

2010

# How to Install the XenApp Client for myUTSA Apps

For the iPhone or iPad

Guide to installing myUTSA Apps for the iPhone or iPad v1.0



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## Overview

The XenApp Web Plugin allows users of any Windows®, Mac, Linux, iOS or Android operating system to connect to myUTSA Apps and is designed to work with myUTSA Apps, allowing you to launch applications and define settings. Using this web based method is the easiest way to connect to myUTSA Apps since all of your application icons are automatically generated and all of your printers and drives are automatically mapped to the myUTSA Apps session.

When you browse to the myUTSA Apps Web Interface on a Windows® PC or Mac, it will automatically detect whether you have the XenApp Web Plugin installed. If it does not detect that the web plugin is present, it will provide a link where it may be downloaded. This document outlines the steps involved in browsing to the myUTSA Apps Web Interface and installing the XenApp Web Plugin as well as how to configure the iPhone/iPod touch and iPad to connect.

## How to Install the XenApp Client on an iPhone/iPod Touch

1. Open “App Store”



2. Search for XenApp and select the “XenApp Receiver” application



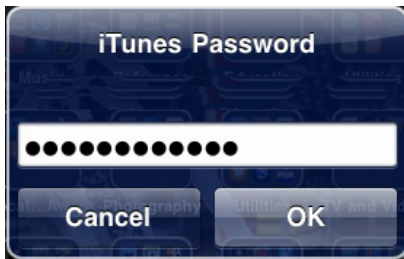
3. Select "Free"



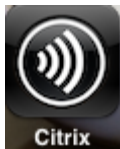
4. Select "Install"



5. Enter in your iTunes Password and Select OK



6. Open the XenApp App



7. Select 'Setup my existing account'



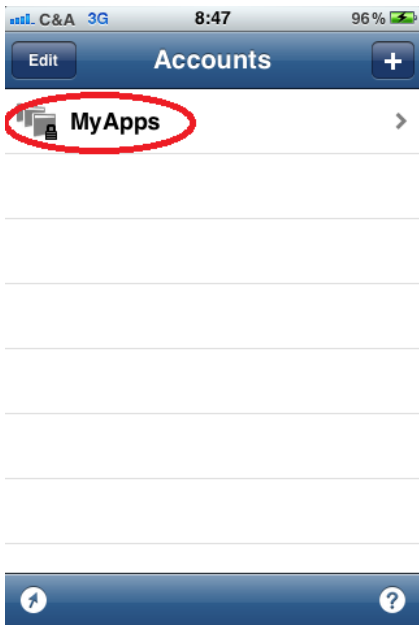
8. Enter in the following information, using scroll down to see the lower screen options below "Access Gateway".

- Description: myUTSA Apps
- Address: <https://myApps.utsa.edu>
- Username: Your myUTSA ID
- Password: <Leave Blank>
- Domain: utsarr.net
- Access Gateway: On, Select "Enterprise Edition" and select "Domain Only"

- Select “Save”



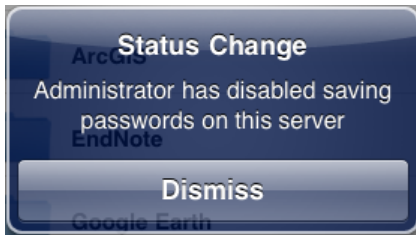
9. Select the “myUTSA Apps” Account



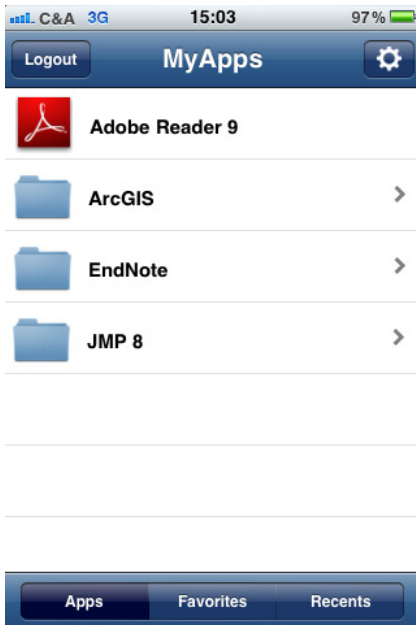
10. Enter in your myUTSA password and select OK



