Welcome

End of year: State of OIT
The New OIT Suggestion Box

Share Your SUGGESTIONS

The University of Texas at San Antonio
Office of Information Technology

Collaborate - Innovate - Succeed
Manager Presentations
OIT Strategic Plan

Elevating to New Levels of Success

Collaborate - Innovate - Succeed
The OIT Journey

Our VISION

The Office of Information Technology is committed to student, faculty and staff success and advances in research through collaboration and innovation.

Our MISSION

To be a world class organization and a trusted partner in developing solutions that advance educational excellence and research at UTSA.

Our staff is dedicated to providing outstanding service to the UTSA community.
Executive Summary

- UTSA strives to reach Tier One status by successfully aligning its goals and resources with the five strategic goals listed in Blueprint UTSA. The University has devised Blueprint UTSA to help increase the level of student success at UTSA.

- OIT has adopted several new activities that align with the five goals in Blueprint UTSA and support the University’s drive toward Tier One status.
UTSA Goal 1

“We Will Transform Students into Successful Scholars, Global Citizens and Leaders.”
OIT will expand its services, community involvement, and funding opportunities to help provide the resources needed for students to succeed at UTSA and beyond.

- **Students:**
  - Deliver exceptional technical support to offer technology resources and guidance to students in an effort to advance research and assist in academic progress.

- **Faculty and Staff:**
  - Conduct quarterly meetings with the OIT Faculty Advisory Committee to discuss university-wide initiatives to track student attendance and support student success.

- **UTSA Community:**
  - Collaborate with other higher education institutions, industries, and communities to refine strategies to enhance the student advising experience with technology tools.
UTSA Goal 2:
“We Will Create Scholarly Work and Research that Significantly Impacts Society.”
OIT will improve its research infrastructure and level of community engagement to foster innovative research and discovery.

- **Students:**
  - Provide incentives for students across disciplines to learn and utilize various technologies.

- **Faculty and Staff:**
  - Provide metrics to university leadership on IT research service utilization for faculty and staff.

- **UTSA Community:**
  - Collaborate with researchers working on grant proposals and assist them with the technical portions of their proposals.
UTSA Goal 3:

“We Will Enrich the Quality of Life and Economic Prosperity of the Communities Served.”
OIT will enlarge its community engagement to represent leadership, endorse innovative opportunities and support academic achievements.

- **Students:**
  - Create technology user groups for higher educational organizations globally to expand partnerships and identify key personnel to lead groups on campus.

- **Faculty and Staff:**
  - Foster a symbiotic relationship between OIT and other departments and institutes on campus to spur economic development.

- **UTSA Community:**
  - Become active members in collaborative co-working spaces and groups to exchange innovative ideas.
UTSA Goal 4:
“We will Deliver World-Class Resources, Support and Infrastructure Commensurate with a Tier One Institution.”
OIT will improve and expand the infrastructure to aid the demand of IT support that plays a significant role in the University’s level of success.

**Students:**
- Provide world-class infrastructure to improve the capabilities of our students, faculty, staff, and researchers to improve student success, the student experience and improve business operations.

**Faculty and Staff:**
- Establish an internal cloud facility for research and training purposes and provide a staff position with cloud expertise.

**UTSA Community:**
- Consolidate IT products and services purchases, to better leverage UTSA’s buying power, streamline business processes and increase availability of funding.
UTSA Goal 5:
“We Will Achieve Recognition and Esteem as a Premier Research University.”
OIT will expand its marketing services, community engagement, and partnerships to help the University receive world-class recognition.

**Students:**

- Promote technology enhanced innovations that support student success through a collection of channels.

**Faculty and Staff:**

- Collaborate with University Communications to promote UTSA faculty’s scholarly achievements nationally and internationally.

**UTSA Community:**

- Improve and expand marketing methods to ensure the UTSA brand is recognized strongly on a national and international scale.
Elevating to New Levels of Success

Questions and Comments