and large residential universities.
Circle of Concern/Circle of Influence
Diane Pina, Human Resources/Training & Development, UTSA

Session Summary
Want to increase your effectiveness? Circle of Concern/Circle of Influence is a great concept and tool to increase effectiveness at work and also at home. This workshop is interactive with sit down and stand up activities, work in pairs, work in small groups, individual thinking and writing time too. You will describe all the things that concern you and compare and contrast them to specific things you can actually do to make the greatest impact. Circle of Concern/Circle of Influence is a theoretical concept that can be easily and quickly adapted to what's going on right now in your life. You'll get the chance to convince your partner of the viability of your ideas and ‘win your partner over’ to the Circle of Influence.

Bio
Diane Pina is a Training Specialist II in HR Training & Development. Diane facilitates classroom trainings for UTSA employees in the following subject areas: Customer Service, New Employee Development, Discrimination, Diversity, The 7 Habits of Highly Effective People, Four Generations in the Workplace, Administrative Support Toolbox Series. This year marks Diane’s 10th year of service for UT System, having worked for the UT Health Science Center Houston (San Antonio branch) and for UTSA’s Office of Institutional Diversity prior to her current position. Diane is originally from Philadelphia, PA and lived for 18 years in Seattle, WA prior to moving to San Antonio with her family in 2001. Diane has traveled extensively throughout Mexico and Central America and is fluent in Spanish.
Death By Powerpoint
Jared G. Jones, University Center, UTSA

Session Summary
Have you ever sat in a presentation wishing it would just end? This session will address Death by PowerPoint, the epidemic sweeping the nation. Learn what PowerPoint should be used for, what tools can make your presentations more effective and learn about Prezi, a dynamic online presentation tool.

Bio
Jared joined UTSA in 2009 to market the UC’s wide range of services to the university family and the community at large, as well as coordinate marketing efforts with UC service-providers and businesses. He is the first to serve in this capacity for the UC. Prior to working at UTSA, Jared led U.S. marketing for the Transformers toy brand at Hasbro and began his professional career at a public relations agency in New York City. He has a bachelor’s degree in public relations from Brigham Young University and a M.B.A. from Boston College. He enjoys trying out new recipes with his wife and daughter and is fascinated by super-heroes.
Change Happens! Set your Vision and Make the Most out of Change!
Judy Verdon, Human Resources/Training & Development, UTSA

Session Summary
Creating new traditions and new successes within Student Affairs will require change. Where does that change start? With you, as an individual. This workshop will help you identify the benefits and risks of change on a personal level. We’ll focus on different types of change, your vision for your professional development and how you can achieve your vision.

Bio
Judy Verdon is a Lead Training and Development Specialist in the Training and Development office at the University of Texas at San Antonio. She holds a Bachelor’s degree in Spanish from the University of Colorado in Boulder. She has over 20 years experience in Sales and Service industries in a variety of roles including management, training and sales. Judy spent 16 years in the airline/travel industry as Reservations Coordinator, Operations Manager and Call Center Manager, and has been with UTSA for the past 9 years. As a Training and Development Specialist with UTSA, she conducts needs assessments and creates/conducts training programs in university processes, supervisory development, customer service, change management, soft skills, and customized workshops for the University community.
I Wish I’d Known: Making Sense of the Dollars and Cents & other Business Topics
Bob Miller, Office of the Vice President for Student Affairs, UTSA

Co-Presenters
Jackie Hobson, Office of the Vice President for Student Affairs, UTSA
Herb Ganey, University Center, UTSA
Andrea Johannes, Housing & Residence Life, UTSA
Vanessa Ghiden, Student Life, UTSA
Nathan Flory, Financial Aid & Enrollment Services, UTSA

Session Summary
Ever wonder why things are done a certain way? Not sure about why transactions post the way they do? What do I need to do if I need to do a contract with an external service provider? Pondered “I wish I had known ____”? What tools, tips & tricks are handy to know? Come learn first-hand from the business gurus in Student Affairs! Come join our panel discussion related to budgets, contracts, and HR processing, and more! We will have five business experts in Student Affairs in the panel discussion.