11. Select "Dismiss" to the Status Change notification



12. Applications available to you will be displayed

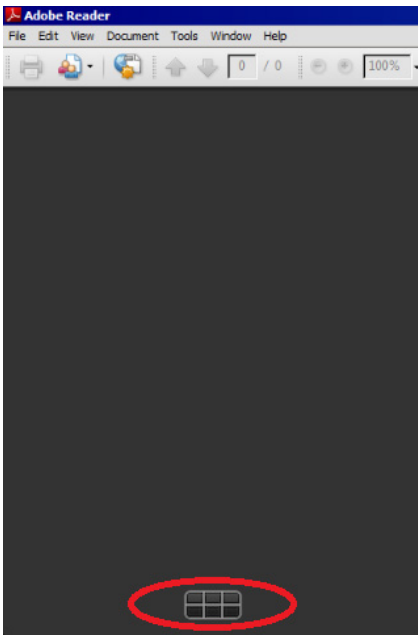


## After Installing myUTSA Apps Client Software and Login

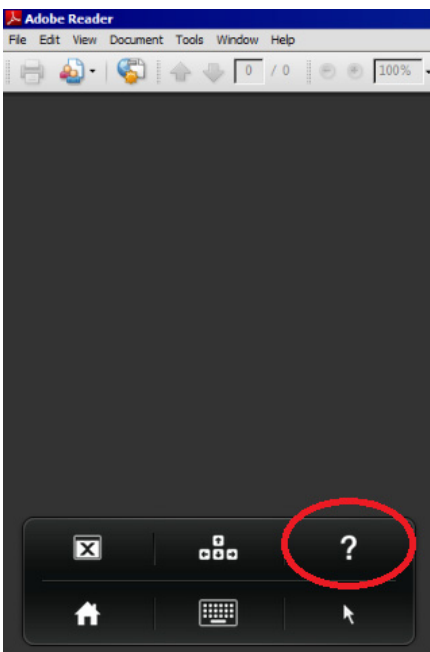
To launch an application, touch the application or folder name, eg: Adobe Reader 9. A 'please wait' window will appear whilst the application loads



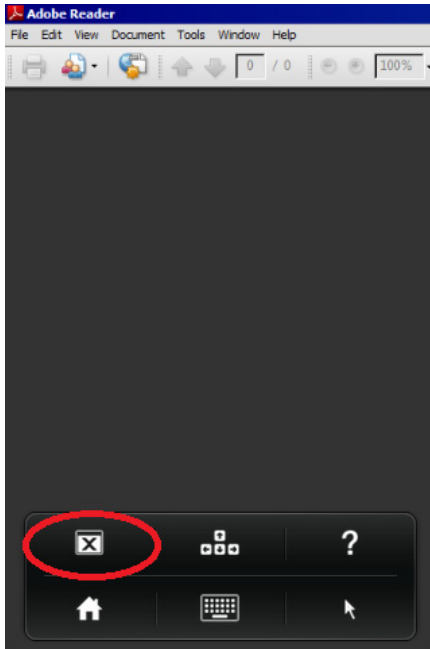
The application will launch ready for use. To access the controls for keyboard, mouse emulation etc., press the control button middle-bottom of the screen.



For a full list of functions and gesture instructions press the “?”

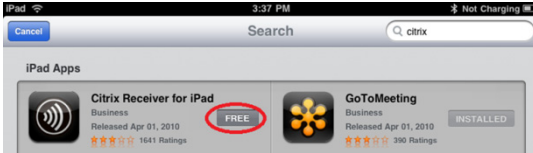


To quit an application, either select "File/Exit" or open up the control button and select "X"

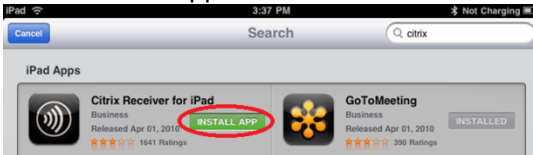


## How to install the XenApp receiver client on an iPad

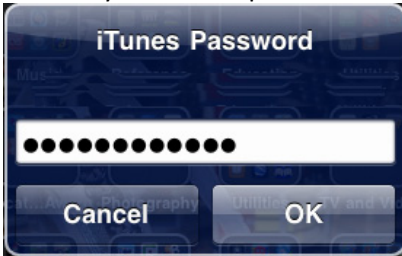
1. Open up the App Store and search for “XenApp” and select “Free”



