

Student Veterans Needs Assessment

Description: Submitted for Joe DeCristoforo at UTSA

Date Created: 3/25/2011 8:10:05 AM

Date Range: 4/21/2011 12:00:00 AM - 5/21/2011 11:59:00 PM

Total Respondents: 214

Q1. What is your current military status?

Count	Percent		
4	1.87%		Active-Duty
165	77.10%		Veteran
15	7.01%		Reservist
30	14.02%		Military family member
214	Respondents		

Q2. Please indicate which educational benefit you are receiving:

Count	Percent		
149	91.41%		GI Bill
4	2.45%		Hinson Hazelwood
10	6.13%		None
163	Respondents		

Q3. Please indicate your military family status:

Count	Percent		
6	21.43%		Spouse
22	78.57%		Child
28	Respondents		

Q4. In what branch of the military did you or your spouse serve?

Count	Percent		
56	30.77%		Air Force
57	31.32%		Army
26	14.29%		Marines
33	18.13%		Navy
4	2.20%		Coast Guard
6	3.30%		National Guard
0	0.00%		Other (please specify)
		Count	Percent
182	Respondents		

Q5. Please indicate your level of agreement with the following statements: - I feel welcomed on the UTSA campus by faculty.

Count	Percent		
107	50.95%		Strongly agree
66	31.43%		Moderately agree
29	13.81%		Neither agree nor disagree
8	3.81%		Moderately disagree
0	0.00%		Strongly disagree
0	0.00%		Not applicable
210	Respondents		

Q6. Please indicate your level of agreement with the following statements: - I feel welcomed on the UTSA campus by staff.

Count	Percent		
102	48.57%		Strongly agree
68	32.38%		Moderately agree
30	14.29%		Neither agree nor disagree
9	4.29%		Moderately disagree
0	0.00%		Strongly disagree
1	0.48%		Not applicable
210	Respondents		

Q7. Please indicate your level of agreement with the following statements: - I feel welcomed on the UTSA campus by other students.

Count	Percent		
83	39.52%		Strongly agree
80	38.10%		Moderately agree
39	18.57%		Neither agree nor disagree
6	2.86%		Moderately disagree
2	0.95%		Strongly disagree
0	0.00%		Not applicable
210	Respondents		

Q8. Please indicate your level of agreement with the following statements: - I am aware of other student veterans on campus.

Count	Percent		
79	37.62%		Strongly agree
67	31.90%		Moderately agree
25	11.90%		Neither agree nor disagree
17	8.10%		Moderately disagree
20	9.52%		Strongly disagree
2	0.95%		Not applicable
210	Respondents		

Q9. Please indicate your level of agreement with the following statements: - I am aware of other student support groups on campus.

Count	Percent		
48	22.86%		Strongly agree
61	29.05%		Moderately agree
55	26.19%		Neither agree nor disagree
20	9.52%		Moderately disagree
21	10.00%		Strongly disagree
5	2.38%		Not applicable
210	Respondents		

Q10. Please indicate your level of agreement with the following statements: - I am aware of various social and academic support groups on campus.

Count	Percent		
53	25.24%		Strongly agree
77	36.67%		Moderately agree
35	16.67%		Neither agree nor disagree
21	10.00%		Moderately disagree
19	9.05%		Strongly disagree
5	2.38%		Not applicable
210	Respondents		

Q11. Please indicate your level of agreement with the following statements: - I know where to go to get involved with student activities.

Count	Percent		
45	21.43%		Strongly agree
64	30.48%		Moderately agree
36	17.14%		Neither agree nor disagree
40	19.05%		Moderately disagree
21	10.00%		Strongly disagree
4	1.90%		Not applicable
210	Respondents		


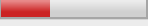
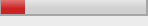
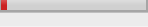
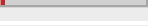
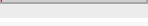
Q12. Please indicate your level of agreement with the following statements: - I know where to go to get help with my academics.

Count	Percent		
82	39.05%		Strongly agree
85	40.48%		Moderately agree
14	6.67%		Neither agree nor disagree
12	5.71%		Moderately disagree
14	6.67%		Strongly disagree
3	1.43%		Not applicable
210	Respondents		


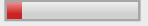
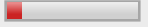
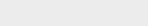
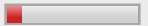
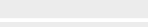
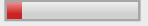
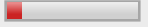
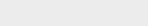
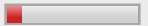
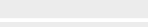
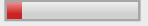
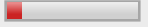
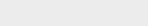
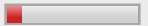
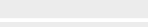
Q13. Please indicate your level of agreement with the following statements: - I am aware of the services and programs available to student veterans.

Count	Percent		
39	18.57%		Strongly agree
64	30.48%		Moderately agree
32	15.24%		Neither agree nor disagree
39	18.57%		Moderately disagree
31	14.76%		Strongly disagree
5	2.38%		Not applicable
210	Respondents		


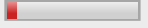
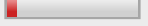
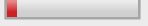
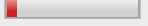
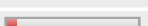
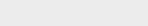
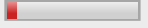
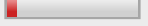
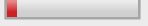
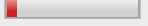
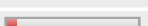
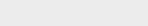
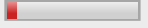
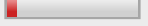
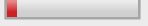
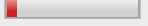
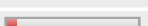
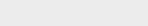
Q14. Please indicate your level of agreement with the following statements: - I feel UTSA was a good choice for me.

Count	Percent		
89	42.38%		Strongly agree
71	33.81%		Moderately agree
35	16.67%		Neither agree nor disagree
9	4.29%		Moderately disagree
5	2.38%		Strongly disagree
1	0.48%		Not applicable
210 Respondents			

Q15. Please explain why you do not feel welcomed on the UTSA campus by faculty:

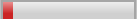


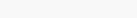
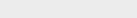
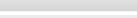
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<table border="1"> <thead> <tr> <th>Count</th> <th>Percent</th> <th></th> <th></th> </tr> </thead> <tbody> <tr> <td>1</td> <td>20.00%</td> <td></td> <td>I feel we are just a number yet many of us are older and more mature. They really do not seem to care, they just want to do their job and go.</td> </tr> <tr> <td>1</td> <td>20.00%</td> <td></td> <td>I get treated like a naive 18yr old. I ask questions to certain teachers and they do not listen at all to what I am asking and answer my questions as if I am asking the same question that every one else asks them, but just wording it different. I feel so under appreciated by some teachers that just dismiss me as if I'm looking for a handout. They might as well say Run along little boy and go play with your toys.</td> </tr> <tr> <td>1</td> <td>20.00%</td> <td></td> <td>Some are rude and, I guess, think all students are 18 years old so they treat students like children. Just because we're students doesn't make them better than us. Same goes to staff. (whatever the difference)</td> </tr> <tr> <td>1</td> <td>20.00%</td> <td></td> <td>Some teachers are not user friendly towards anyone, and when I first transfered in to UTSA I was treated rudely by a receptionists, who said she was a military spouse!!!</td> </tr> <tr> <td>1</td> <td>20.00%</td> <td></td> <td>there are times when I felt that faculty did not appreciate life experiences of a service member compared to the complacent 18 yr old lambs in the core classes.</td> </tr> </tbody> </table>				Count	Percent			1	20.00%		I feel we are just a number yet many of us are older and more mature. They really do not seem to care, they just want to do their job and go.	1	20.00%		I get treated like a naive 18yr old. I ask questions to certain teachers and they do not listen at all to what I am asking and answer my questions as if I am asking the same question that every one else asks them, but just wording it different. I feel so under appreciated by some teachers that just dismiss me as if I'm looking for a handout. They might as well say Run along little boy and go play with your toys.	1	20.00%		Some are rude and, I guess, think all students are 18 years old so they treat students like children. Just because we're students doesn't make them better than us. Same goes to staff. (whatever the difference)	1	20.00%		Some teachers are not user friendly towards anyone, and when I first transfered in to UTSA I was treated rudely by a receptionists, who said she was a military spouse!!!	1	20.00%		there are times when I felt that faculty did not appreciate life experiences of a service member compared to the complacent 18 yr old lambs in the core classes.
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5 Respondents																											

Q16. Please explain why you do not feel welcomed on the UTSA campus by staff:

Count	Percent																														
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6 Respondents																															

Q17. Please explain why you do not feel welcomed on the UTSA campus by other students:


Count	Percent										
6	100.00%										
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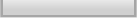
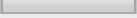


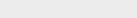
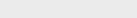

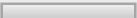

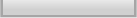
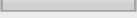
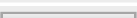


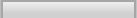
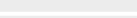

1	16.67%		I am not sure why that is. I don't know why there is an air of superiority within certain groups. But i don't feel that it's the school's fault. I think that it's because of how the students were raised at home.
1	16.67%		It is difficult to assimilate, most students are local and many started college right after high school. Age, maturity, and overall life experiences are far different from most veteran's opposed to most students. I find myself and other veteran's associate more with the faculty/staff as there is more stimulating conversation.
1	16.67%		older student in a teenager environment
1	16.67%		This one isn't a big deal, but everyone is there to do their own thing and that is that.
1	16.67%		Vets are intimidating. They know we are smarter.
1	16.67%		When trying to get information about classes most students act as if they are still in high school and do not provide info on notes or help unless your from their circle of friends. Found most are too selve involved