Bio
Bob Miller, Associate Director of Student Affairs Budgets and Financial Services works with contracts and day-to-day business processes that affect staff in the Division of Student Affairs. Bob has an MS degree from Mississippi State University, and has been working in business-related positions at UTSA since 2002.

Co-Presenters (continue)
I Wish I’d Known: Making Sense of the Dollars and Cents & other Business Topics

Bio
Jackie Hobson, Director of Student Affairs Budgets & Financial Services oversees the long-range budgets and financial operations for the Division of Student Affairs. Jackie has an MBA in Finance from Texas A&M University, and has been working business-related positions at UTSA since 1996.

Bio
Vanessa Ghiden, Fiscal Manager in the Office of Student Life, joined the UTSA staff in July 2011. Her responsibilities include monitoring activities related to the Office of Student Life departments’ accounts, and ensuring that departments comply with new and existing procedures and regulations. Vanessa has an MBA with a concentration in Accounting from the University of New Hampshire.

Bio
Andrea Johannes, Business Manager, oversees the budget and daily business operations for the Office of Housing and Residence Life. Andrea has a BS in Business Administration from the University of Northern Iowa and has held her current position at UTSA since 2010.

Bio
Herb Ganey is the Business Manager for the University Center. He manages the day-to-day financial activities for the UC including contract management, facility maintenance, and supervision of the retail operation, Roadrunner Express. Herb has a bachelor’s degree in Accounting and is currently pursuing a master’s degree of education in the Higher Education Administration program. He has worked in finance at various educational organizations for over 10 years.

Bio
Nathan Flory, Administrative Services Officer manages the administrative & business operations of Student Financial Aid & Enrollment Services office. Nathan is a UTSA alumnus cca. 2003. For the past seven years his roles within SFAES have included compliance and reconciliation positions.
"I have this friend who....": How to Handle a Disclosure of Student Sexual Assault
Geoffrey Merritt, University Police Department, UTSA

Session Summary
Unfortunately, sexual assault does occur on a college campus. You may be the one staff member that a student turns to in disclosing their tragedy. How confident are you that you can handle such a situation? Do you know the legal definition of sexual assault or the campus resources available to you? In this presentation you will learn the skills to effectively handle such a situation with compassion, care and confidentiality.

Bio
Geoffrey Merritt has been in campus law enforcement since 1997. He has served on three different college campuses ranging from small private institutions to large public universities. Currently serving as the supervisor of the crime prevention unit, Sergeant Merritt has been a crime prevention officer since 2004. He has presented at state and regional conferences for Texans Standing Tall and the Texas Alcohol Beverage Commission’s College Alcohol Symposium. He has presented nationally on webinars for Campus Outreach Services on the topic of sexual assault and at the 12th Annual Enforcing Underage Drinking Laws Leadership National Conference. He is an Advanced Instructor for the Sexual Assault Family Violence Investigator’s Course that teaches police officers to effectively investigate sexual assault cases. Geoffrey Merritt has a Bachelor of Science degree and a master peace officer license. He is a police instructor and Hostage Negotiator. He became a Certified Crime Prevention Specialist in 2010.
Family Matters: How to Partner with Parents for Student Success
Jeff Mayo, Orientation & Family Programs, UTSA

Co-Presenters
Lisa Alonzo, Orientation & Family Programs, UTSA
Brittany Pratt, VPSA Development, UTSA

Session Summary
It's hard to find a group of people who want students to succeed more than their parents do. Working with parents and family members of students has its challenges...and advantages! In this session, we will cover how you can partner with family members to reframe your helicopter parents as umbrella parents who are prepared to provide a little coverage for their students on a rainy day. Discover best practices in forming positive working relationships with parents and learn how parents can support your programs through the UTSA Family Fund.

