

LEGISLATIVE BRIEF

STUDENT SUCCESS CENTER

A new 175,000 gross square foot (estimated size) facility on Main Campus to align the full spectrum of student support services – from new student orientation through graduation

OVERVIEW

The Student Success Center will exemplify UTSA's commitment to providing students with a world-class facility that supports the full spectrum of the college experience, both in and out of the classroom. In addition to classroom and study spaces, the Student Success Center will enable co-location of academic support services in one building, facilitating the delivery of comprehensive, unified, concierge-style support to advance student success and enrich the campus experience in the most effective and efficient way possible.

THE CHALLENGE

Currently, academic and campus service support offices are dispersed across campus in various buildings. Students are commonly directed from building to building to obtain services, resulting in disjointed, uneven experiences. Campus space limitations prohibit the co-location of student support services in any one existing building, though in 2020 the university took an intermediary step of opening a modular complex to locate all undergraduate academic advising. However, all other academic support services remain dispersed, and UTSA's expected student growth will only increase need for expanded infrastructure.

THE IMPACT

The Student Success Center will serve as a hub for support services on campus, a place where students can access the essential resources that encourage academic success. Co-location of these critical functions will enable cross-office collaboration to ensure student needs are effectively met. In addition to facilitating student success and improving the campus experience, the new center supports ongoing efforts to improve UTSA's retention, persistence and graduation rates. The total anticipated project costs for the new Student Success Center are \$140,000,000, at an average cost per gross square foot (GSF) of \$800/SF. This average cost per GSF is in line with recently constructed comparable facilities on campuses across the nation.



FOR MORE INFORMATION

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TAKEAWAY | As UTSA's student population grows, the need for a centralized location for academic support services is key to improving graduation/retention rates and advancing student success.