2. Select “Install App”



3. Enter in your iTunes password and OK



4. Once the app has installed, launch it

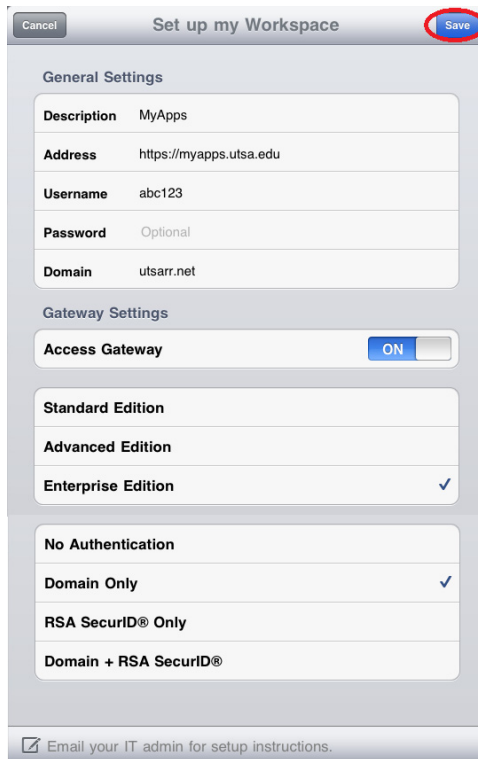


5. Select “Set my virtual Workspace”

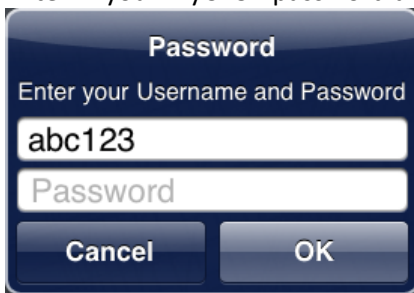


6. Enter in the following information

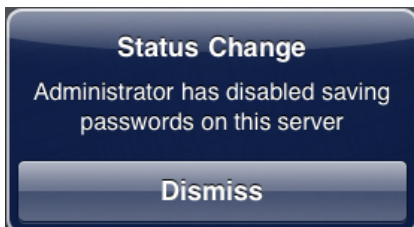
- Description: myUTSA Apps
- Address: <https://myApps.utsa.edu>
- Username: Your myUTSA login ID
- Password: <Leave Blank>
- Domain: utsarr.net
- Access Gateway: On, Select “Enterprise Edition” and select “Domain Only”
- Select “Save”



7. Enter in your myUTSA password and select OK



8. Select “Dismiss” to the Status Change notification



9. Click on the “Applications” button and a list of your myUTSA Apps applications will be displayed, Click on the application to launch or application folder to open



When using a myUTSA Apps application, select the control button at the center top of the screen to access the keyboard etc.



For a full list of functions and gesture instructions press the “help” button



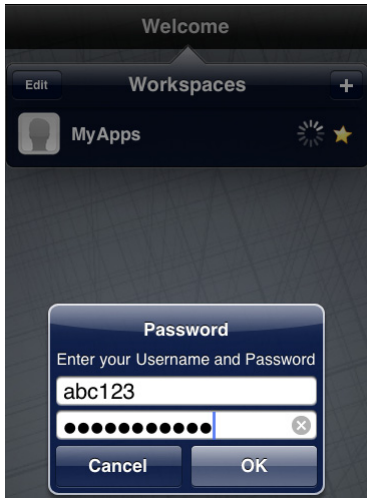
To quit and return to the application list select “Workspace”



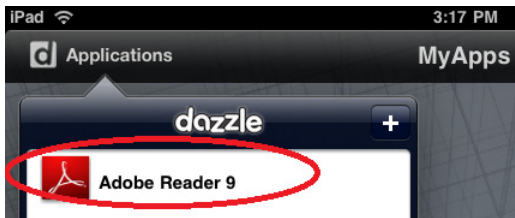
## Using an iPhone/iPod Touch as a track pad on the iPad with myUTSA Apps

1. Ensure Bluetooth is enabled on both the iPad and iPhone/iPod Touch

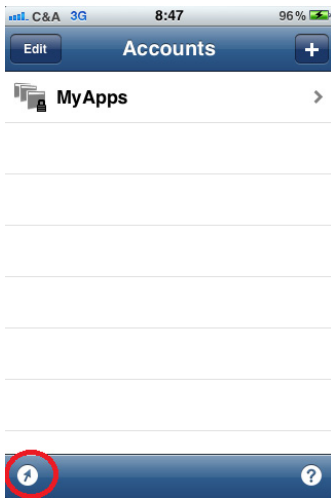
2. Login to myUTSA Apps via the XenApp App on the iPad



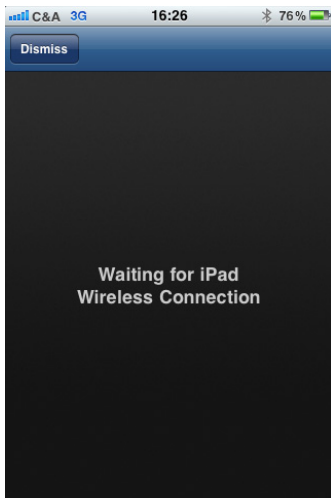
3. Launch an the myUTSA Apps application you wish to use



4. Open the XenApp App on the iPhone/iPad touch and select the connect arrow (bottom left of the screen)



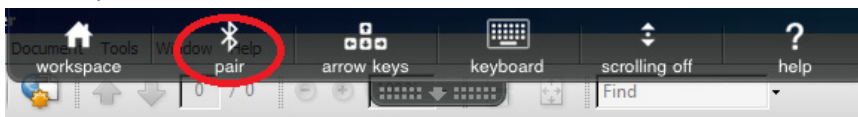
5. The iPhone/iPod Touch should display “Waiting for iPad Wireless Connection”



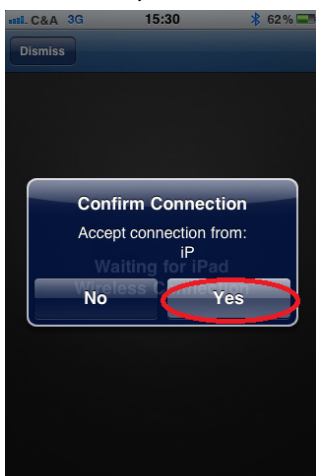
6. On the iPad, select the control button at the center top of the screen.



7. Select “pair”



8. The iPhone/iPod Touch will request confirmation of the connection – select Yes



The iPhone/iPad Touch can now be used as a track pad/mouse for the iPad myUTSA Apps launched application.