6 Respondents

Q18. Please explain why you are not aware of other student veterans on campus:

Count Percent

19 100.00% 

Count	Percent		
1	5.26%		Don't have time, don't care
1	5.26%		Haven't met any.
1	5.26%		How am I to know who they are unless I go up to every student I meet and ask?
1	5.26%		how can I answer this question? Why am I not aware of other student veterans on campus? How would i know?
1	5.26%		How would I know if someone was a vet? They don't wear uniforms.
1	5.26%		I don't spend a lot of time on campus to get familiar with them. I still feel different then other veterans and I can't seem to connect with them when I do meet them. I was a Ranger in the special operations community when I was in the Army and I think that makes it difficult for me to connect. I just want to be normal here and other veterans want to talk about the military it seems like and ask me questions.
1	5.26%		I have no contact with said veterans
1	5.26%		I havent met any
1	5.26%		no programs to bring vets together
1	5.26%		not unless they are identified in a smaller or interactive class
1	5.26%		Other than the people I see in the VA office, there is no way for me to tell who is a veteran and who is not.
1	5.26%		Other than their backpacks, they may be just cadets
1	5.26%		There are no other student veterans in my cohort
1	5.26%		There is no set place for all veterans to go and hang out and socialize.
1	5.26%		There isnt any socials to find out whom other veterans are, unless they are attending same classes as I am...At this point I know 3.
1	5.26%		Unless you ask, you really don't know who is a veteran or not?
1	5.26%		Until the SVA group, there wasn't a regular meeting place for vets to help each other.
1	5.26%		Was never offered info or literature on services offered
1	5.26%		We don't label ourselves as veterans, we go on with daily tasks as typical students would; we don't stand out from everybody else.

19 Respondents

Q19. Please explain why you are not aware of other student support groups on campus:

Count Percent

26 100.00% 

Count	Percent	
1	3.85%	<input type="checkbox"/> as a transfer student...alot of the orientation to the school was not given...went directly to the Business school
1	3.85%	<input type="checkbox"/> Because they all seem fraternity and sorority connected and I can't afford to participate in such organizations. Besides at 36 yrs old vet what is some wet behind the ears little 18-21yr old going to know about the world that I haven't seen up close and personal.
1	3.85%	<input type="checkbox"/> Have not had the desire to search out others for support
1	3.85%	<input type="checkbox"/> Have not really noticed where to go for these activities.
1	3.85%	<input type="checkbox"/> Haven't heard of any.
1	3.85%	<input type="checkbox"/> How am I to know what they are unless I go up to every student I meet and ask?
1	3.85%	<input type="checkbox"/> how can I answer this question?
1	3.85%	<input type="checkbox"/> I don't look into support groups.
1	3.85%	<input type="checkbox"/> I don't pay attention to these support groups because I am not on campus much. When I do hear about one it doesnt apply to me.
1	3.85%	<input type="checkbox"/> I dont see postings
1	3.85%	<input type="checkbox"/> I had other priorities that prohibited me from looking for or at support groups. They weren't as visible as greek frats & sororities
1	3.85%	<input type="checkbox"/> I have not been informed about any support groups by fellow students, faculty, or staff
1	3.85%	<input type="checkbox"/> I just do not know about them.
1	3.85%	<input type="checkbox"/> I mainly see a lot of groups for fraternity's and such outside of the HSS building. I'm only usually aware when passing through the University center building.
1	3.85%	<input type="checkbox"/> I was just never made aware of any
1	3.85%	<input type="checkbox"/> i'm a graduate student, so i don't interact with many others and I'm only on campus for class or study groups
1	3.85%	<input type="checkbox"/> Lack of communication
1	3.85%	<input type="checkbox"/> Maybe I'm just not paying attention
1	3.85%	<input type="checkbox"/> Needs more publicity.
1	3.85%	<input type="checkbox"/> Never really told where to seek them
1	3.85%	<input type="checkbox"/> Only on campus during graduate classes
1	3.85%	<input type="checkbox"/> Random info & bulletins everywhere. No 'known' centralized location.
1	3.85%	<input type="checkbox"/> They're not advertised to me.
1	3.85%	<input type="checkbox"/> This is my first time at a University so I just figure the staff or the veterans staff would just voluntarily tell you what programs are available.
1	3.85%	<input type="checkbox"/> What support groups?
1	3.85%	<input type="checkbox"/> Work and at home committments

26 Respondents

Q20. Please list the student support groups you are aware of:

Count Percent

51 100.00%

Count	Percent	
1	1.96%	<input type="checkbox"/> ? Not that I've researched much
1	1.96%	<input type="checkbox"/> All the ones that email me.
1	1.96%	<input type="checkbox"/> alumni association, veterans association, GSA
1	1.96%	<input type="checkbox"/> CAB Veterans Service Office SGA
1	1.96%	<input type="checkbox"/> Campus Rec Center, Thomas Rivera Center, Math Center, Student Government
1	1.96%	<input type="checkbox"/> can't remember the names...just know about the group that meets for veterans
1	1.96%	<input type="checkbox"/> career center

1	1.96%	<input type="text"/>	Computer Security Association, College Republicans, Students for Liberty I was a member of the student veteran organization until they took a stance to support a partisan political organization (VoteVets.org: http://www.youtube.com/watch?v=EsMumUEPMCY). I attempted to engage in a civil and non-partisan discussion questioning the promotion of partisan issues in a non-partisan veterans organization (asking that they at least mention that the organization is partisan in their promotions), and my posts and e-mails were deleted. I was told that it is not allowed to discuss partisan political issues, while the group's leadership had decided to take a stance on some, defend the position and remove dissenting opinions. Since then I have not associated with the UTSA student veteran organization, nor will I until the leadership is changed and they take a stand to be completely non-partisan. Veterans come in all colors and I disagree with the idea of a non-partisan organization using membership funds to support partisan issues.
1	1.96%	<input type="text"/>	Counseling, Q-lab (TRC), Library, Writing Program
1	1.96%	<input type="text"/>	disability services?
1	1.96%	<input type="text"/>	Don't really know of any. But I haven't looked.
1	1.96%	<input type="text"/>	Financial aid,
1	1.96%	<input type="text"/>	For veteran's there is a group student veteran associate. Other then that there are frats/sororities, student govt, clubs...
1	1.96%	<input type="text"/>	Green Society Beso
1	1.96%	<input type="text"/>	Health Services
1	1.96%	<input type="text"/>	HSA
1	1.96%	<input type="text"/>	I am not aware of any student support groups.
1	1.96%	<input type="text"/>	I am only "aware" of their existance, but not what groups they are.
1	1.96%	<input type="text"/>	I have utilized my academic adviser and career services.
1	1.96%	<input type="text"/>	I know there are some but can't think of the names right now
1	1.96%	<input type="text"/>	I see the signs but don't pay much attention. They flit in and out of my mind.
1	1.96%	<input type="text"/>	I'm aware there are support groups in general. I don't know where to find out about them.
1	1.96%	<input type="text"/>	Igbt, rd4l
1	1.96%	<input type="text"/>	n/a
1	1.96%	<input type="text"/>	none.
1	1.96%	<input type="text"/>	Nothing specific
1	1.96%	<input type="text"/>	q lab, math lab, the si sessions
1	1.96%	<input type="text"/>	Qlab, tutoring services,
1	1.96%	<input type="text"/>	SHADES
1	1.96%	<input type="text"/>	SI
1	1.96%	<input type="text"/>	Student Affairs
1	1.96%	<input type="text"/>	Student Veterans Assc., Pre-Med Society, Student Health Organization
2	3.92%	<input type="text"/>	Student Veterans Association
1	1.96%	<input type="text"/>	Student veterans group from the poster put up all over campus
1	1.96%	<input type="text"/>	Student Veterans, CSPD, Studnet Services, Rowdy Jobs,
1	1.96%	<input type="text"/>	Supplemental InstructionI, Tomas River Ctr
2	3.92%	<input type="text"/>	SVA
1	1.96%	<input type="text"/>	SVA, ICE, GLBTQ, Graduate Initiative Office, Vet Certification Office
1	1.96%	<input type="text"/>	SVO
1	1.96%	<input type="text"/>	The SVA
1	1.96%	<input type="text"/>	Thomas Rivera Center Veteran Certification Office
1	1.96%	<input type="text"/>	tutoring help
1	1.96%	<input type="text"/>	Tutoring, counseling, job assistance
1	1.96%	<input type="text"/>	Utsa holds SI sessions for many classes.
1	1.96%	<input type="text"/>	UTSA student association, religious associations, UTSA student veterans' association,

1	1.96%	<input type="checkbox"/>	Veterans Affairs Office, VA Counselors, VA Student Council
1	1.96%	<input type="checkbox"/>	VETS/FRATS...etc
1	1.96%	<input type="checkbox"/>	Writing Center, Thomas R., counseling, Career Development Center
1	1.96%	<input type="checkbox"/>	Writing lab
51 Respondents			

Q21. Please explain why you are not aware of various social and academic support groups on campus:

Count	Percent		
22	100.00%	<input checked="" type="checkbox"/>	
Count	Percent		
1	4.55%	<input type="checkbox"/>	A matter of choice, I am 36 and need no social aspect of my life filled by the university.
1	4.55%	<input type="checkbox"/>	advertising
1	4.55%	<input type="checkbox"/>	Because they all seem fraternity and sorority connected and I can't afford to participate in such organizations. Besides at 36 yrs old vet what is some wet behind the ears little 18-21yr old going to know about the world that I haven't seen up close and personal.
1	4.55%	<input type="checkbox"/>	Haven't seen any.
1	4.55%	<input type="checkbox"/>	how can I answer this question?
1	4.55%	<input type="checkbox"/>	I am not on campus much.
1	4.55%	<input type="checkbox"/>	I guess I have not really looked around or asked. In other words, they are sent out to students in surveys such as these.
1	4.55%	<input type="checkbox"/>	I have chosen not to seek them in the past because I haven't felt the need.
1	4.55%	<input type="checkbox"/>	I have not seen any information about academic and support groups on campus.
1	4.55%	<input type="checkbox"/>	I have yet to see any information by mail, students, or staff.
1	4.55%	<input type="checkbox"/>	I just do not know about them.
1	4.55%	<input type="checkbox"/>	I see mostly postings for those in sororities or fraternities
1	4.55%	<input type="checkbox"/>	I was not voluntarily took so if I need to know of academic support groups I have to ask, but then who do I ask.
1	4.55%	<input type="checkbox"/>	I work 40-50 hours per week and I have a family at home and I am a full time student taking up to 5 courses at a time. No real time to try and socialize with a bunch of younger students that have no clue of what I have had to go through.
1	4.55%	<input type="checkbox"/>	I'm aware of and am part of many student organizations but none that cater to veterans exclusively
1	4.55%	<input type="checkbox"/>	Needs more publicity.
1	4.55%	<input type="checkbox"/>	Not much announcement or advertising
1	4.55%	<input type="checkbox"/>	Only on campus during graduate classes
1	4.55%	<input type="checkbox"/>	same as above
1	4.55%	<input type="checkbox"/>	Same as above
1	4.55%	<input type="checkbox"/>	see # 16
1	4.55%	<input type="checkbox"/>	They're not advertised to me.
22 Respondents			

Q22. Please list the various social and academic support groups you are aware of:

Count	Percent		
61	100.00%	<input checked="" type="checkbox"/>	
Count	Percent		
1	1.64%	<input type="checkbox"/>	Hispanic student's association, Muslim students association, Indian student association, fraternities, Christian students' association,
1	1.64%	<input type="checkbox"/>	?
		<input type="checkbox"/>	

1	1.64%		a sorority I can't remeber the exact nam
1	1.64%		All the ones that email me
1	1.64%		Alpha Chi
1	1.64%		Alpha Phi Omega. Pre-med society
1	1.64%		American Red Cross Campus Club, Honor Societies, Student Health Organization
1	1.64%		Atheists Agenda, LGBT, Student Democrats, Students United for Israel, Green Society, Swordplay UTSA, the Anime fanclub one (I don't remember what they call themselves), I've seen posters for a UTSA motorcycle club, ... that's all I can think of right now.
1	1.64%		BSC, CSPD, Rowdy Jobs, UC,
1	1.64%		Campus Rec Center, Thomas Rivera Center, Math Center, Student Government
1	1.64%		clubs, fraternity, sorority, campus rec
1	1.64%		Computer technology, writers workshop, distance learning, graduate counseling
1	1.64%		Counseling, Q-lab (TRC), Library, Writing Program, Eta Kappa Nu, Tau Beta Pi
1	1.64%		Counseling, si
1	1.64%		fraternities and sorority
1	1.64%		Frats & sororities, supplemental instruction
1	1.64%		Freshman Advising Career Couseling
1	1.64%		gems, alps
1	1.64%		Geography club
1	1.64%		Grad Student Friday Socials
1	1.64%		Graduate Student Assoc
1	1.64%		Greek Life, Student Veterans Association, TRC, Writing Center
1	1.64%		GSA, film clubs, sports clubs, tutoring, Tomas Riveras, writing tutor
1	1.64%		HSA, Writing Center, Librarians,
1	1.64%		I am aware of the student veterans association and I am a member of Phi Alpha Delta pre-law fraternity.
1	1.64%		I am only "aware" of their existance, but not what groups they are.
1	1.64%		I would have to say the student Math Lab.
1	1.64%		In the Fall semester I rushed for inclusion in Alpha Kappa Psi, a highly respected, co-ed business-oriented Fraternity. Due to memory deficits caused by three strokes, and successive strokes/seizures, I was unable to memorize the material necessary to complete the rush process. Otherwise, I know other fraternities exist and groups exist. - The social fraternities aren't appealing. I'm too old, and my wife is too inflexible, to participate in Spring Break. 8^) - The non-business related professional fraternities aren't a good fit, either. - I know other groups exist, but I'm not really aware of their goals/activities. - Many events occur on campus that aren't well advertised. Perhaps it's because I'm not in the young crowd flow, or do not live on campus, where such things are discussed. Not sure how to 'correct' this perceived deficiency.
1	1.64%		Lamda Alpha, Writing Center, Thomas R., Career Development, others
1	1.64%		Math and English Lab Tutors
1	1.64%		MBA Association
1	1.64%		Mental Health Counseling Disability Services Office
1	1.64%		n/a
1	1.64%		Nothing specific
1	1.64%		qlab, math tutoring center in the MS
1	1.64%		Same as above
1	1.64%		Same as above.
1	1.64%		SI sessions
1	1.64%		SI, Q-lab, professors, and other students.
1	1.64%		SI, Writing Center, Coahing, testing for learning disabilities.

1	1.64%	<input type="text"/>	sororities, fraternities, SI, tutoring
1	1.64%	<input type="text"/>	Student Computing Services, UTSA Library, University Career Center, Writing Center
1	1.64%	<input type="text"/>	Student Veterans Association at UTSA, Student Veterans of America
1	1.64%	<input type="text"/>	Student Veteran Association, Q-lab
1	1.64%	<input type="text"/>	student veterans assoc
1	1.64%	<input type="text"/>	Student Veterans Association UTSA Veterans Certification Office
1	1.64%	<input type="text"/>	SVA
1	1.64%	<input type="text"/>	The only groups I know if they are considered groups are my Professors office hours and TA office hours
1	1.64%	<input type="text"/>	The Tomas something or other center, libraries, professor, online for grad students has a list of resources on blackboard
1	1.64%	<input type="text"/>	The Writing Center, Thomas Rivera Center, Alpha Chi, Omicron Delta Kappa, UTSA Alumni Association
1	1.64%	<input type="text"/>	Tomas Rivera center
1	1.64%	<input type="text"/>	tomas Riverea tutoring
1	1.64%	<input type="text"/>	TRC, Q-lab
1	1.64%	<input type="text"/>	Tutor center in JPL, and writing center in HSS
1	1.64%	<input type="text"/>	tutoring services, academic advising, campus recreation
1	1.64%	<input type="text"/>	Various types of academic groups for researching, writing, and etc.
1	1.64%	<input type="text"/>	Veterans Group Tomas Rivera Study Center
1	1.64%	<input type="text"/>	VETS/FRATS
1	1.64%	<input type="text"/>	Writing center
1	1.64%	<input type="text"/>	Writing Center and Tutoring services at the library, and SI students.
1	1.64%	<input type="text"/>	Writing Center Graduate Student Association Student Veteran Association

61 Respondents

Q23. Please explain why you do not know where to go to get involved with student activities:

Count Percent

36 100.00% 


Count	Percent		
1	2.78%	<input type="text"/>	advertising
1	2.78%	<input type="text"/>	Am sorry I was wrong about this question because I constantly receive e-mail informing me about student activities going on, which I think is awesome.
1	2.78%	<input type="text"/>	Have not checked into it thoroughly
1	2.78%	<input type="text"/>	havn't taken the time
1	2.78%	<input type="text"/>	how can I answer this question?
1	2.78%	<input type="text"/>	I am not on campus much and I do not have the time to get involved so I dont even look at the options.
1	2.78%	<input type="text"/>	I am sure the information is on line; however, I don't have the time to search for it. If it was posted in area where it was noticed maybe I would see it.
1	2.78%	<input type="text"/>	I don't have extra time for "activities" other than attending classes and doing homework therefore, I don't know where to go to get involved.
1	2.78%	<input type="text"/>	I don't know
1	2.78%	<input type="text"/>	I feel that its not broadcasted enough.
1	2.78%	<input type="text"/>	I go to school at night and am not really aware of campus life.
1	2.78%	<input type="text"/>	I guess, I just haven't walked around campus looking for ways to get involved
1	2.78%	<input type="text"/>	I have not tried to get involved with student activities.
1	2.78%	<input type="text"/>	I just do not know about them.

