

# Air Rowdy Help

AirRowdy is the UTSA wireless network. It is available from any building at UTSA (Main Campus, Downtown Campus and The Institute of Texan Cultures).

You should connect to AirRowdy using a wireless network card that is 802.11a(n) or 802.11g(n) Wi-Fi compliant. A Web browser which supports SSL and Javascript also is required.

## Wireless Configuration Managers/Applications

Third-party configuration applications are not supported by OIT for connection to AirRowdy. OIT recommends turning off third-party configuration managers and using either Microsoft Windows® or the Macintosh Operating System to manage wireless network configurations. Step-by-step documentation to connect to AirRowdy using Microsoft Windows® or Macintosh are linked below.

## General Wireless Configuration Settings

Although OIT does not support connections to AirRowdy with third-party configuration managers or by operating systems outside of the list below, it is still possible to connect to AirRowdy using the connection information provided.

Please refer to your operating system documentation or third-party configuration software documentation on how or where to use this connection information.

**Security Type:** WPA2-Enterprise

**Encryption Type:** AES

**Authentication Method:** Microsoft: Protected EAP (PEAP)

*When connecting, select the option to validate the server certificate. The authentication servers are "nowire.utsa.edu;Radius02.utsa.edu".*

*The specific Trusted Root Certification Authority used is "AddTrust External CA Root."*

*The PEAP Authentication method is Secured password (EAP-MSCHAP v2). It is acceptable to be configured to automatically use your Windows logon name, password and domain.*

## Available Wireless Networks (SSIDs)

**UTSA students** - use the "AirRowdy\_Student" SSID.

**UTSA faculty and staff** - use "AirRowdy\_Fac\_Staff" SSID.

**Guests of the university** - use "AirRowdy\_Guest" SSID (free of charge).

## Supported Operating Systems

- Mac Mountain Lion
- Mac Mavericks
- Mac El Capitan
- Windows 7
- Windows 8/8.1
- Windows 10

## Need Additional Help Configuring Your AirRowdy Connection?

### Students

Drop by one of the Student Computing Services labs for basic troubleshooting and assistance:  
Main Campus: John Peace Library (Information Commons) or Business Building (BB 2.01.20)  
Downtown Campus: FS.2.400

### Faculty and Staff

Faculty and staff members who need access to sensitive resources via the UTSA wireless network can safely get to those files with the encrypted AirRowdy connection (AirRowdy\_Fac\_Staff).

Help with AirRowdy can be accessed by emailing [OITConnect](#) or calling 210-458-5555.