Office of Information Technology
Telecommunications
Telephone Upgrade
Departmental Budget Impacts

Mary-Margaret Echevarria
Telecommunications Administrations Manager
PBX Upgrade:

NEW
Cisco
Telecommunications
System Coming Soon
UTSA will be migrating to a new telephone system with enhanced features by the end of summer 2019. The Office of Information Technology (OIT) is currently evaluating the new system’s functionality and feature availability as well as determining the best deployment method to the university community. We look forward to bringing this new telephone system to you and will provide more information as it becomes available regarding the project.
Cost of the new PBX:

The new Cisco PBX system cost:
- Approximately $3.1 million dollars

How is it being paid?
- The department acquired a loan for $2.5 million dollars and the remaining $600,000 coming from money saved

How is the loan being repaid?
- Using the Annual Base Rate
Changes to Annual Base Rate (ABR)

Current Annual Base Rate (ABR)
- $255 per year per extension

When will it increase?
- First year of increase will be FY20

How much will it increase?
- $20 per year per extension

Will it increase again?
- $10 per year per extension every other year
Upcoming Changes to ABR:

**FY20 ABR:**
- Annual: $275.00
- Monthly: $22.92

**FY21 ABR:**
- Annual: $275.00
- Monthly: $22.92

**FY22 ABR:**
- Annual: $285.00
- Monthly: $23.75

**FY23 ABR:**
- Annual: $285.00
- Monthly: $23.75

**FY24 ABR:**
- Annual: $295.00
- Monthly: $24.58

**FY25 ABR:**
- Annual: $295.00
- Monthly: $24.58

**FY26 ABR:**
- Annual: $305.00
- Monthly: $25.42

**FY27 ABR:**
- Annual: $305.00
- Monthly: $25.42

**FY28 ABR:**
- Annual: $315.00
- Monthly: $26.25

**FY29 ABR:**
- Annual: $315.00
- Monthly: $26.25
Questions...
Need Additional Assistance?

Submit a ticket to OITConnect at oitconnect.utsa.edu.

- **OITConnect Portal**: A link to the self-service portal. Must be connected to AirRowdy or VPN.
- **Email**: Email us your questions
- **Phone**: Call us! 210-458-5555