1	2.78%	<input type="text"/>	I just dont. Will I even have time is the question.
1	2.78%	<input type="text"/>	I live off campus
1	2.78%	<input type="text"/>	I occasionally receive emails about events, but I usually do not attend day classes and don't know which or where the places are that they are held in.
1	2.78%	<input type="text"/>	I read the signs but haven't had the time to actually go and fulfill my curiosity.
1	2.78%	<input type="text"/>	i really dont have time to get involved with student activities because I have a family i need to support
1	2.78%	<input type="text"/>	I suppose I could do things with the 18 year olds, however I am 42 and I am not interested in babysitting.
1	2.78%	<input type="text"/>	I was not ever made aware. Any groups or activities I wanted to be a part of so far are the result of a chance meeting of an officer of a group or a flyer found on a bulletin board.
1	2.78%	<input type="text"/>	I'm aware of student activities but none that are veteran run or sponsored
1	2.78%	<input type="text"/>	I've been trying to join sororities, but I can't get to the ones i'm interested in. As far as other groups I don't see advertisement or hear people talking about them
1	2.78%	<input type="text"/>	I've never been approached by any groups and I rarely see any flyers or advertisements for the these groups.
1	2.78%	<input type="text"/>	It has not been explained to me and I have not looked.
1	2.78%	<input type="text"/>	It is of no importance to me. My wife, child, home and friends have a monopoly on what little free time I have after satisfying my academic requirements.
1	2.78%	<input type="text"/>	It seems they are pretty much geared for younger students. When they have booths older students who walk by are ignored
1	2.78%	<input type="text"/>	It wasn't as widely advertised as other items
1	2.78%	<input type="text"/>	Mostly my own disinterest in getting involved to be honest. This is mostly due to working while going to school. As a criticism of UTSA though, I get SO many emails regarding from the instituon on every topic I've resigned to regarding mass UTSA emails as of little value and hardly read them start to finish. It might help to use 'target marketing'-type techniques rather than send everyone everything.
1	2.78%	<input type="text"/>	never asked
1	2.78%	<input type="text"/>	Never bothered to look
1	2.78%	<input type="text"/>	Not enough information on them
1	2.78%	<input type="text"/>	see # 16
1	2.78%	<input type="text"/>	The only student activities advertisements I have seen were for the fraternities/surorities.
1	2.78%	<input type="text"/>	They're not advertised to me.
1	2.78%	<input type="text"/>	This is my first semester and i have not been properly told of all the resources this universities has. In the future im sure i will get to know the campus better, however my other university had a much better environment in regards to helping its engineering students succeed such as nightly tutoring table for engineering majors and an onsite Learning Center with personal tutors for hire to help with engineering and other courses.

36 Respondents

Q24. Please explain why you do not know where to go to get help with your academics:

Count Percent

15 100.00% 

Count Percent


1	6.67%	<input type="text"/>	Because I'm new
1	6.67%	<input type="text"/>	Have not really help so have not explored this option. Have seen no adverstising about it. At Northwest Vista they posts sign about the various tutoring labs
1	6.67%	<input type="text"/>	how can I answer this question?
1	6.67%	<input type="text"/>	I have put more effort into studying ensuring that I don't have to try to find out where to get help.
1	6.67%	<input type="text"/>	I just do not know about them.
1	6.67%	<input type="text"/>	I tried the tutoring lab but sometimes it seems crowded or as if the tutors are focused on other things.

1	6.67%	<input type="text"/>	I've only heard of some writing center. Other than that, I could ask the professor if I needed assistance.
1	6.67%	<input type="text"/>	If there is veteran specific assistance available it has never been made know to me.
1	6.67%	<input type="text"/>	It has not been explained to me and I have not looked.
1	6.67%	<input type="text"/>	It is not placed in places where students usually go and socialize. It's not marketed enough.
1	6.67%	<input type="text"/>	no help here.
1	6.67%	<input type="text"/>	Some of my questions are very specific to my major and many resource centers on campus handle broad academic issues, questions, or concerns.
1	6.67%	<input type="text"/>	There is no information about what kind of help is available. While all teachers are required to state the whole bit about disability services, I know personally when I did go in to seek advice from the downtown campus office, I didn't feel well served.
1	6.67%	<input type="text"/>	They're not advertised to me.
1	6.67%	<input type="text"/>	When I was admitted to UTSA as a junior I suppose they assume I knew where everything was at but I don't I was at a community college before and instructors there constantly update you on information about where to go for certain events or if we need help or if you have question so I knew where everything was at but here at UTSA the campus is huge and instructors don't tell you about any type of help not even the veteran representatives.

15 Respondents

Q25. Please explain why you are not aware of the services and programs available to student veterans:

Count Percent

45 100.00% 

Count	Percent		
1	2.22%	<input type="text"/>	Again, I don't have the time to investigate this type of stuff because I work full time, go to school more than half time, have two kids and a husband and house to take care of.
1	2.22%	<input type="text"/>	Because the VA center at UTSA downtown or 1604 doesn't promote it. Plus I never see flyers' for it in any of the boards at both locations.
1	2.22%	<input type="text"/>	Don't think they apply to me,
1	2.22%	<input type="text"/>	Extra help for vets, beyond the va? Kewl where.
1	2.22%	<input type="text"/>	Haven't looked into them.
1	2.22%	<input type="text"/>	Honestly havent heard much about them in truth. All I really know about is the VA office and I only drop by if I really have any issues that I cant handle.
1	2.22%	<input type="text"/>	How am I to know what are unless I go up to every student, staffer, and faculty member I meet and ask?
1	2.22%	<input type="text"/>	how can I answer this question?
1	2.22%	<input type="text"/>	I am only aware of the certification office and the sva group for veteran services and programs.
1	2.22%	<input type="text"/>	I do not spend much time on campus and would not know where to start looking for that kind of information.
1	2.22%	<input type="text"/>	I don't know, the best explanation I can come up with is in the past it was not easily accessible and I don't recall receiving any e-mails informing of the services and programs available. I do receive e-mails to take survey's like this and if there are changes to the G.I. Bill.
1	2.22%	<input type="text"/>	I dont know where to find this information
1	2.22%	<input type="text"/>	I guess I just haven't know to look for them.
1	2.22%	<input type="text"/>	I have never heard of other programs for Student vets other than GI Bill or Chap. 33
1	2.22%	<input type="text"/>	I have not been made aware of any other program available to me as a veteran other than the GI Bill.
1	2.22%	<input type="text"/>	I have not heard of any
1	2.22%	<input type="text"/>	I haven't looked and nobody has provided me with any information on it.
1	2.22%	<input type="text"/>	I just do not know about them.
1	2.22%	<input type="text"/>	I know some of the sercives, but not all. I guess I never asked about them
1	2.22%	<input type="text"/>	i only have the contact info for applying for GI benefits

1	2.22%	<input type="text"/>	I only know of a few services. I have talked with other veterans about other services available on campus, and I only learned about the parking service. I have gone on the link , but the information is confusing. Perhaps the services should be explained in detail so veterans will know exactly what is out there.
1	2.22%	<input type="text"/>	I thought if there was something available then it would be given to me like it was in the military. A little packet with the services available and numbers or room numbers to contact or go to. I havent seen anything like that and anytime I do see veteran services it involves education so I assume thats all the helpful programs out there.
1	2.22%	<input type="text"/>	It has not been explained to me and I have not looked.
1	2.22%	<input type="text"/>	It's reasonable to believe services and programs are available that I'm not aware of. I can correct this situation by dropping in occasionally. In 'return' an easy to read, spiral bound listing of available services could be available. IMO, this should be enough to announce "Is This for You?", without too many nitty, gritty details going on for multiple pages. If student veterans need more information, a website (up to date!) could be listed, and/or tri-folds, etc. available for those nitty, gritty details. As it is, with so many tri-folds, fliers, etc., competing for our attention, it's easy to miss-out on valuable opportunities.
1	2.22%	<input type="text"/>	just not aware of any
1	2.22%	<input type="text"/>	Lack of information, communication or perhaps involvement from veteran community.
1	2.22%	<input type="text"/>	My VA office bever notified me of such
1	2.22%	<input type="text"/>	never asked
1	2.22%	<input type="text"/>	Never really told where to seek them
1	2.22%	<input type="text"/>	No annoucement, emails, or advertising.
1	2.22%	<input type="text"/>	No one has explained them to me. Of course, I havent asked.
1	2.22%	<input type="text"/>	Now that the VA office is better located and better equiped to service customers ...the system may become better
1	2.22%	<input type="text"/>	Sam as above answer
1	2.22%	<input type="text"/>	The GI bill is not even clear, let alone other programs
1	2.22%	<input type="text"/>	The veteran students that I've encountered don't really know of these services, but we've heard about them. So we are "aware" that some services may exist.
1	2.22%	<input type="text"/>	The veterans office at the campus just say they are there to get our paper work to submit to the VA that's all nothing beyond that or what else they provide or that they offer any other types of help or programs.
1	2.22%	<input type="text"/>	There are none advertised regularly
1	2.22%	<input type="text"/>	There is no visible presence for filling veterans' needs. The SVA attempts to fill this void, yet a group of students can only do so much. The university needs to treat veterans like any other minority group and come to them with the resources, rather than making the veteran guess at what is available.
1	2.22%	<input type="text"/>	there's not a whole of support for night students with the veteran affairs office. they close at 5pm and i have to leave work early just to go see them if need be. also, anytime they decide to hold any kind of veteran meetings, it's during the day.
1	2.22%	<input type="text"/>	They're not advertised to me.
1	2.22%	<input type="text"/>	Unless i do the research my myself i only hear about facts or programs threw word of mouth through other veterans.
1	2.22%	<input type="text"/>	Very confusing answers or 'get back to us later' answers.
1	2.22%	<input type="text"/>	Was not notified there was any. Typical visit with the VA on campus is they are going to do things their way regardless of your personal stressing of getting forms submitted for tuition to be paid, or personal living allowances to come in. Instead the student has to be placed on a do not drop list, personal finances have to be shifted because this "dependable" income can no longer be depended on. When speaking to the VA on campus about it, the staff smiles and says this is the way they are going to do it and the student has to simply deal with.
1	2.22%	<input type="text"/>	What services? What programs?
1	2.22%	<input type="text"/>	Where are they? Until the sva group I felt that vets weren't welcome & not advertised at all until a few years ago