Bio
Jeff Mayo has worked in Student Affairs at UTSA since 2007 and is currently the Associate Director of Orientation and Family Programs. In this role, Jeff works closely with Roadrunner parents and family members through his work with the UTSA Family Association, Parent Council, and Family Orientation. Jeff earned his Master’s in Higher Education Administration from Texas Tech University.
Family Matters: How to Partner with Parents for Student Success

**Bio**
Lisa M. Alonzo is currently the Director of Orientation and Family Programs. She has worked at UTSA for 11 years but served in the field of Higher Education for over 23 years. Previously, Lisa has worked at St. Mary’s University, Our Lady of the Lake University and with the San Antonio Spurs. She has a Masters degree in Human Sciences with a focus in Psychology and Sociology from OLLU. One of the “best” aspects of her job is the opportunity to interact with incoming new students and their family members during UTSA orientation.

**Bio**
Brittany Pratt is currently a Development Officer for UTSA working primarily with alumni to the university. In her previous on-campus position in the Student Affairs Development Office, she was in regular contact with the UTSA Parent Council, donors to the UTSA Family Fund and members of the Family Association. She received her Bachelor’s degree in Public Relations and her Master’s degree in Interpersonal Communication from UTSA. Brittany has been in the fundraising world since 2005, with experience ranging from small, local agencies to higher education. She is a San Antonio native and is married with one daughter, Julia.
Student Development Cafe: Create Your Own Menu
Mark Munguia, Campus Recreation, UTSA

Co-Presenter
Tony Daniels, Campus Recreation, UTSA

Session Summary
As the demand for customer satisfaction grows, the need to have fully competent, consistent and confident student staff continues to be vital. Learn how being intentional with staff development has a positive impact on an organization’s ability to achieve it’s goals, while ensuring adequate preparation of tomorrow’s leaders. A comprehensive student training model based off of student development theory, inclusive excellence, and practical transferable skill instruction will be explored. Find your recipe for student success!

Bio
Originally from Corpus Christi, Texas, Mark completed his undergraduate degree in Health & Kinesiology at Texas A&M – Kingsville, while playing collegiate baseball and working in the Department of Recreational Sports. He received his master’s degree at Southwest Texas State University (now Texas State) in Exercise Science in May of 2000, along with working as a graduate assistant with the Intramural Sports program in the Department of Campus Recreation. Mark was hired in August of 2000 to become the Assistant Director of Intramural & Club Sports at Loyola Marymount University in Los Angeles and assisted with the opening of a multi-million dollar recreation center on campus. At LMU, he became active in Student Affairs with his work as a judicial officer, diversity advocate, emergency response team member and orientation facilitator. He began his tenure at UTSA in January 2004 by becoming the Assistant Director of Intramural & Club Sports. He moved into the role of Associate Director of Programs in July of 2006 and is currently serving as the Senior Associate Director of Programs, responsible for the supervision of Intramural Sports, Club Sports, Fitness & Wellness, Outdoor Pursuits and Downtown. His additional responsibilities include overseeing and managing the student development and training programs, as well as departmental goals, compliance, student travel, student learning outcomes and assessments.
Student Development Cafe: Create Your Own Menu

Bio
Tony Daniels is the Associate Director of Operations at The UTSA Campus Recreation Department. He currently oversees the Aquatics, Informal Recreation, Marketing, and Maintenance areas. Tony is an advisor to The Professional Recreation Student Organization and mentors many multicultural Greek letter organizations at UTSA. His attendance and participation at student organization functions across campus is evidence of his commitment to individual and group development.
Toy Box Leadership
Barry McKinney, Student Activities, UTSA

Session Summary
Growing up, we all played with toys. Did we ever stop to think about what our toys were teaching us? This session will allow participants to play with several of the toys that we grew up loving and process and discuss how the toys taught us important leadership lessons. Using the book, Toy Box Leadership, by Ron Hunter, Jr. and Micahel E. Waddell, we will explore several leadership lessons.

