Vice President for Information Management and Technology

Legend
- 🟠 Full-time
- 🟣 Manager

Kendra Ketchum
Vice President for Information Management and Technology

Strategic Services and Support

Jenell Bramlage
Sr. Associate Vice President of Strategic Services and Support

Client Experience & Solutions

Benjamin Garcia
Asst. Vice President of Enterprise Service Management & Client Solutions

- Academic Services
- Apple Support Consulting
- Desktop Support
- Endpoint & Software Provisioning
- Enterprise Service Management
- IT Hardware & Software Management
- Service Desk & IT Call Center (Tech Café)

Digital Customer Experience

Jessica Abel Wilkinson
Director of Digital Customer Experience

- Customer Relations and Communications

Capacity Management and Strategic Planning Services

Business Operations

Bob Miller
Executive Director

- Business Service Center
- Vendor Management and ICPs
- Financial Management

Vendor Management

Marion Knost
Director, Vendor and Contract Relations

Chief Technology Officer

Nassos Galiopoulos
Chief Technology Officer, Deputy CIO & Interim Data Management Officer

Enterprise Architecture and Infrastructure Operations

Michael O'Rourke
Director, Data Center & Infrastructure Operations

- Communications Enterprise Services
- Datacenter Operations

Enterprise Application Development and Support

Jayashree Iyengar
Assoc. Vice President, Enterprise Applications and Deputy CTO

- Enterprise Applications Support and Development
- Enterprise Database Administration
- Enterprise System Programming
- Enterprise System Data Integration
- Business Information Services
- **System Enterprise Services**

Cybersecurity Operations

Brad Cooper
Assoc. Director - Cybersecurity Operations

- Security Operations Center
- Systems Security Architecture
- Threat Management

Research Computing Support Group

- Academic Research and Community Outreach
- High Performance Computer Support
- IT Research Consulting and Training
- Visualization Support

Data Management

Vacant
10109765
Data Management Officer

Platform Application Enterprise Services

Harold Meyer
UTS Resource Manager - Enterprise Collaboration Services

Infrastructure

Gilbert Cassiano
Enterprise Infrastructure Architect

VPIMT Support

Lorelei Fogel Hammargren
Chief of Staff

Technology Compliance and Community Engagement

Vanessa Kenon
Associate Vice President, Technology Compliance & Community Engagement

Audit, Compliance and Risk Services

- Internal & External Community Outreach and Collaboration
- Business Continuity and Emergency Management
- UTS Bold Careers Ambassadors and Interns

Strategic Services

Debby Eyzaguirre
Assistant Vice President of Strategic Services

Business Analysts

- Business Relationship Management
- PMO Office

UTSA
University Technology Solutions

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