45 Respondents

Q26. Please list the services and programs available to student veterans that you are aware of:

Count	Percent
-------	---------



Count	Percent	
1	2.08%	All the ones that email me
1	2.08%	Assistance from the certification office
1	2.08%	Careers Office to help us with resumes and jobs.
1	2.08%	Chapter 31
1	2.08%	counseling
1	2.08%	Disability Services Offices, Volunteer Note takers
1	2.08%	Financial aid and the VA office
1	2.08%	fiscal, enrollment, veteran affairs office
1	2.08%	G.I. Bill, Hazelwood, Student DisAbility Services, Health Services
1	2.08%	GI Bill
1	2.08%	GI Bill Benefits
1	2.08%	GI Bill, Hazelwood, Post 9/11 GI Bill
1	2.08%	GI-BILL AND HAZELWOOD ACT
1	2.08%	Go bill
1	2.08%	Graduate services, classes, and professional development seminars
1	2.08%	Hinton-Hazelwood Gi Bill
1	2.08%	I am aware of the UTSA VA office. They have been extremely helpful and professional.
1	2.08%	I know about the politically partisan student veteran organization I am not interested in - the VA office I have been to regularly. Other than that I don't really know. While I do like to know other vets, military and ROTC on campus, I don't personally have any need for anything special. I would love to help transitioning vets new to UTSA or disabled vets around campus, but I cannot associate with a partisan organization that works against my interests.
1	2.08%	I know that the VA office at UTSA can provide information, I can get information online, and go to the Frank Tejada Outpatient Clinic.
1	2.08%	I'm pretty up to speed on all programs within the university
1	2.08%	in state tution, writing lab, finnacial Aid support
1	2.08%	n/a
1	2.08%	na
1	2.08%	none that i am aware of
1	2.08%	On campus just what is available to all students.
1	2.08%	Post 911 GI Bill
1	2.08%	Scholarships GI Bill FASFA Child Care
1	2.08%	Student Veteran Organization, VFW, American Legion
1	2.08%	Student Veterans Office, Student Veterans Association, Rowdy Jobs, Career Center,
1	2.08%	The help that the veterans office at the downtown campus gives in the Frio st building
1	2.08%	the VA office
1	2.08%	The Va office on Campus.
1	2.08%	Tomas Rivera
1	2.08%	Toutoring
1	2.08%	UTSA VA certification office (tuition, books, materials, records, etc.), parking services
1	2.08%	UTSA Veterans Certification Office
1	2.08%	VA GI Bill, Hazelwood, VA reps
1	2.08%	VA office here at UTSA has been very helpful in guiding me in academic issues
1	2.08%	VA office on campus

1	2.08%		Vet office can help me locate what I need
1	2.08%		Veteran affairs office
1	2.08%		Veteran's Certification Office
1	2.08%		Veterans Association office
1	2.08%		veterans certification, sva, disability services, tutoring, etc....
1	2.08%		Veterans Group Veteran Office used to be periodic veteran support personnel who visited campus but haven't seen that lately
1	2.08%		VETS/FRATS
1	2.08%		When I have doubts or need information about services, I go to veteran's office at Downtown campus.
1	2.08%		Writing improvement resources Computer Lab

48 Respondents

Q27. Please explain why you do not feel UTSA was a good choice for you:

Count	Percent
7	100.00%

Count	Percent	
1	14.29%	If I was 18-25 I suppose this university would be a good choice. I have more life experience than most of my professors...
1	14.29%	My studies at UTSA have been in classes where the instructors failed to involve the students in the learning process and made a poor presentation of the course curriculum. As a result, I feel my education at UTSA was lacking.
1	14.29%	not as friendly as an environment as I would have hoped compared to northwest vista
1	14.29%	overrated. ONLY reason why I am attending is because it is paid for already (gi bill). Other than that, I would attend any online university.
1	14.29%	There are other University closer to home that would have been a better choice for me. Only because of location, UTSA is an excellent university but it is a long drive from home.
1	14.29%	This school, the way it is ran and organized is by far the worst I have been to. They seem to care less about it's students needs and more about the schools fiscal wants. I really despise this school.
1	14.29%	Too much bureaucracy and red tape. I do not need the stress of doing everyone's job for them while i try to attend class. Not a good place for students who wish to concentrate on school work only

7 Respondents

Q28. Of which of the following services/resources are you aware? (Check all that apply)

Count	Respondent %	Response %		
193	96.98%	18.12%		Veterans Certification Office
95	47.74%	8.92%		Academic Counseling Services
64	32.16%	6.01%		Office of Disability Services
118	59.30%	11.08%		University Career Center
30	15.08%	2.82%		Internship and Cooperative Education Opportunities
136	68.34%	12.77%		College Advising Offices
13	6.53%	1.22%		Special Academic Support Services
93	46.73%	8.73%		Student Veterans Association
64	32.16%	6.01%		Medical Health/Mental Health Services
147	73.87%	13.80%		Student Financial Aid
46	23.12%	4.32%		Transfer Credit Evaluations
66	33.17%	6.20%		UTSA Alumni Association
0	0.00%	0.00%		None of the above
199	Respondents			
1065	Responses			

Q29. Are you aware of the of the Budget and Financial Planning course found on our Financial Aid website?

Count	Percent		
35	17.59%		Yes
164	82.41%		No
199	Respondents		

Q30. Please explain what Special Academic Support Services you are aware of:

Count	Percent																									
5	100.00%																									
<table border="1"> <thead> <tr> <th>Count</th> <th>Percent</th> <th></th> <th></th> </tr> </thead> <tbody> <tr> <td>1</td> <td>20.00%</td> <td></td> <td>Veterans Certification Office Counseling Services Office of Disability Services University Career Center Internship and Cooperative Education Opportunities College Advising Offices Special Academic Support Services Student Veterans Association Medical Health/Mental Health Services Student Financial Aid Transfer Credit Evaluations UTSA Alumni Association</td> </tr> <tr> <td>1</td> <td>20.00%</td> <td></td> <td>Disabilities Services providing aid for students with various disabilities (i.e., note-takers, translators, etc.).</td> </tr> <tr> <td>1</td> <td>20.00%</td> <td></td> <td>I know there are several services available to students that need them. I have not needed any, so I'm not sure of the specifics.</td> </tr> <tr> <td>1</td> <td>20.00%</td> <td></td> <td>SI, Math lab, Computer labs, etc...</td> </tr> <tr> <td>1</td> <td>20.00%</td> <td></td> <td>Testing and Rivera Center</td> </tr> </tbody> </table>			Count	Percent			1	20.00%		Veterans Certification Office Counseling Services Office of Disability Services University Career Center Internship and Cooperative Education Opportunities College Advising Offices Special Academic Support Services Student Veterans Association Medical Health/Mental Health Services Student Financial Aid Transfer Credit Evaluations UTSA Alumni Association	1	20.00%		Disabilities Services providing aid for students with various disabilities (i.e., note-takers, translators, etc.).	1	20.00%		I know there are several services available to students that need them. I have not needed any, so I'm not sure of the specifics.	1	20.00%		SI, Math lab, Computer labs, etc...	1	20.00%		Testing and Rivera Center
Count	Percent																									
1	20.00%		Veterans Certification Office Counseling Services Office of Disability Services University Career Center Internship and Cooperative Education Opportunities College Advising Offices Special Academic Support Services Student Veterans Association Medical Health/Mental Health Services Student Financial Aid Transfer Credit Evaluations UTSA Alumni Association																							
1	20.00%		Disabilities Services providing aid for students with various disabilities (i.e., note-takers, translators, etc.).																							
1	20.00%		I know there are several services available to students that need them. I have not needed any, so I'm not sure of the specifics.																							
1	20.00%		SI, Math lab, Computer labs, etc...																							
1	20.00%		Testing and Rivera Center																							
5	Respondents																									

Q31. Which of the following services/resources have you utilized? (Check all that apply)

