

# What Can I Access on VPN?

## Access Administrative Systems

Once you have successfully connected to UTSA's VPN service, you are directly connected to the UTSA network as if you were on-campus. From a remote computer, you can access any UTSA applications designed to work only on UTSA's network such as InSight, Banner, Define, and any other department specific applications. If the application is not web-based, please inquire with OIT to see if the application is allowed for installation on non-UTSA computer assets. Such applications requiring a UTSA VPN connection are:

- InSight
- OITConnect Self-Service Portal (IT requests)
- Banner\*
- Define\*
- Network shared drives I: & S:\*
- Network printers
- Remote desktop
- System Endpoint Anti-Virus Protection\*
- Windows updates\*
- CrashPlan Pro Enterprise Data Backup\*
- Alertus Emergency and IT Outage Notification System\*

Note: \* Denotes UTSA licensed software that can only be installed on UTSA computing assets.

## Back Up, Protect Assigned Assets, and Update Systems

For use of UTSA computer assets away from the UTSA campus not connected to our campus network, please note that applications such as CrashPlan Pro Enterprise and System Center Endpoint Anti-Virus software will not back up (CrashPlan) or update with the latest virus protection definitions (Endpoint Protection) unless you are connected to VPN or until the next time your computer is wired connected to the campus network (on-campus).

## Access Network Shared Drives (I: & S:) for Departmental Files and Category I Data Access

For network shared drives, access is automatically configured for each UTSA faculty and staff employee when they log in to a UTSA computer asset as part of a login script instructing the computer to connect to a personal I: and/or departmental S: network shared drive for which the user has been granted access. As this is specific for each user, it is recommended you only attempt to access I: or S: network shared drives off a UTSA computer asset.

## Remoting to Your Desktop

When you need access to your UTSA desktop computer away from the campus, you can use a program called Windows Remote Desktop to gain access as if you were sitting in front of your machine.

**Note:** If you are using a Mac computer, you will need to download the [Microsoft Remote Desktop Client](#) in order to use remote desktop.

## Printing

After connecting to the UTSA VPN service, you can add a UTSA network printer just as you do when on the UTSA campus network. Once added, you must be connected to the VPN to print to a UTSA network printer if you are off campus. Click [here](#) to learn more about printing while using VPN.

For more information on using specific on access a network shared drive, please contact your local administrative assistant, ITA, or OITConnect.