Retirement Manager Log in Users Guide

Participants Edition

URL: <u>https://www.corebridgefinancial.com/rs/myretirementmanager</u>

Main Welcome Page



Click Login Icon and select Participants (Login)



Sign in		
Username		Forgot username
Password		Forgot password
		SHOW
Remember Me	SIGN IN	
	First time user? Get started	

Takes User to Login page

***If user has established a security profile, please enter the existing user ID and password, and follow the next steps ***

New Participants/ 1st time users will need to create and establish a security profile prior to using Retirement Manager.

	First time user? Get started
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link at the bottom of the Login page (as shown above)

User(s) will be asked to verify their identity; this is accomplished by 1st entering the name of the employer. Just type in a few letters and the dropdown menu with populate the list of names matching your entry

	Help us verify	your identity	
	Your employer	Q	
We recommend using the	employer-specific website provided b your employer, please contact your b	y your benefits office for convenient a senefits office for further assistance.	ccess. If you ca
	Cancel	Next	

For University of Texas (UT) > enter UT (Space) and the names of the UT institutions will appear in the dropdown menu

	Help us verify your identity	
	Your employer ut	Q
e	UTARLINGTON	^ 1
у	UTAUSTIN	

This is done by selecting

> Select your specific campus of employment from the dropdown menu

For Stephen F. Austin State University > Enter (Step)

Help us verify your identity		
Your employer step	Q	
STEPHEN F AUSTIN STATE UNIVERSITY		

Select Stephen F Austin State University

User(s) will be redirect the "Let's start with the basics," where user will need to enter the following pieces of information.

The pieces of information to enter will need to match the information stored in Retirement Manager

Let's start wi	ith the basics rmation. All fields are required.
Last name	
Birthdate (mm/dd/yyyy)	
Employee ID	
Last 4 SSN	
Cancel	Continue

once information has been entered > click the **Continue** button to proceed to the next steps

User(s) will now be asked to create/confirm username, add/confirm email address (business or personal), and create/confirm password.

	Create Profile
Please provide t	he email address and password you want to use to login to your account
Username	
Email Address	
Confirm Email Ado	Iress
Password	
	SHOW
Confirm Password	
	SHOW

The new username must be unique and cannot be shared with another user. Add additional characters as appropriate to ensure this value is unique. If the error states "Sorry, we cannot verify your information at this time" on the setup Username and Password screen, please try a different username. Additionally, no special characters should be used when creating the new username. This includes the asterisk (*) sign.

Please note that due to enhanced security a new Username and New Password are required with new minimum criteria

Username requirements:

- At least 8 characters long and no more than 50 characters long
- A number is required but cannot include more than 3 consecutive numbers (values)
- Cannot include spaces or */ \ ; () ' " <>

Password requirements:

- At least 8 characters long and no more than 50 characters long
- One upper case letter and one lower case letter
- Include one symbol EX: @ # \$ % ^ & * ? or -
- At least one number and no more than 3 consecutive values
- No white spaces allowed

once information has been entered > click the **Continue** button to proceed to the next steps

You will be prompted to validate your identity using email and a one-time temporary password (OTP). The email address should be verified before requesting the OTP and may take several minutes to receive this code, depending on the user email system.

		Verity Email	
[EXTERNAL] Retirement Manager Activate/Verify your user account	1	A code was sent to :	
CC Retirement Manager Do not reply <do_not_reply_aig@aig.com></do_not_reply_aig@aig.com>			
his message is from an external sender; be cautious with links and attachments.		SHOW	
: 1			
Your request for registration/email verification has been received. To confirm this operation, enter the passcode :			
Please do not reply directly to this email.If you have questions regarding this mail, please call 1-866-294-7950.		CANCEL	
	Enter 6-digit code from email		Submi

A secondary phone verification is also needed using either text message or automated phone call verification. You can add a mobile number in the verification process if a text message is preferred. For numbers that cannot receive text messaging, please select the automated phone call option, and follow the prompts during the call to complete the verification. Please verify the email address and phone numbers if the OTP code is not received.

Enter Phone Number		
For additional security and to recover your password, please provide a phone number to associate with this account.		
Country		
USA (1) 🗸 🗸		
Primary Phone		
Text me an authentication code. Standard messaging and data rates may apply.		
Add secondary phone number		
CONTINUE	✓ Text me an auth	entication code. Standard messaging and data rates
	To receive codes via Text > check the box	



Once the verification steps are complete, user will see a successfully created profile message

The user needs to log in with the new credentials to validate recently created information in the database. Simply use the new credentials and log in to navigate to the application home page.

