Vice President for Information Management and Technology

Michael Schnabel
Vice President and Chief Information Officer

Strategic Services and Support

Jenell Bramlage
Sr. Associate Vice President of Strategic Services and Support

- **Client Experience & Solutions**
  - **Benjamin Garcia**
    Asst. Vice President of Enterprise Service Management & Client Solutions
    - Academic Services
    - Apple Support Consulting
    - Desktop Support
    - Endpoint & Software Provisioning
    - Enterprise Service Management
    - IT Hardware & Software Management
    - Service Desk & IT Call Center (Tech Café)

- **Digital Customer Experience**
  - **Jessica Abel Wilkinson**
    Director of Digital Customer Experience
    - Customer Relations and Communications

- **Capacity Management and Strategic Planning Services**

- **Business Operations**
  - **Bob Miller**
    Executive Director
    - Business Service Center
    - Vendor Management and ICPs
    - Financial Management

- **Vendor Management**
  - **Marion Knost**
    Director, Vendor and Contract Relations

Chief Technology Officer

Nassos Galiopoulos
Chief Technology Officer, Deputy CIO & Interim Data Management Officer

- **Enterprise Architecture and Infrastructure Operations**
  - **Michael O'Rourke**
    Director, Data Center & Infrastructure Operations
    - Communications Enterprise Services
    - Datacenter Operations

- **Enterprise Application Development and Support**
  - **Jayashree Iyengar**
    Assoc. Vice President, Enterprise Applications and Deputy CTO
    - Enterprise Applications Support and Development
    - Enterprise Database Administration
    - Enterprise System Programming
    - Enterprise System Data Integration
    - Business Information Services
    - System Enterprise Services

- **Cybersecurity Operations**
  - **Kari Robledo**
    Director, Cybersecurity Operations
    - Security Operations Center
    - Systems Security Architecture
    - Threat Management

- **Research Computing Support Group**
  - Academic Research and Community Outreach
    - High Performance Computer Support
    - IT Research Consulting and Training
    - Visualization Support

- **Data Management**
  - **Vacant 10109765**
    Data Management Officer

- **Platform Application Enterprise Services**
  - **Harold Meyer**
    UTS Resource Manager - Enterprise Collaboration Services

- **Infrastructure**
  - **Gilbert Cassiano**
    Enterprise Infrastructure Architect

VPIMT Support

Lorelei Fogel Hammargren
Chief of Staff

Technology Compliance and Community Engagement

Vanessa Kenon
Associate Vice President, Technology Compliance & Community Engagement

- **Audit, Compliance and Risk Services**
  - Internal & External Community Outreach and Collaboration
    - Business Continuity and Emergency Management
    - UTS Bold Careers Ambassadors and Interns

Strategic Services

Debby Eyzaguirre
Assistant Vice President of Strategic Services

- **Business Analysts**
  - Business Relationship Management
    - PMO Office

Office of Information Security

Fikret (Vinny) Sarisen
Chief Information Security Officer

- **Information Security**