Count	Respondent %	Response %		
189	97.93%	31.19%		Veterans Certification Office
27	13.99%	4.46%		Counseling Services
11	5.70%	1.82%		Office of Disability Services
54	27.98%	8.91%		University Career Center
9	4.66%	1.49%		Internship and Cooperative Education Opportunities
124	64.25%	20.46%		College Advising Offices
2	1.04%	0.33%		Special Academic Support Services
21	10.88%	3.47%		Student Veterans Association
20	10.36%	3.30%		Medical Health/Mental Health Services
93	48.19%	15.35%		Student Financial Aid
48	24.87%	7.92%		Transfer Credit Evaluations
8	4.15%	1.32%		UTSA Alumni Association
193	Respondents			
606	Responses			

Q32. Please list three on-campus services you believe are most important in helping veterans achieve academic success:

Count	Respondent %	Response %		
126	100.00%	37.72%		1.
Count	Percent			
1	0.79%			Academic Adviser
1	0.79%			Academic Advising Center
1	0.79%			Academic Coaching
1	0.79%			advising
1	0.79%			better computer access
2	1.59%			Career Center
1	0.79%			Certification
1	0.79%			certification office
3	2.38%			Certification office
1	0.79%			Colege advising
1	0.79%			college advising office
1	0.79%			College Advising Office
3	2.38%			College Advising Offices
1	0.79%			Comphrehensive counseling services
1	0.79%			Counseling Center
2	1.59%			counseling services
2	1.59%			Counseling Services
2	1.59%			Couseling Services
1	0.79%			Cousling services
1	0.79%			credit transfer services
1	0.79%			disability services
1	0.79%			Disability Services
1	0.79%			email about up coming veterans services
1	0.79%			financial aid

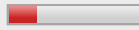
1	0.79%	<input type="checkbox"/>	Financial Aid
1	0.79%	<input type="checkbox"/>	Finical aid
1	0.79%	<input type="checkbox"/>	I
1	0.79%	<input type="checkbox"/>	Information packets/broacher
1	0.79%	<input type="checkbox"/>	inter library loan
1	0.79%	<input type="checkbox"/>	Me
1	0.79%	<input type="checkbox"/>	Medical Mental Health
1	0.79%	<input type="checkbox"/>	Night Classes or online courses
2	1.59%	<input type="checkbox"/>	none
1	0.79%	<input type="checkbox"/>	q lab
1	0.79%	<input type="checkbox"/>	Q lab
1	0.79%	<input type="checkbox"/>	Q-lab
1	0.79%	<input type="checkbox"/>	SI
3	2.38%	<input type="checkbox"/>	Student Financial Aid
2	1.59%	<input type="checkbox"/>	SVA
1	0.79%	<input type="checkbox"/>	The one that helps pay for attending school
1	0.79%	<input type="checkbox"/>	The Veterans Cert. Office
1	0.79%	<input type="checkbox"/>	The Veterans Office itself
1	0.79%	<input type="checkbox"/>	Tomas Rivera
1	0.79%	<input type="checkbox"/>	Tomas Rivera Center
1	0.79%	<input type="checkbox"/>	transfer credit evaluations
1	0.79%	<input type="checkbox"/>	Transfer evaluations
1	0.79%	<input type="checkbox"/>	Tutoring
1	0.79%	<input type="checkbox"/>	tutoring
1	0.79%	<input type="checkbox"/>	Tutoring Services
1	0.79%	<input type="checkbox"/>	university career center
1	0.79%	<input type="checkbox"/>	VA
1	0.79%	<input type="checkbox"/>	VA Cert Office
1	0.79%	<input type="checkbox"/>	VA certification
1	0.79%	<input type="checkbox"/>	VA certification office
1	0.79%	<input type="checkbox"/>	Va office
1	0.79%	<input type="checkbox"/>	VA office
1	0.79%	<input type="checkbox"/>	VA Office
4	3.17%	<input type="checkbox"/>	VCO
1	0.79%	<input type="checkbox"/>	Vet Cert Officce
2	1.59%	<input type="checkbox"/>	Vet Cert Office
1	0.79%	<input type="checkbox"/>	Vet Certification Office
1	0.79%	<input type="checkbox"/>	Veteran Affairs
1	0.79%	<input type="checkbox"/>	veteran affairs office
2	1.59%	<input type="checkbox"/>	Veteran Certification Office
1	0.79%	<input type="checkbox"/>	Veteran on Veteran Counseling
1	0.79%	<input type="checkbox"/>	Veteran's Certification Office
1	0.79%	<input type="checkbox"/>	Veteran's Office
1	0.79%	<input type="checkbox"/>	Veterans association

1	0.79%	<input type="checkbox"/>	veterans cert office
1	0.79%	<input type="checkbox"/>	Veterans Cert office
1	0.79%	<input type="checkbox"/>	Veterans Cert Office
2	1.59%	<input type="checkbox"/>	Veterans Certification
3	2.38%	<input type="checkbox"/>	veterans certification office
2	1.59%	<input type="checkbox"/>	Veterans certification office
1	0.79%	<input type="checkbox"/>	Veterans Certification office
25	19.84%	<input checked="" type="checkbox"/>	Veterans Certification Office
1	0.79%	<input type="checkbox"/>	Veterans certifications office
1	0.79%	<input type="checkbox"/>	Veteren Certification Office
1	0.79%	<input type="checkbox"/>	vetrans certification
1	0.79%	<input type="checkbox"/>	VETS
1	0.79%	<input type="checkbox"/>	VGA

112 88.89% 33.53% 2.

Count	Percent		
1	0.89%	<input type="checkbox"/>	a good counseling service
1	0.89%	<input type="checkbox"/>	Academic Support Services
4	3.57%	<input type="checkbox"/>	Advising
1	0.89%	<input type="checkbox"/>	advising offices
1	0.89%	<input type="checkbox"/>	Advising Offices
2	1.79%	<input type="checkbox"/>	Advisors
1	0.89%	<input type="checkbox"/>	Advisors specific to veterans (SAC has this, I found helpful)
2	1.79%	<input type="checkbox"/>	Career Center
1	0.89%	<input type="checkbox"/>	career counseling
1	0.89%	<input type="checkbox"/>	Collage Advising Office
2	1.79%	<input type="checkbox"/>	College advising
2	1.79%	<input type="checkbox"/>	College Advising
1	0.89%	<input type="checkbox"/>	College Advising office
1	0.89%	<input type="checkbox"/>	College Advising Office
1	0.89%	<input type="checkbox"/>	college advising offices
13	11.61%	<input checked="" type="checkbox"/>	College Advising Offices
1	0.89%	<input type="checkbox"/>	counseling
1	0.89%	<input type="checkbox"/>	Disability Services
1	0.89%	<input type="checkbox"/>	Don't
1	0.89%	<input type="checkbox"/>	Enrollment services
3	2.68%	<input type="checkbox"/>	financial aid
5	4.46%	<input type="checkbox"/>	Financial Aid
1	0.89%	<input type="checkbox"/>	Financial Aid Office
1	0.89%	<input type="checkbox"/>	financial planning
1	0.89%	<input type="checkbox"/>	Fiscal Services
1	0.89%	<input type="checkbox"/>	Have veterans office have a meeting in the evening at the downtown campus to provide information about available services.
1	0.89%	<input type="checkbox"/>	library
2	1.79%	<input type="checkbox"/>	Library
		<input type="checkbox"/>	

1	0.89%		Library services
1	0.89%		Myself
1	0.89%		Night activities
1	0.89%		none
1	0.89%		Office of disability services
2	1.79%		Office of Disability Services
1	0.89%		Q-Lab
1	0.89%		S.I.
1	0.89%		SI
1	0.89%		SI Sessions
1	0.89%		student financial aid
1	0.89%		Student financial aid
3	2.68%		Student Financial Aid
1	0.89%		Student Veterans Assoc
2	1.79%		student veterans association
1	0.89%		Student veterans association
3	2.68%		Student Veterans Association
1	0.89%		Supplemental Instruction
1	0.89%		SVA
1	0.89%		The Library
1	0.89%		Tomas Rivera Center
1	0.89%		Transfer credit
1	0.89%		transfer credit evaluations
1	0.89%		Transfer Credit Evaluations
1	0.89%		Transfer credmlpn
2	1.79%		tutoring
1	0.89%		UCC
1	0.89%		Univerisity Career Center
5	4.46%		University Career Center
1	0.89%		VA advising
1	0.89%		VA support group for those struggling with transitioning into the university setting
1	0.89%		Verterans Certification Office
1	0.89%		vet certification office
1	0.89%		Veteran Certification
1	0.89%		Veteran Group
1	0.89%		Veteran networking
1	0.89%		veteran office
1	0.89%		Veteran's office
1	0.89%		Veterans Association
1	0.89%		Veterans Cert. Office
1	0.89%		Veterans certification office
4	3.57%		Veterans Certification Office
1	0.89%		writing center
1	0.89%		Writing Lab