Sign i	n
Username	
Password	Forgot password
	SHOW
Remember Me	
SIGN IN	

User(s) will need to agree to the "Terms of Use"

Terms of Use - Employee

As a plan participant, you have been directed to this special Site, which is housed on a secure Internet server, so that you can authorize plan-related activity and access certain services and content relating to your retirement savings plan(s) offered by and through your Employer. This Terms of Use will govern your use of the Site. This notice contains important information that you are entitled to receive before you consent to plan-related activity through the Site. Please read this notice carefully and print a copy for your files. You may directly access the complete discussion of each topic in this Terms of Use by using the hyperlink indicated for each:

- · Definitions important words or phrases used throughout this document
- · Conditions of Use your responsibilities for using the Site
- · No Warranties is provided as is on the Site without warranties
- · Limitation of Liability explains the extent of VRSCO's and your employer's liability for your use of the Site
- · Access to Password Protected/Secure Areas only you and other Authorized Users will be able to access your electronic records stored in and accessed through the Site
- · Restrictions on Use of Materials explains how you may and may not use the Site
- · Notices Relating to Documents Available on This Site you are restricted in how you may manipulate or modify information on the Site because it is VRSCO's and/or your employer's intellectual property
- · Confidentiality VRSCO keeps your information confidential and secure
- · The Site Does Not Provide Financial Advice neither the Site nor any information posted on the Site is an offer of financial advice to you
- Contact and Notification Information provides contact information in case you have questions about the Terms of Use or technical difficulties using the Site, as well as additional contact information for users in California, per California law
- · Agreement to use Electronic Records and Signatures your user ID and password will act as a legally binding signature and your consent to use the Site
- · Electronic Consent your acknowledgement that you have read the Terms of Use and consent to the use of this Site

DEFINITIONS

For purposes of this Terms of Use: 'Another's Data' means any content or data that



After agreeing to teams of use, participants will redirect to their home page.

Participant Home Landing Page



Helpful contacts

Benefit office and investment providers

To connect with your benefit office, please contact:

Benefits Office Contacts

View contact information for each of your investment providers:

View investment providers

Retirement planning tools

Education Center Get our latest insights about retirement planning and savings.	Do you have enough retirement savings? — — — — — — — — — — — — — — — — — — —
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Please note: University of Texas has established a Single Sign On process though the Benefit Focus Portal where the user can click a link and will be automatically signed into Retirement Manager. This is part of the UT intranet, please reach out to your benefit office for the instructions to the Benefit Focus Portal The new security enhancements are designed to keep your information safe and the next time user attempts to log into Retirement Manager a challenge may be given to verify user to ensure only verified users can successfully complete the login process

	Verify Your Identity	
	Please select your preferred method.	
Text Message	Email	Phone Call
	CANCEL SUBMIT	

select the option to receive the code and submit

Based on users' selection a code will be sent

[Verification Text		Verification Email
	A text message has been sent to the mobile number on file. Enter Code SHOW		An email has been sent to the email address on file. Enter Code
Test Message		Email	SHOW

Enter the 6-digit code received via Text Message, Email or Phone call and submit

If I cannot remember my password

A *"Forgot Password"* link is provided on the login screen that you can select. You will be asked to enter the username and email address used when the profile was created. Following this step, an email or phone verification will be sent, and you will be prompted to create a new password once verified

Sign in		Help us verify your ident	ity
Username	r		-
		User ID	
Password	Forgot password		
	SHOW	Email Address	
Remember Me		CANCEL NEXT	
Veril	> Y Your Identity		
Please :	select your preferred method.		
R			
Text Message	Email	Phone Call	
Text Message	Email	Phone Call	
Text Message	Email	Phone Call	
Text Message	Email L SUBMIT	Phone Call	

Once code is received, entered, and accepted > user will be redirected to create new password

Reset Password		
SHOW		
Confirm New Password	SUCCESS	
SHOW	Your password has been reset	
CANCEL	LOGIN	

Success message will appear once new password is inputted and accepted. Click Login to be taken to login page and enter username and newly created password