Bio
Dr. Barry S. McKinney is the Director of Student Activities at UTSA. He holds a doctorate in educational leadership. His employment at Texas A&M-Kingsville, Virginia Tech, Randolph-Macon, Texas A&M, and his International fraternity provided professional development experiences in student activities, diversity programs, student government, leadership, residence life, risk education, student organizations and fraternity/sorority life. An active member of NACA, NASPA and TACUSPA, he also volunteers in several San Antonio community organizations. Barry enjoys movies, college football and pop culture. He is a collector of over 3,000 kid’s meal toys. Barry and his wife, Jan, have two sons.
Disability and Diversity: Working with College Students with Disabilities
Dianne P. Hengst, Disability Services, UTSA

Session Summary
Institutions of higher education are communities of learning that are enriched by a wide variety of experiences and perspectives of its students, faculty and staff. Universities should be committed to building a diverse campus community to ensure that students explore their interests and learn from each other. Disability is an aspect of human experience that crosses all boundaries of race, class and gender, and it leaves a trail in all societies, everywhere. This session will explore how students with disabilities are part of the diversity on today’s campuses and how we can think creatively to solve barrier problems and be more inclusive on our campuses and in our programming.

Bio
Dr. Dianne Hengst currently serves as the Director for Disability Services at The University of Texas at San Antonio. She graduated with Master Degrees in School and Clinical Psychology and a Doctoral Degree in Clinical Psychology. Dr. Hengst has over 20 years of counseling/clinical experience ranging from public schools to community mental health centers, state psychiatric facilities and acute care psychiatric hospitals. Over the last 14 years, Dr. Hengst has worked in postsecondary education where she developed several administrative policies regarding students with disabilities. Her office provides extensive services in an effort to make sure students have equal access to all programs on campus. Dr. Hengst also consults with various school districts and other campuses throughout the State of Texas on issues related to disability law, access, inclusion and diversity.
Transgender 101: Understanding a Growing Campus Population
Ben Newhouse, Campus & Community Involvement, Trinity University

Session Summary
The transgender student population is growing on our campuses; yet, for many of us, this is a population about which we know little. Research indicates that campuses are falling short in meeting the needs of transgender students. In order to influence change for this population, education is a critical first step. This session will provide a basic overview of the transgender population, exploring current research on campus climate, identity development, and institutional support. Discussion on relevant campus issue will occur throughout.

Bio
Ben Newhouse received his B.A. in Psychology from Trinity University and his M.Ed. in College Student Personnel Administration from the University of Texas at Austin. Ben is currently pursuing a Ph.D. in Education & Human Resource Studies from Colorado State University. After working in Residential Life for seven years at Trinity and UTSA, Ben has spent the last five years in the world of Student Activities where he oversees Orientation, Parent & Family Programs, Student Programs and the University Center.
Workshop Design Encompassing Diverse Audience Learning Styles  
Kristin E. Eisenhauer, Counseling Services, Trinity University

Session Summary
This experiential workshop will introduce participants to four learning styles (Kolb, 1984). It will then teach participants a simple and effective method for designing workshops that speak to diverse audience learning styles. Participants will have the opportunity to design a workshop during this session and will leave with a menu of dynamic workshop activities (Brooks-Harris & Stock-Ward, 1999).