Count	Percent		
1	1.04%		???
1	1.04%		A veterans corner in the UTSA.Today
1	1.04%		academic advising
1	1.04%		Academic Advisors
1	1.04%		academic help services like the math tutoring lab in the MS
1	1.04%		Academic Support
1	1.04%		advising
2	2.08%		Advising
2	2.08%		Advising Offices
1	1.04%		Advisors+ Professors
1	1.04%		Alumni
1	1.04%		Blackboard workshops
1	1.04%		Campus Rec.
1	1.04%		Career advising centers
1	1.04%		certification office
1	1.04%		College advising
1	1.04%		College Advising office
1	1.04%		College Advising Office
5	5.21%		College Advising Offices
1	1.04%		Counseling
1	1.04%		counseling services
1	1.04%		Counseling Services
1	1.04%		Engineering lab
1	1.04%		financial aid
4	4.17%		Financial Aid
1	1.04%		having things that are actually openm on campus for night students
1	1.04%		Health Services
1	1.04%		I
1	1.04%		Interaction with ROTC.
1	1.04%		JPL
1	1.04%		Know
1	1.04%		library
1	1.04%		Medical
1	1.04%		more mini-semesters and internet courses
1	1.04%		none
1	1.04%		Notifying professors of veterans enrolled in classes, especially those with disabilities, so they may understand participation in activities, absences, and needing more time to complete an assignment.
2	2.08%		Office of Disability Services
1	1.04%		Office Of Disability Services
1	1.04%		Reciations
1	1.04%		SCHOLARSHIPS
1	1.04%		Special Academic Support

1	1.04%		Special Academic Support Services
1	1.04%		starbucks
1	1.04%		Student Career Center
1	1.04%		student financial aid
4	4.17%		Student Financial Aid
1	1.04%		Student finanhcial aid
1	1.04%		Student veterans assoc
1	1.04%		student veterans association
5	5.21%		Student Veterans Association
1	1.04%		Student's Veteran Association
1	1.04%		support groups for vets
3	3.13%		SVA
1	1.04%		SVA for support
1	1.04%		Tomas Rivera Center
1	1.04%		transfer credit eval
2	2.08%		Transfer Credit Eval
2	2.08%		Transfer Credit Evals
3	3.13%		Transfer Credit Evaluations
1	1.04%		Tutoring Services
1	1.04%		Tutoring Services at Library/Math Lab
1	1.04%		Tutors
1	1.04%		UCC
1	1.04%		university career center
1	1.04%		University Career Center
1	1.04%		VA certification office
1	1.04%		veteran certification
1	1.04%		Veteran's association
1	1.04%		Veterans Cert Office
1	1.04%		Veterans Certification
1	1.04%		Veterans Certification Office
1	1.04%		What Else is Available?
1	1.04%		Writing Center

126 Respondents

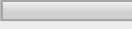
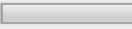
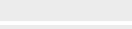
334 Responses

Q33. As a student veteran, what would have made it easier to feel connected and part of the UTSA community?

Count Percent

106 100.00% 

Count Percent

1	0.94%		Have a veteran's representative at the newcomer's briefings or orientation to answer questions, conduct a mini needs assessment, and increase awareness of veteran's presents on campus.
1	0.94%		A better advisor. My whole plan is thrown off because he missed an important detail about the classes I'm taking. Also, I'm not old, but it's hard to adjust around 18 year olds and all of the student clubs feel like they are targeting younger people. Makes the 20-30 somethings feel they can't join.
1	0.94%		A centralized place to go to that addresses all student veteran issues such as academic

issues or needs, financial concerns, etc. Maybe this place would be an area that would allow veterans to "stop by" and retrieve information specific to our demographic, such as the issues of pay during the first semester the post 911 GI Bill went into effect, or even a place to congregate into study groups perhaps.

1	0.94%	<input type="checkbox"/>	A good initial orientation, geared toward second-career students and veterans.
1	0.94%	<input type="checkbox"/>	A guided tour of the university, i lacked this maybe due to coming in during the spring semester and having transferred here from the University of Texas at Austin
1	0.94%	<input type="checkbox"/>	A more visible veteran organization
1	0.94%	<input type="checkbox"/>	A simple email offering services or announcing upcoming events. The only time I as a veteran receive an email is asking for a favor to fill out a survey or to be part of a focus group.
1	0.94%	<input type="checkbox"/>	A USO rec room.
1	0.94%	<input type="checkbox"/>	A veteran's only fraternity that was affordable.
1	0.94%	<input type="checkbox"/>	Acceptance of more of my credits from military training, those endorsed by ACE and the Coast Guard Institute and not just CLEP tests.
1	0.94%	<input type="checkbox"/>	Activities for student veterans, some of who are transitioning back into civilian life and who are returning to school after many years.
1	0.94%	<input type="checkbox"/>	an email laying out the steps(when, where, and how) to enroll, get certified, and receive financial aid
1	0.94%	<input type="checkbox"/>	An orientation geared toward veterans
1	0.94%	<input type="checkbox"/>	An orientation to the UTSA Down and 1604 Campuses specifically for student vets.
1	0.94%	<input type="checkbox"/>	As a whole, partaking of face-to-face courses begin the process of integrating a student veteran into the community. It takes self-motivation to seek connections within the student and faculty groups to develop a network that pulls the student veteran into a UTSA mindset. Working with the Student Veteran's association helps someone who has not experienced the academic environment adjust; it can be a challenge for someone who lived stressful events while in the service to interact with others who have similar experiences.
1	0.94%	<input type="checkbox"/>	As an "older" student it would be nice to be shown the same consideration when inquiring at booths for associations. The people behind the desks think we are faculty or something. It feels kind of discriminatory.
1	0.94%	<input type="checkbox"/>	Assigned VA advisor
1	0.94%	<input type="checkbox"/>	being offered a very short "freshman" type tour. some of us have been to a lot of campuses before, but not this campus.
1	0.94%	<input type="checkbox"/>	being younger!...or maybe have some association for the non-traditional students only (40s and above?)
1	0.94%	<input type="checkbox"/>	Better Parking
1	0.94%	<input type="checkbox"/>	better veteran groups, more school spirit, etc.
1	0.94%	<input type="checkbox"/>	connection to other age appropriate vets
1	0.94%	<input type="checkbox"/>	Don't get me wrong they are a very nice staff but they don't go beyond their job to make you feel connected to the campus or comfortable to be there. They just take your paper work and that's all no conversation to ask if we ask questions.
1	0.94%	<input type="checkbox"/>	Everything is great here !! I feel proud to be apart of UTSA, and have appreciated the many opportunities the university has given me.
1	0.94%	<input type="checkbox"/>	Everything went very well for me as it is now
1	0.94%	<input type="checkbox"/>	Faculty and staff who seemed to care or at least tried to be helpful
1	0.94%	<input type="checkbox"/>	Faculty members and other students.
1	0.94%	<input type="checkbox"/>	For Voc Rehab Veterans to have a clear , verification process during Veteran Certification. Each certification should be faxed directly to the counselor working with the veteran rather than a general fax. Too many complications and not enough time to follow up on every occurrence.
1	0.94%	<input type="checkbox"/>	Giving credit for military degrees achieved
1	0.94%	<input type="checkbox"/>	Greater use of counseling services to aid in readjustment to civilian life.
1	0.94%	<input type="checkbox"/>	have a orientation for vets so we can establish connections with other vets in school. And can learn about all the activities on campus
1	0.94%	<input type="checkbox"/>	Have more inclusive events that are easier for evening students to go to.
		<input type="checkbox"/>	

