

2011

How to Install the XenApp Client for myUTSA Apps

For PC

Guide to installing myUTSA Apps on a PC v1.2



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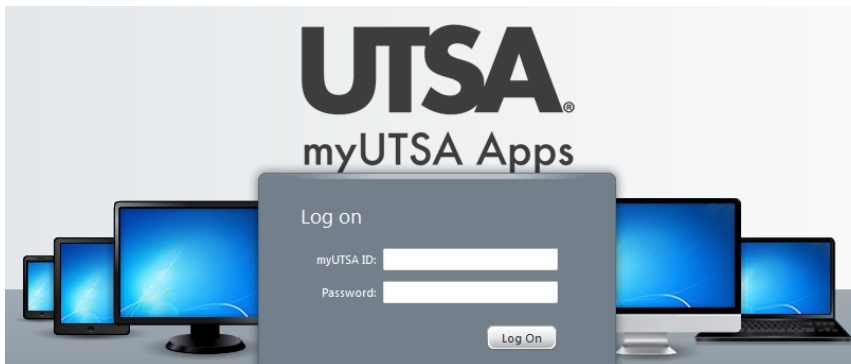
Overview

The XenApp Web Plugin allows users of any Windows®, Mac, Linux, iOS or Android operating system to connect to myUTSA Apps and is designed to work with myUTSA Apps, allowing you to launch applications and define settings. Using this web based method is the easiest way to connect to myUTSA Apps since all of your application icons are automatically generated and all of your printers and drives are automatically mapped to the myUTSA Apps session.

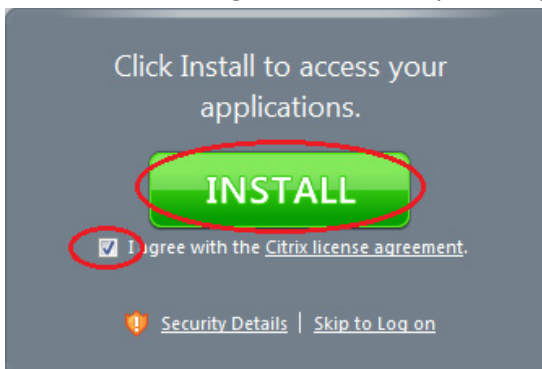
When you browse to the myUTSA Apps Web Interface on a Windows® PC or Mac, it will automatically detect whether you have the XenApp Web Plugin installed. If it does not detect that the web plugin is present, it will provide a link where it may be downloaded. This document outlines the steps involved in browsing to the myUTSA Apps Web Interface and installing the XenApp Web Plugin for a PC.

How to install the XenApp Client on a PC

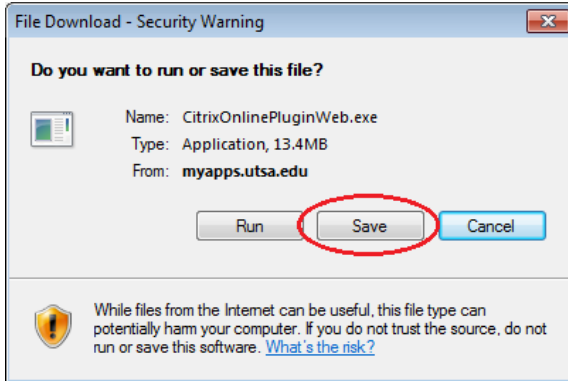
1. Using Internet Explorer or Mozilla Firefox, browse to the myUTSA Apps web interface <https://myapps.utsa.edu>
2. Enter your myUTSA ID, password and click the **Log On** button.



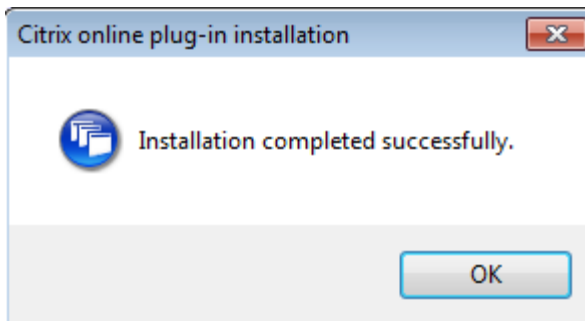
3. If the XenApp Web Plugin hasn't been installed, you will be prompted to install the plug-in. read the 'Citrix license agreement' and if you accept it, check the agree check box and select 'Install'