Bio
Dr. Kristin Eisenhauer joined Trinity University’s Counseling Services staff in 2003. In addition to providing psychological services for a wide range of student concerns including depression, anxiety, relationship issues, and academic performance, she offers expertise in panic and phobias, sexual assault, and body image/eating issues. Dr. Eisenhauer also enjoys facilitating campus workshops. She leads the Step Up! bystander intervention training team at Trinity. Dr. Eisenhauer is a graduate of Kenyon College with a B.A. in psychology. A licensed psychologist, she earned her M.A. and Ph.D. in counseling psychology from the University of Akron.
Help - I think I’m Burning Out!
(How to Prevent Compassion Fatigue and Burnout)
Tyler Archer Moran, University Center Programs, UTSA

Session Summary
Do you sometimes feel like you’re being pulled in a hundred different directions? Do you feel like you need more hours in the day? Are you surrounded by people all day but still feel all alone? Do you ever say to yourself, I can’t help everyone?!? You may be experiencing compassion fatigue or burnout. Compassion fatigue and burnout have a lot of similar symptoms to depression and care givers are afflicted the most. Come learn how to identify the symptoms and steps to preventing and treating both.

Bio
Tyler Archer Moran was born and raised in San Antonio, TX. She received her BA in History from Texas Lutheran University (TLU) in 2006 and her M.Ed. in Higher Education Administration from UTSA in 2011. She has previously worked as a Resident Assistant at TLU 2005-2006 and as an Assistant Coordinator of Student Leadership and Activities at San Antonio college 2007-2011, before joining the UTSA Student Affairs family in January 2011 as a Program Coordinator in the University Center. As a Program Coordinator, Tyler works as co-advisor to the University Center Program Council (UCPC), oversee the Roost Game Room and oversees and curates the Gallery 23.
The “Art” of Mixing and Mingling
Jennifer B. Ehlers, Undergraduate Admissions, UTSA

Session Summary
Attending conferences, or even just events, when knowing no one else, can be a bit daunting or intimidating. Attending conferences or events where you do know people but do not meet new people can limit not only the professional development opportunities, but the depth and breath of what is learned. This session will provide suggestions and/or “best practices” for meeting, mixing and mingling with “strangers”. Not only will these suggestions and/or “best practices” be discussed, but will also be “practiced”. The goal will be for the attendees to leave with the confidence to be “successful” in encountering “new people” in the future.

Bio
Graduating from Texas Lutheran College (University) with a degree in Elementary Education, Jennifer’s interest in education started at a young age and only grew stronger. She taught third grade for two years before returning to her alma mater to begin her career in College Admissions. Earning an M. Ed from University of North Texas solidified her passion for the admissions profession. She moved from Texas Lutheran to the University of Texas at San Antonio in 1997 and is quickly approaching 40 years in the profession. During her years in the profession, she has had the privilege of serving on both the ACT Texas Council and Southwestern Regional Council of the College Board. She co-chaired the Local Arrangements Committee for the 2001 NACAC National Conference, was a charter member of TACAC and later served as President of the association.
Twitter and Linked In 101: Engaging your Constituencies
Mary Kay Cooper, Alumni Relations, Trinity University

Session Summary
SA staff engage multiple groups on- and off-campus. Engaging them online is relevant and easy and allows the staff person to be many places at once. Everyone seems to know how to use Facebook, but not everyone is familiar with Twitter and Linked In. This is a beginner’s session that will familiarize SA staff on how to use each medium and provide ideas on how each can be used to ask questions, answer questions, and stay in touch with groups of people.

Bio
Mary Kay Cooper has her BA in English from Seton Hill University, her MA in religion from Wheeling Jesuit University, and her Ed.D. in Administration and Leadership from the Indiana University of Pennsylvania. She is the Director of Alumni Relations at Trinity University, a position that requires her to track down and maintain contact with thousands of students and alumni. In other words, she is a stalker. And social media makes stalking a whole lot easier.
Take a Planning and Assessment Road Trip
Kasey Neece-Fielder, Strategic Planning and Assessment, UTSA

Session Summary
Strategic planning and assessment can be overwhelming and confusing. Let’s keep it simple. In this session, we’ll look at planning and assessment concepts using the analogy of taking a road trip. Then, we’ll examine how those concepts are incorporated for the Division of Student Affairs. For staff who are not usually involved in planning and assessment efforts, this session will provide a framework to be built upon. For staff who are already involved with planning and assessment, this session will offer an opportunity to “get back to basics.” Begin a new tradition of keeping planning and assessment simple!