1	0.94%		Have some gathering for veterans to get to meet and greet. Like you do for all other organizations.
1	0.94%	<input type="text"/>	Have VA meet and greet, involvement fair, dinner for vets. A mentorship program where a vet has like a big brother, could be a faculty. Most vets would love to have someone knowledgeable about UTSA when they begin Freshman year. I would also mentor someone if it was set up formally. Also have a designated orientation packet for vets and assembly during orientation. Entrance interviews with faculty would also help them get started.
1	0.94%	<input type="text"/>	I already feel part of the community
1	0.94%	<input type="text"/>	I believe I fell right into place when I started attending UTSA.
1	0.94%	<input type="text"/>	I cannot think of anything at this time.
1	0.94%	<input type="text"/>	I do not wish to stand out as a veteran. I just want to do my work and blend in.
1	0.94%	<input type="text"/>	I don't know
1	0.94%	<input type="text"/>	I feel I have been greatly accepted and taken care of at UTSA.
1	0.94%	<input type="text"/>	I feel that I am a part of the UTSA community.
1	0.94%	<input type="text"/>	I feel there is a large disconnect with me personally just due to my age. I am in my mid-thirties and was active duty for nearly 15 years prior to attending school. I have gotten involved with a few organizations, and though there is no discrimination, it is difficult to form a bond with peers a decade and a half my junior.
1	0.94%	<input type="text"/>	I felt connected.
1	0.94%	<input type="text"/>	I haven't ever felt disconnected.
1	0.94%	<input type="text"/>	I love this campus - and don't blame the Student Veterans Association's issues on the school. I am completely comfortable and feel that UTSA is a wonderful place for vets. I do wish there was a Navy ROTC though!
1	0.94%	<input type="text"/>	I really don't know. Maybe if some of the events were available on the weekend and the information was posted in a visible location i would participate and feel a part of the community.
1	0.94%	<input type="text"/>	I think a "WELCOME ABOARD" packet . Something simple in a folder with all the pertinent information
1	0.94%	<input type="text"/>	I think with my situation that having a family i am not able to feel so connect to the utsa community.
1	0.94%	<input type="text"/>	I went to the transfer orientation, but I feel like there should have been a Veteran representative for us older students. It can be disconcerting to be given an 18 year old tour guide.
1	0.94%	<input type="text"/>	I wish there had been a SVA group when I first came to utsa. Having a group of vets for support & morale would've made transitions to civilian life easier
1	0.94%	<input type="text"/>	I would'nt change a thing. If you want to be succesful then you have to be able to adapt to any enviornment.
1	0.94%	<input type="text"/>	I'm doing fine in this respect. I can figure out who the veterans are in my classes just from attitude and demeanor, and sometimes clothing.
1	0.94%	<input type="text"/>	I'm pretty content with we have here already
1	0.94%	<input type="text"/>	I've always assumed that any disconnectedness I feel is due to the difference in age between me and my classmates - and the difference in life experience. At thirty years old with ten years of military experience, there is a considerable gap between most of my twenty year old classmates and myself. Sometimes I have felt that a school with more non-traditional students would have been a better fit for me.
1	0.94%	<input type="text"/>	I've taken care of this situation by reintegrating and socializing with other like-minded people myself and not clinging to my previous "master status" of "military veteran" status that other veterans seem to cling to under which they may unintendedly become "self-alienated".
1	0.94%	<input type="text"/>	If I was 18 and had nothing better to do than join a lot of student associations I might have felt a little closer to the UTSA "community".
1	0.94%	<input type="text"/>	If it felt like they CARED about it's student. This school is no better than Obama, they say great things, but have never once backed it up with actions.
1	0.94%	<input type="text"/>	If the teachers knew I was a veteran and therefore treated me with some respect. Not give me special priviledges, but at least treat me like an adult and not some teenager. If I was given phone numbers to contact for various things and maybe had another veteran assigned to me just to sit and talk with me about how things are run on campus, etc...That would have at least got me started with a friend instead of struggling to connect with the rest of the students that I dont have anything in common with because of my background and age.
		<input type="text"/>	

1	0.94%		If the VA on campus would be helped.
1	0.94%	<input type="text"/>	If there was a veteran welcoming committee to show oncoming veterans the ins and outs of UTSA.
1	0.94%	<input type="text"/>	If they pay ofor ALL schooling
1	0.94%	<input type="text"/>	If they would have had a Veteran's center where vets could hangout at, grab a coffee or donuts, study or use computers, microwave lunch, A sponsorship program might be good as well where new veteran students can have access to vet students who are active in school programs. I would have liked to have been able to get academic degree plan counseling. I took some classes I didn't need to take because I couldn't get seen by my advisor. I've been pretty much on my own making lots of mistakes and moving forward by my self.
1	0.94%	<input type="text"/>	It would be great to have a student guid book or an email with information links with importand help services included
1	0.94%	<input type="text"/>	It would be nice if the Professors were aware that we are there and many of us had not been in class as recent as a few months ago. The idea of being in the military for so many years and then just being thought of as some rich kid wanting an education does not feel good.
1	0.94%	<input type="text"/>	It would have helped to receive more information about different groups on campus that help veterans with school and other issues.
1	0.94%	<input type="text"/>	Join a community service organization i.e. Alpha Phi Omega
1	0.94%	<input type="text"/>	knowledge about the services...i don't want to my inbox to be inundated with messages but a simple message at the start of the semester could have set me straight (oh, i apologize if i missed it)...another way to do this to send an email on the high military holidays, thanking us for our service and then adding a quick post-script of the services available to veterans.
1	0.94%	<input type="text"/>	Less red tape to get certified. One time - I should be in and answer yes or no about the next semester. I get asked this every semester, "does this apply to your degree?" Why would I take a class that does not apply.
1	0.94%	<input type="text"/>	Living on campus. I have a house in town and until I became involved with Greek Life, I was just going to school and coming home. Once I was on campus for any length of time, I began to notice all of the neat things school did for students and began to feel like I was a part of a community, not just a commuter student. I think if there had been more housing available, I might have lived on campus and would have gotten more involved. It would have been really nice to have a "big brother/sister" type program with veterans who were already students taking new veteran students under their wing to show what was available. I had to find everything out for myself and missed out on a lot.
1	0.94%	<input type="text"/>	maybe a student organization for specifically for military families/dependents/vets/active duty
1	0.94%	<input type="text"/>	Maybe the school should have a orientation for all vets at the begining of each semster for all new vets who attend UTSA.
1	0.94%	<input type="text"/>	Military Appreciation Night hosted by University in order to meet other military peers and get information for all available resources.
1	0.94%	<input type="text"/>	More communication from the Vet Cert office other than new semester enrollments reminders. Newsletters and Updates and Veterans only activities and information.
1	0.94%	<input type="text"/>	More coordinated trips and activities outside of campus
1	0.94%	<input type="text"/>	More information about student activites
1	0.94%	<input type="text"/>	More meetings with the Student Veterans Association
1	0.94%	<input type="text"/>	More opportunities aimed at students over 25, and especially more support to those with full time jobs or families that attend night school. Every semester for the past 3 year there are hardly any night classes available. I have had to change my major 3 times to try to take classes and I still might have to change again. if you are going ot claim to be a veteran friendly university, then you have to have night classes and things aimed at those that are not 18 being supported by mommy and daddy to go to school when they feel like rolling out of bed for day time classes.
1	0.94%	<input type="text"/>	More SVA presence at campus events, such as fund-raiser and awareness events.
1	0.94%	<input type="text"/>	more tutoring sessions
2	1.89%	<input type="text"/>	NA
1	0.94%	<input type="text"/>	none come to mind.
1	0.94%	<input type="text"/>	Not having to work a full time job and attend school at night.
2	1.89%	<input type="text"/>	Nothing
1	0.94%	<input type="text"/>	Nothing I can think of

1	0.94%	<input type="checkbox"/>	Nothing, as a vet most of my time is spent off campus and in my local community
1	0.94%	<input type="checkbox"/>	Nothing, felt connected when I needed something
1	0.94%	<input type="checkbox"/>	Nothing, the Veterans Office was OUTSTANDING. I have talked to many of my Active and Retired friends and they all had bad things to say about other schools, but UTSA is outstanding in their Veteran services
1	0.94%	<input type="checkbox"/>	Nothing, we fit in well among the civilians on campus.
1	0.94%	<input type="checkbox"/>	Nothing. Plenty of programs are in place. You just have to find them if you want assistance.
1	0.94%	<input type="checkbox"/>	Orientation was impersonal and awkward. I would suggest either eliminating orientation and placing students with an advisor immediately who can explain school programs and degrees or shifting the scope of orientation from information on no-tolerance alcohol and drug policies to something more exciting for students - more information on their majors and jobs according to college.
1	0.94%	<input type="checkbox"/>	Perhaps a veteran mentor, a smaller scale, one on one or one on two or three, to be able to call or meet with to get help with forms, advising, financial aid, etc.
1	0.94%	<input type="checkbox"/>	Please create a Veterans Place for veterans and other students who want to meet and get to know their veterans.
1	0.94%	<input type="checkbox"/>	Probably would feel more connected just by taking classes during the day, but I can't quit my job to do that.
1	0.94%	<input type="checkbox"/>	Right now, to know that someone has my back here. That the staff here is interested in seeing me learn and accomplish my goals with reasonable and timely information. However, I have the feeling UTSA only wants my GI Bill. My education and time does not matter. Very possible I will not be back this fall. Found that only 3 out of 9 instructors were here to see my succeed. The other 6 only wanted to proof how smart and connected they were or just collect a pay check.
1	0.94%	<input type="checkbox"/>	Send emails or haves website or Facebook page that keeps us up to date. Not everyone can attend meetings. The veterans Center on campus should have better social networks that provide the same information veterans receive when they go to meetings.
1	0.94%	<input type="checkbox"/>	Something announcing the various support groups and services available to veterans. Maybe the Veterans Certification office should disperse this information to veterans after their first request for certification.
1	0.94%	<input type="checkbox"/>	Support Groups
1	0.94%	<input type="checkbox"/>	Teachers with understanding.
1	0.94%	<input type="checkbox"/>	The VA certification office. Having people who are veteran's and attending UTSA seemed to help them be better prepared to answer my questions and advise me if I had a question.
1	0.94%	<input type="checkbox"/>	To be treated equally, as any other student.
1	0.94%	<input type="checkbox"/>	To have gone to school when I was younger instead of joining the military.
1	0.94%	<input type="checkbox"/>	T-shirts, activities, fundraisers, groups
1	0.94%	<input type="checkbox"/>	Veteran orientation of required procedures and what to expect. A map or pamphlet that has offered services with location/contact.
1	0.94%	<input type="checkbox"/>	Yes. The question is, "How"? I'm not here only for the education, but also the experience and networking opportunities. Current involvement will improve my chances for future success.