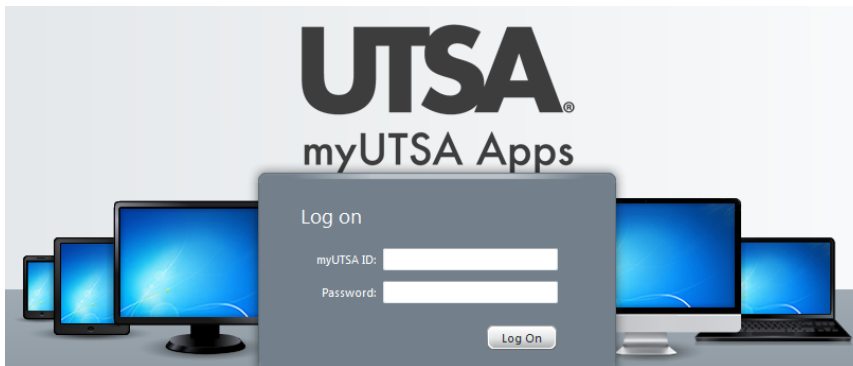
- When prompted, select 'Save' and provide it a location to save to e.g. Desktop



- Close any browsers you have open, double click on the CitrixOnlinePluginWeb.exe file you saved to begin the client will install. Once the install has completed click **OK**

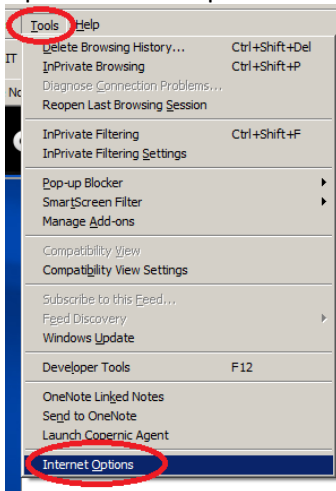


- Open your web browser and log back into <https://myapps.utsa.edu>

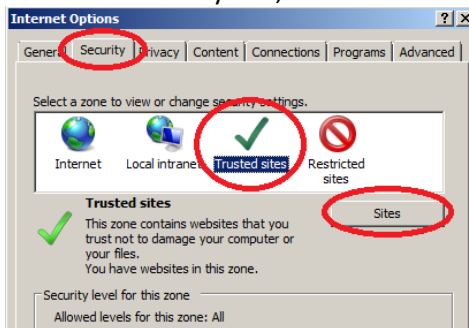


Add myUTSA Apps to Trusted Sites

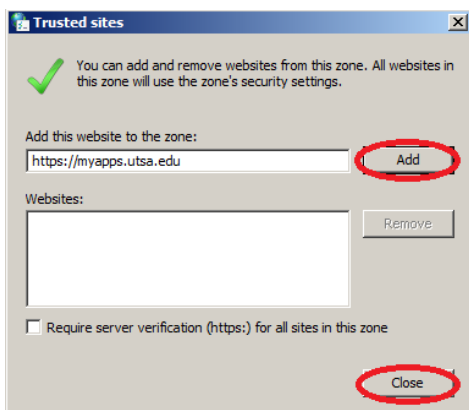
1. Open Internet Explorer and select Tools/Internet Options.



2. Select the Security Tab, select Trusted Sites and click Sites.



3. Enter in <https://myApps.utsa.edu> in the 'Add this website to the zone:' text box and select 'Add'.

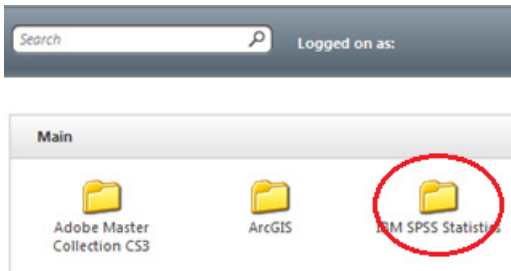


4. Select 'Close', shutdown and reopen your browser , browse to <https://myapps.utsa.edu> and login again.

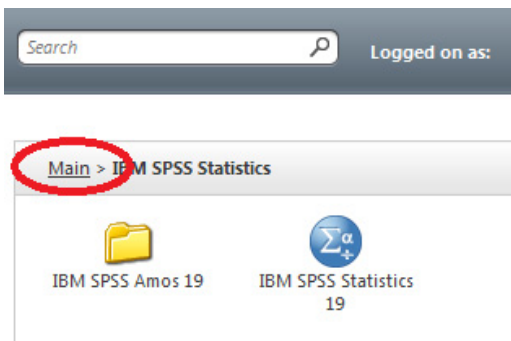
After Installing myUTSA Apps Client Software and Login on a PC

A list of applications will be listed that are available for use in myUTSA Apps Application.