Bio
I have been fortunate to work in higher education for over 15 years at both public and private 4-year universities as well as community colleges, overseeing areas such as Student Leadership and Activities, Health Services, Disability Services, Counseling Services, the University Center, Recreation Sports and the First-Year Experience. Higher education is my chosen profession, and I earned an M.Ed. degree in higher education from Texas Tech University after receiving a B.S. degree in psychology from Texas Wesleyan University. I currently serve as the Director of Strategic Planning and Assessment for the Division of Student Affairs, and I feel fortunate to be a part of such an exciting time at UTSA and focusing full-time on strategic planning and assessment.
Reflective Leadership in Student Affairs
John Kaulfus, Student Life, UTSA

Co-Presenter
Jan McKinney, Student Conduct and Community Standards, UTSA

Session Summary
What does it mean to be a reflective leader in 2012? How can reflective leadership take your office or department to the next level? What reflective leadership techniques can be employed to improve the quality of your staff meetings, maximize group problem-solving, and encourage your colleagues and staff members to listen deeply and reflectively? If these questions have piqued your interest, then this is the presentation for you. Join us as we learn the basics of reflective leadership, discuss helpful techniques for employing reflective leadership in everyday student affairs practice, and discover the benefits of employing the “Adobe Mentoring Protocol” in your staff meetings and staff development sessions.

Bio
John Kaulfus serves as the Associate Dean of Students. Mr. Kaulfus came to UTSA in 2001 as the Managing Director of University Oaks and Chisholm Hall. He was hired as the Executive Director of the University Center and Student Activities in January of 2004, and in February of 2007, he transitioned to his current position. Mr. Kaulfus oversees the Office of Student Activities, the Special Events Center, the Inclusion and Community Engagement Center and the Student Leadership Center. Before coming to UTSA, Mr. Kaulfus worked as a housing professional at the University of Texas at Austin, Texas State University — San Marcos, St. Joseph’s University, and Texas State Technical College. He earned his master’s degree in Higher Education Administration from the University of Texas at Austin. Mr. Kaulfus is currently a doctoral student at UTSA in the Educational Leadership program.

Co-Presenters (continue)
Reflective Leadership in Student Affairs

Bio
Jan Wilson McKinney is an Assistant Director in Student Conduct and Community Standards at The University of Texas at San Antonio (UTSA). She holds a Bachelor of Arts in Political Science and a Master of Education from the University of South Carolina. She is currently pursuing a Doctorate in Education from UTSA. She has worked in the areas of Housing and Residence Life, Student Activities and Multicultural Programs at the University of South Carolina, University of Central Florida and Texas A&M University Corpus Christi. She currently serves as a member of the Student Affairs Education Team and is a True Colors certified facilitator.
You're Never Too Old for Play-Doh!
Ginnifer Ciè Gee, Admissions, UTSA

Session Summary
Is working in a team hard sometimes? Is relying on co-workers a pain? Is group work frustrating? Do you have a problem trusting others to do their part? Have you ever been in a meeting where a decision seems IMPOSSIBLE?! Yes? Perfect, I'll see you at this engaging, entertaining, and extremely enlightening session. We will experience decision making, teamwork, idea sharing, cooperation, patience, communication, listening, trusting others, and a wee bit of friendly competition. And yes, there will be Play-Doh.

Bio
Ciè Gee has been a part of Student Affairs since 2007. She is also a double alum from UTSA, receiving her BA in Communication in 2000 and her MA in Communication in 2009. Ciè has served on the Staff Networking Team, the HOP Committee, the Strategic Resource Planning Council, and as Chair of UTSA’s Staff Council. She participated in Leadership UTSA last year and is serving as a facilitator for the 2011-2012 course. Currently, Ciè serves as the Assistant Director of Communication for the Office of Undergraduate Admissions. She also teaches Communication courses at Northwest Vista College.