

Telephone Hardware

Service charges:

Please note that there is a one-time, \$100 fee for data port activation. There is no charge to disconnect a voice or data line. Estimated fees to drop a voice or data line are available upon request via the [Tech Cafe](#).

Headsets:

Please visit these websites to order headsets from UTSA-approved vendors: Plantronics or Jabra. For accessories, see Jabra Product Catalog.

The system will make recommendations according to the phone type you are using and your needs. After you have products in mind, you can contact the vendors below for UTSA pricing. Submit a purchase order through Purchasing for the equipment.

Note: Purchasing may have other vendors that can also supply headsets to the university if you would prefer to use a different vendor.

Roy Albrecht

Globalscope Communications
Director of Marketing & Sales
(210) 321-3710 Work
(210) 321-3700 Work
(210) 884-6125 Mobile
ralbrecht@gscorp.com
7400 Blanco Rd, Suite 200
San Antonio, TX 78216
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Wayne Hachiya

T3E Company Inc
(800) 844-8068 Work
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7412 SW Beaverton-Hillsdale Hwy, Ste 210
Portland, OR 97225
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Paul Schnizler

Hello Direct
Senior Account Executive
(888) 208-0102 ext. 2289 Work
603-521-9045 Fax
pschnizler@hellodirect.com
77 Northeastern Blvd
Nashua, NH 03062
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Available Phone Types and User Guides

Please view the user guides and price for available UTSA phones.

Phone

Reference Guide

Cost



[Avaya 2410 Quick Guide](#) \$100.00

[Avaya 2410 User Guide](#)

Avaya 2410



[Avaya 2420 Quick Guide](#)

\$220.00

[Avaya 2420 User Guide](#)

Avaya 2420



[Avaya 2500 User Guide](#) \$62.00

Avaya 2500



[Avaya 9611 User Guide](#)

[Avaya 9611 Quick Guide](#) \$315.00

Avaya 9611