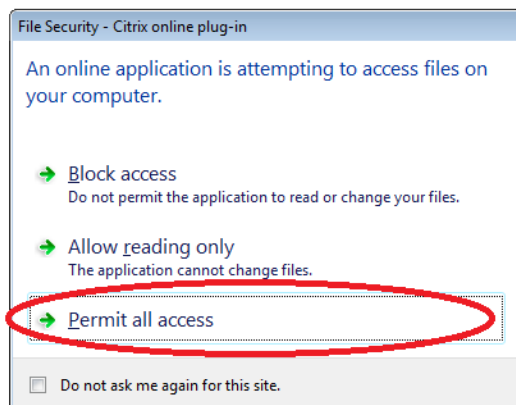
Most Applications are grouped into folders, click on the **Applications** tab to view the contents, to launch an application, open it's folder group and click on the application component within you wish to use



Once in an application folder to return to the main list click the 'Main' button



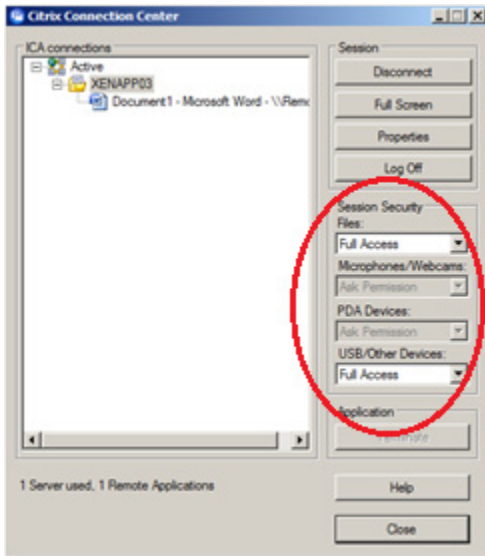
When opening up an application a File security settings dialogue box will appear – if access to local resources is required (i.e. Local hard Drive / USB Drives etc.) and is on a trusted client machine, select 'Permit All Access'.



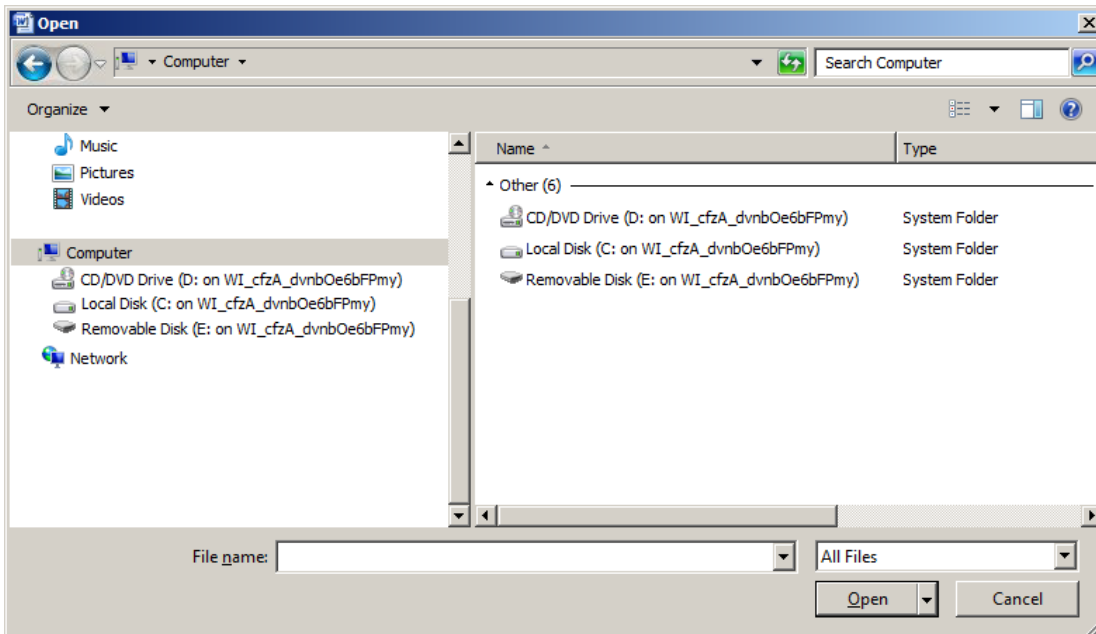
These settings can be amended at any time right-clicking on the XenApp Connection Center icon in the system tray and selecting 'Open Connection Center'.



Select the server name you are connected to that access permissions are needed changing for e.g. XENAPP03, and amend the session security settings as required



To access local files on the Mac they will be shown as being "Drive Type (<Drive letter> on WI_<randomly generated session identifier>)"



Enabling HDX MediaStream for Flash

If you have Adobe flash installed on your endpoint, some myUTSA Apps will take advantage of this feature, offloading processing your local hardware providing a more content rich experience.

If the application in myUTSA Apps being launched can able to take advantage of this you will be prompted for access.

To allow access, Select “Enable HDX MediaStream for Flash” then “OK” to enable the feature.

